



Banco Santander Chile Update

Important information

Banco Santander Chile cautions that this presentation contains forward looking statements within the meaning of the US Private Securities Litigation Reform Act of 1995. These forward looking statements are found in various places throughout this presentation and include, without limitation, statements concerning our future business development and economic performance. While these forward looking statements represent our judgment and future expectations concerning the development of our business, a number of risks, uncertainties and other important factors could cause actual developments and results to differ materially from our expectations. These factors include, but are not limited to: (1) general market, macro-economic, governmental and regulatory trends; (2) movements in local and international securities markets, currency exchange rates, and interest rates; (3) competitive pressures; (4) technological developments; and (5) changes in the financial position or credit worthiness of our customers, obligors and counterparties. The risk factors and other key factors that we have indicated in our past and future filings and reports, including those with the Securities and Exchange Commission of the United States of America, could adversely affect our business and financial performance.

Note: the information contained in this presentation is not audited and is presented in Chilean Bank GAAP which is similar to IFRS, but there are some differences. Please refer to our 2019 20-F filed with the SEC for an explanation of the differences between Chilean Bank GAAP and IFRS. Nevertheless, the consolidated accounts are prepared on the basis of generally accepted accounting principles. All figures presented are in nominal terms. Historical figures are not adjusted by inflation. Please note that this information is provided for comparative purposes only and that this restatement may undergo further changes during the year and, therefore, historical figures, including financial ratios, presented in this report may not be entirely comparable to future figures presented by the Bank.

AGENDA



COVID19: REGULATORY UPDATE



STRATEGY AND BALANCE SHEET

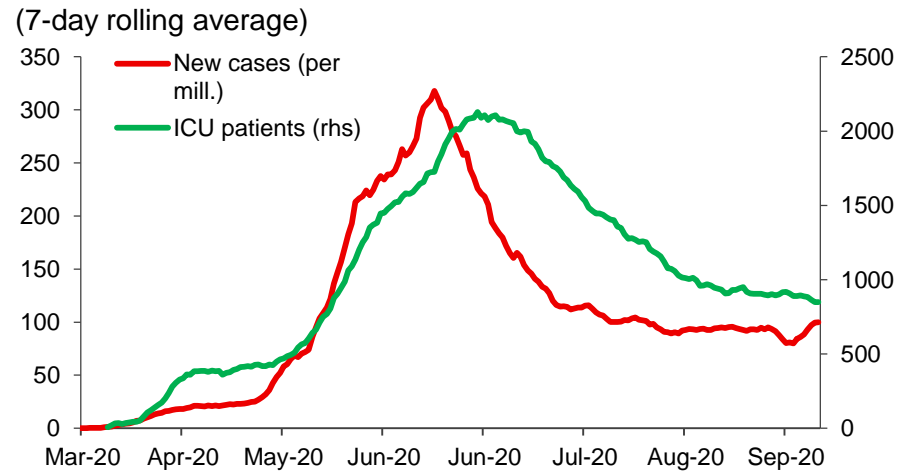


SAN CHILE: BUSINESS GROWTH AND RESULTS

Macroeconomic environment

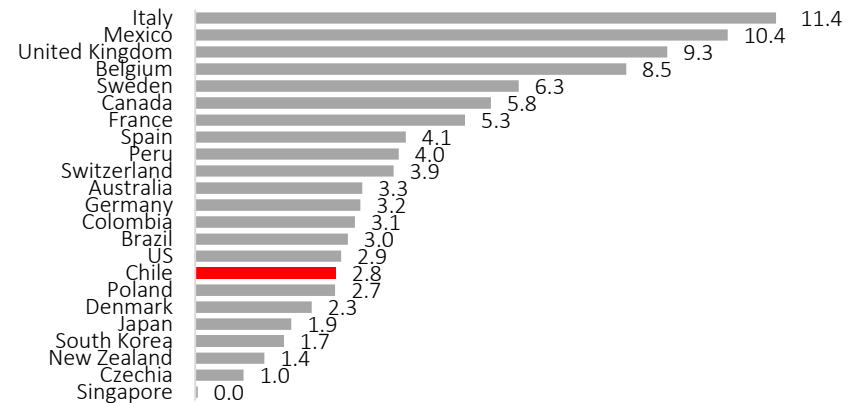
A gradual re-opening of the economy has commenced

New cases and ICU patients



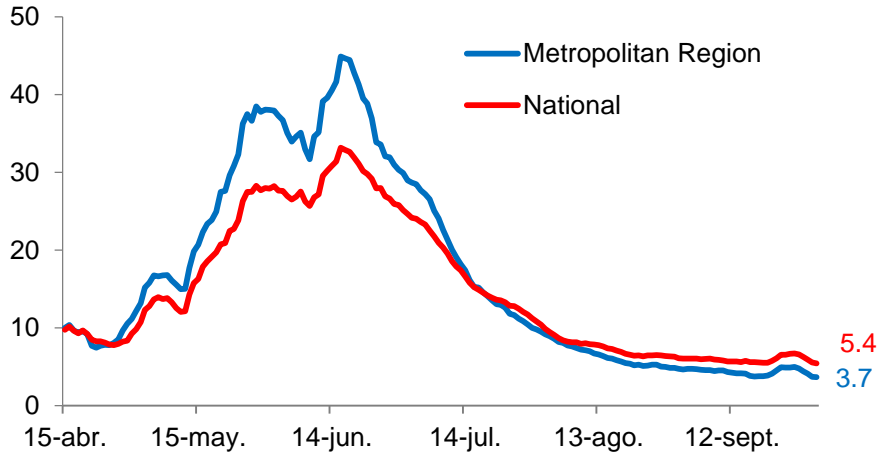
Lethality rate

(% Total deaths/ Total cases, as of September 30)



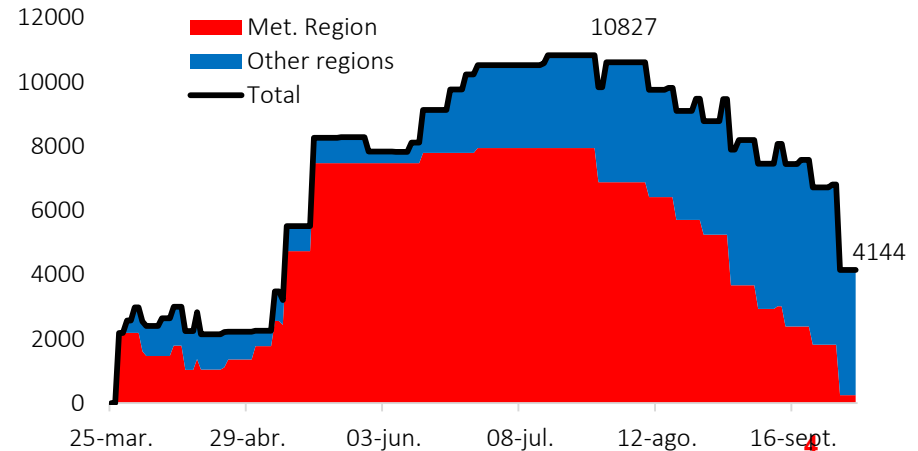
Positivity rates

(7-day rolling average)



People under quarantine

(Thousands)



Macroeconomic environment

Step by step phases to open country

Criteria	To pass from quarantine to transition	To pass from transition to no quarantine	To pass from no quarantine to initial phases	To pass from initial phase to advanced phase	To pass from advanced phase to total phase
Regional ICU occupation	$\leq 90\%$	$\leq 85\%$	$\leq 85\%$	$\leq 80\%$	$\leq 80\%$
National ICU occupation	$\leq 85\%$	$\leq 85\%$	$\leq 80\%$	$\leq 80\%$	$\leq 80\%$
Communal Rt	≤ 1	≤ 1	≤ 1	≤ 1	≤ 1
Projected rate of active cases (regional)	Sustained decrease for 3 weeks	Sustained decrease for 2 weeks	≤ 50 per 100,000 inhabitants	≤ 25 per 100,000 inhabitants	≤ 1 per 100,000 inhabitants
Regional positivity rates	$\leq 15\%$	$\leq 10\%$	$\leq 10\%$	$\leq 5\%$	$\leq 1\%$
% of isolated cases in <48 hours	$\geq 80\%$	$\geq 80\%$	$\geq 80\%$	$\geq 80\%$	$\geq 80\%$
% of new contact cases	N/A	N/A	$\geq 60\%$	$\geq 60\%$	$\geq 60\%$

Update on regulatory measures

Covid-19 fiscal fund of up to US\$12 billion

- Two objectives: enhance financial support to families, and provide fiscal stimulus for a fast economic recovery.
- Can be used within two years.
- Financed through debt issuance and financial assets of the Government

Aid to middle class program

- Cash transfer of Ch\$500 thousand (USD 600)
- Public soft loans with 0% real interest, and payment conditional on income.
- Household rent subsidy.
- State guarantee for mortgage postponements of up to 6 months [announced but not yet in Congress]. Many banks are already in their second wave of voluntary reprogramming

COVID-19 guarantee line: US\$14bn disbursed. Risk weighting to be modified from 100% to 10%.



Update on regulatory measures

One-time early withdrawal of pension saving (tax free): US\$15.1 billion

Amount of savings	Maximum amount to be withdrawn
Savings < US\$ 1,300	Full amount of savings
US\$ 1,300 < Savings < US\$ 13,000	US\$ 1,300
US\$ 13,000 < Savings < US\$ 55,000	10% Savings
US\$ 55,000 < Savings	US\$ 5,500

Liquidity programs: FCIC¹ & LCL² lines for banks at MPR up to US\$ 40bn

Bank bond purchasing program: US\$8bn for bank and Central Bank bonds

Special Asset Purchase Program: US\$8bn bank and Central Bank bonds

Treasury bond purchasing: Constitutional reform to allow the Central Bank to buy and sell Treasury bonds in the secondary market



“Plan Paso a Paso Chile Se Recupera”

#1. US\$34bn investment, US\$24.54bn from the private sector

Under the plan the private sector would invest US\$24.52bn in 130 projects, with US\$8.62bn of this total in concessions for 31 assets.

#2. Salary coverage protection for 6 months

The State will create a new / temporary hiring subsidy to cover a percentage of workers' monthly income, valid for a 6-month period, paid directly to companies.

#3. SMEs offered: (1) expanded credit lines/D&A recovery; (2) easing of red-tape

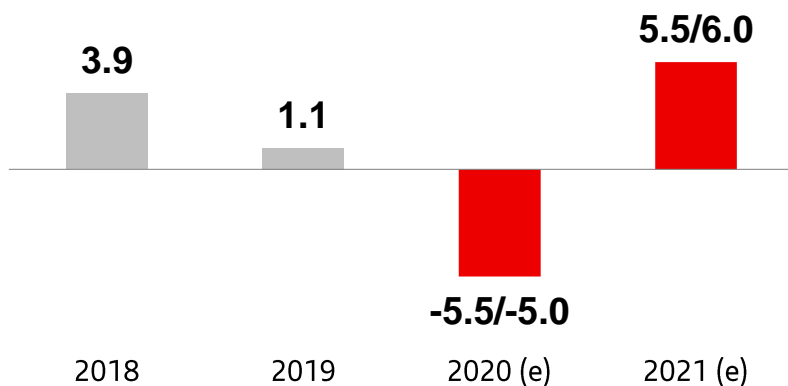
The corporate tax rate for SMEs cut from 25% to 10%, postponing VAT payments, the instant depreciation and amortization and support for access to working capital and/or funding via 5 state lifelines (Fogape-Covid, Fogain, PAR, Crece, and Reactivate). Facilitation is a key aim, with consolidation of data into a single portal handling of all SME projects under one office to untangle regulatory bottlenecks.

Macroeconomic environment

The COVID19 crisis has impacted the economy, but less than our regional peers

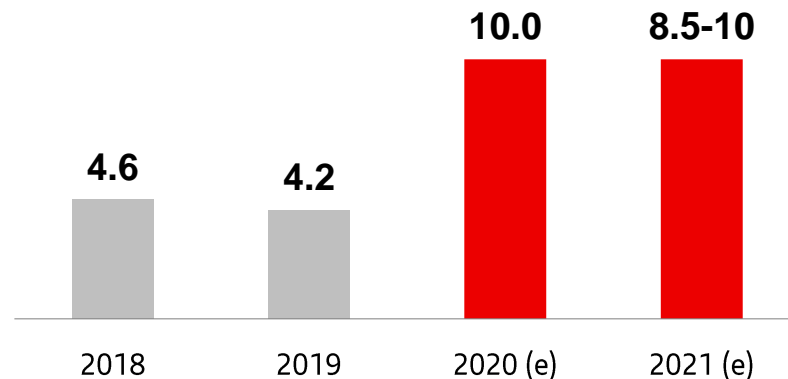
GDP growth

Annual growth %



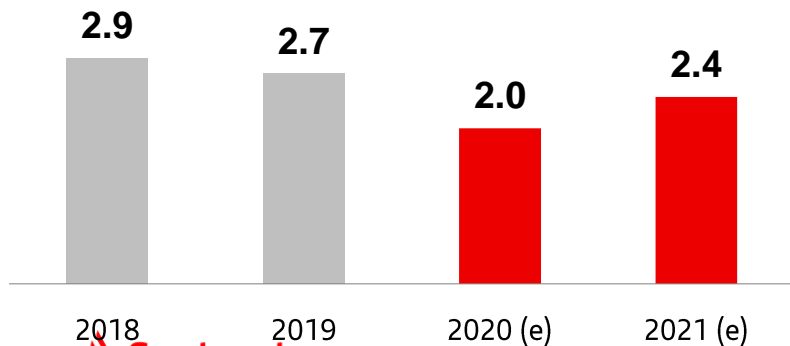
Trade balance (US\$bn)

%



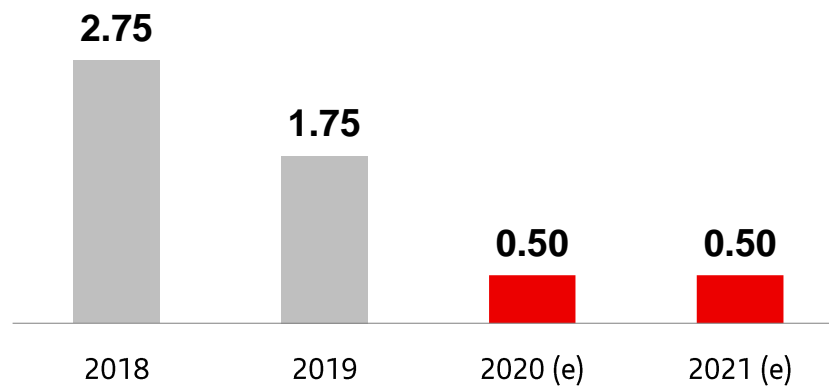
Inflation

Annual change in UF inflation, %



Monetary Policy Rate

%, eof



AGENDA

COVID19: REGULATORY UPDATE

STRATEGY AND BALANCE SHEET

BUSINESS GROWTH AND RESULTS

Santander Chile is the nation's leading bank

Figures in US\$



Business and Results	6M20(US\$)	YoY ¹
Gross Loans	43.0 bn	13.5%
Deposits	32.3 bn	20.5%
Equity	4.4 bn	10.0%
Attributable profit to parent (LTM)	590 mm	-16.9%
Network and Customers	6M20	Market Share
Clients	3.5 mn	22.0% ³
Digital Clients	1.3mn	34.4% ⁴
Offices	367	18.9%
Market Share ²	6M20	Rank
Loans ⁴	18.6%	1
Deposits ⁴	18.5%	1
Checking accounts ²	22.0%	1
Bank credit cards ⁵	22.9%	1

1. Variations with constant euros 2. Market share of clients with checking accounts, as of May 2020. Source: CMF 3. Average yearly market share over clients that enter a website with a passkey. Excludes Banco Estado. Source: CMF. YTD avg as of May 2020. 4. Excludes loans and deposits of Chilean banks held abroad as of June 2020. 5. Market share in terms of monetary amount of credit card purchases, as of May 2020.

Balance Sheet

Our board was re-elected in April

Board Committees

	Analysis & Resolution Committee	Retributions Committee	Audit Committee	Asset & Liability Committee	Market Committee	Risk Committee	Strategy Committee	Appointment Committee
Claudio Melandri ★		Member		Member	Member	Member	Member	Member
→ Rodrigo Vergara ☆			Member	Member	Member		Member	
→ Orlando Poblete Iturrate		Member	Member					
→ Juan Pedro Santa Maria Pérez	Member		Member			Member		
Lucia Santa Cruz Sutil	Member					Member	Member	
→ Félix de Vicente Mingo			Member	Member			Member	Member
→ Alfonso Gomez Morales		Member		Member	Member	Member	Member	
Ana Dorrego								
Rodrigo Echenique								
→ Blanca Bustamante Bravo (Alternate)						Member	Member	Member
→ Oscar Von Chrismar (Alternate)	Member			Member	Member	Member	Member	Member

= Chairperson
 = Member
 ★ = Chairman of the Board
 = Financial Expert
 ☆ = Vice-Chair of the Board

Corporate Governance Standards

- ✓ Board of Directors: 7 out of 11 Board members unrelated to the Santander Group.
- ✓ We follow the Santander Group's financial independence model in which all decision regarding liquidity, funding and capital are done locally through our ALCO and Board
- ✓ Separation of functions: commercial areas separated from risk; main credit decisions taken by committees.
- ✓ Compliance: Regulated by FMC of Chile, ECB and SEC. Comply with SEC and NYSE Guidelines & SOX.
- ✓ ESG: Part of DJSI Chile&MILA, MSCI, FTSE4GOOD indexes

→ Independent Board members

Santander Group owns 67.2%. We are listed on the Santiago Stock Exchange and the NYSE



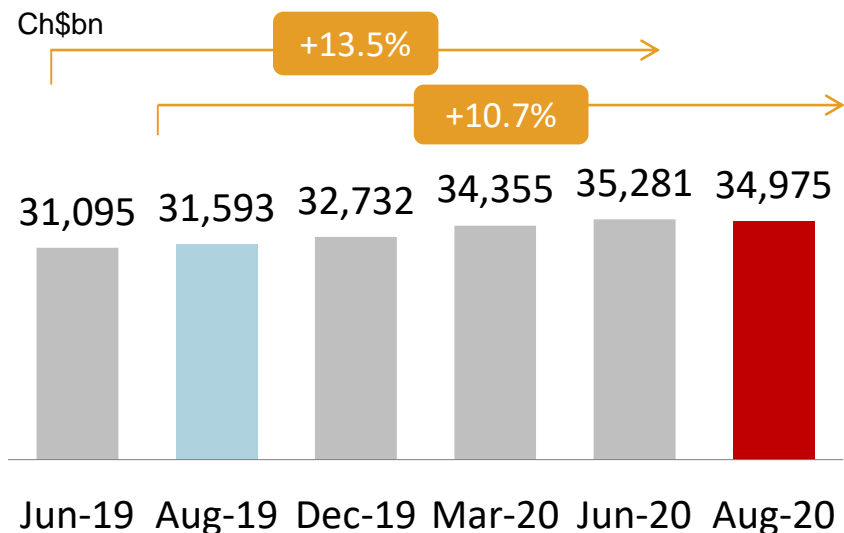
FTSE4Good



Balance Sheet

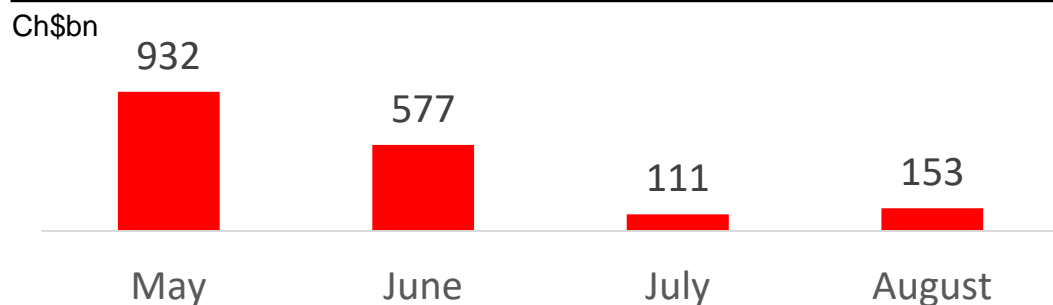
Demand for reprogramming and FOGAPE loans decelerating

Total Loans



Ch\$ bn	8M20	YoY
Consumer	4,937	(2.3%)
Mortgages	12,026	11.0%
Commercial	18,004	14.6%
Total²	34,975	10.7%

FOGAPE loans disbursed each month



Total disbursed up to August:
Ch\$1.9 trillion

As of August 2020, 10.5 % of
commercial loan book were
FOGAPE loans

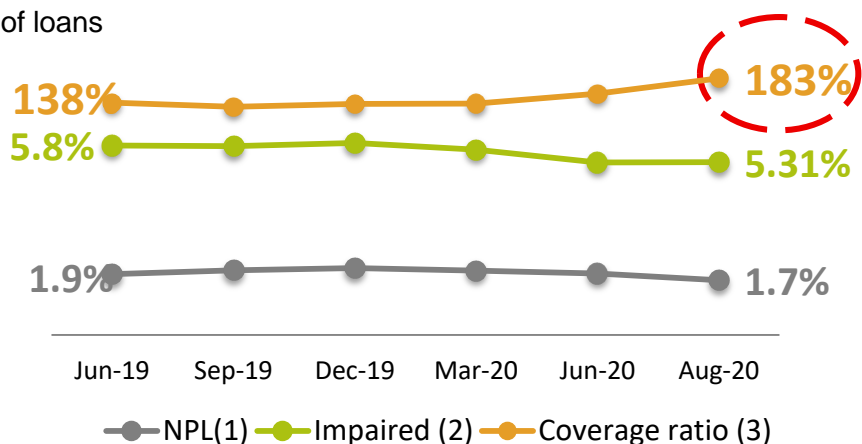


Balance Sheet

Asset quality deterioration lower than expected...

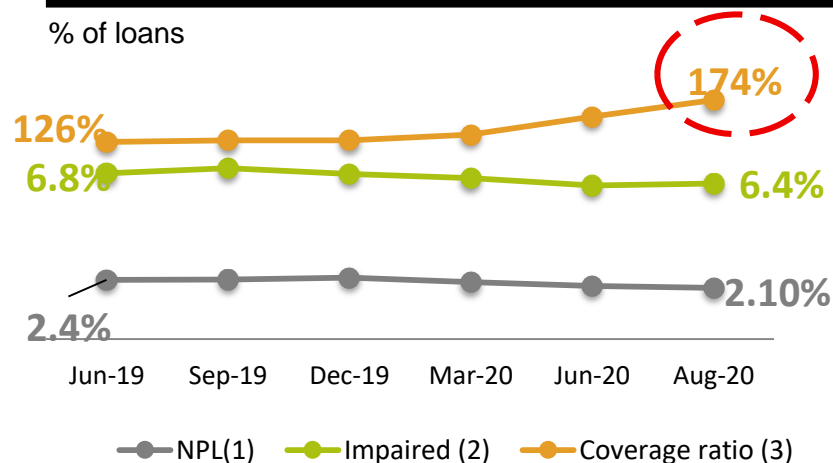
Total loans

% of loans



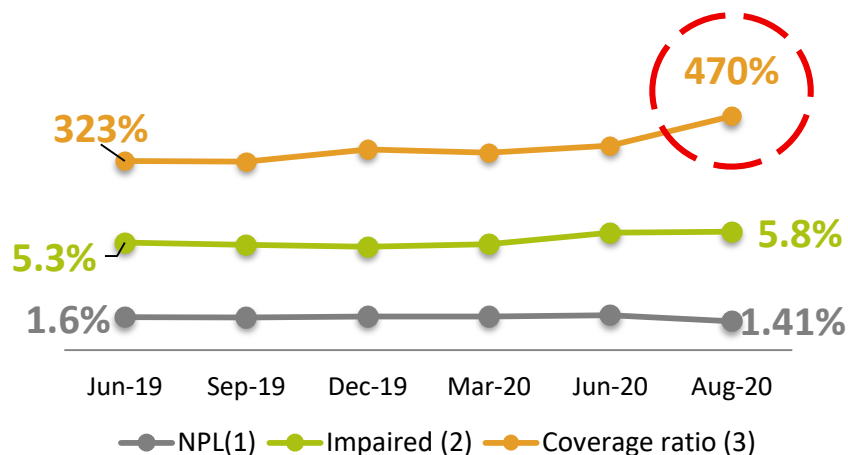
Commercial loans

% of loans



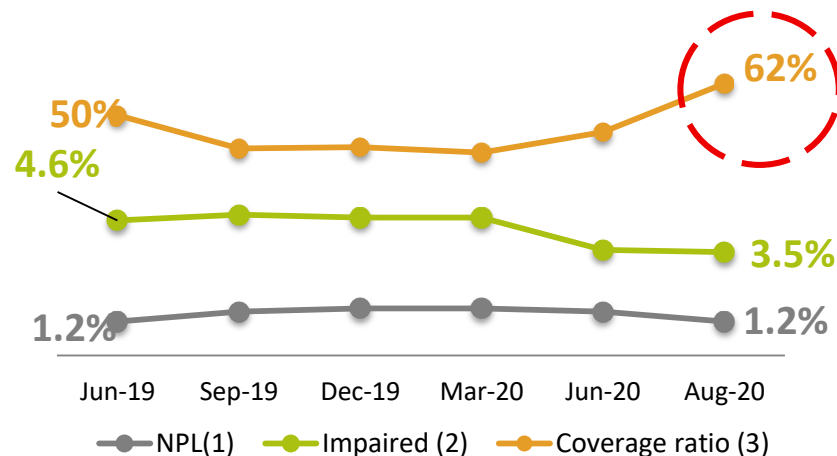
Consumer loans

% of loans



Mortgage loans

% of loans

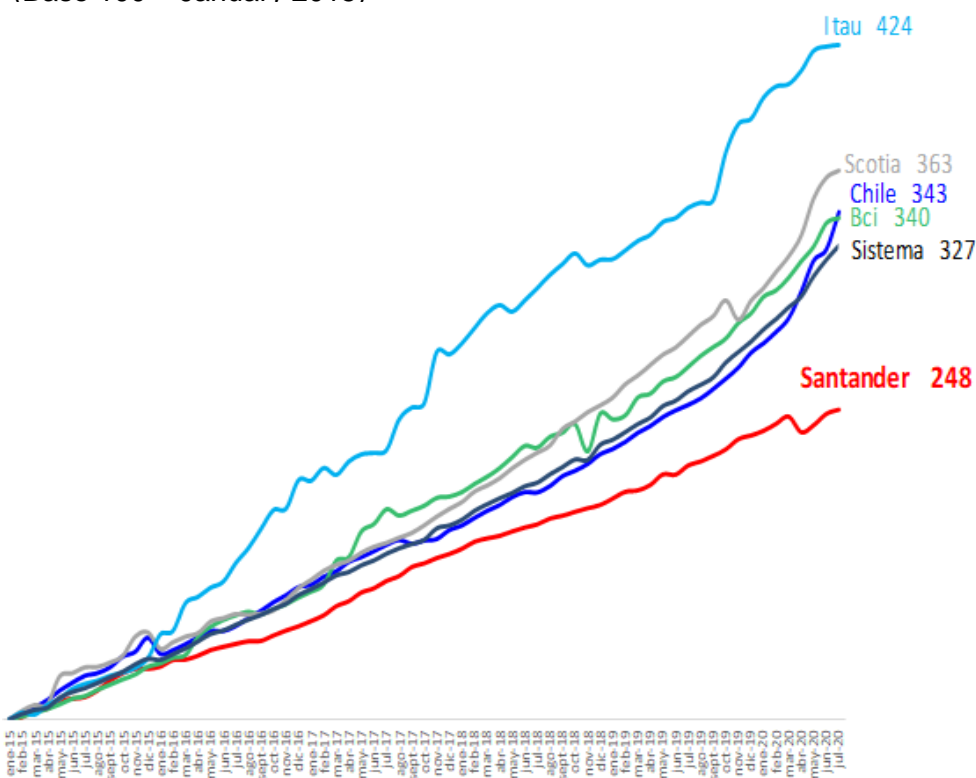


Balance Sheet

..due to continued improvements in asset quality

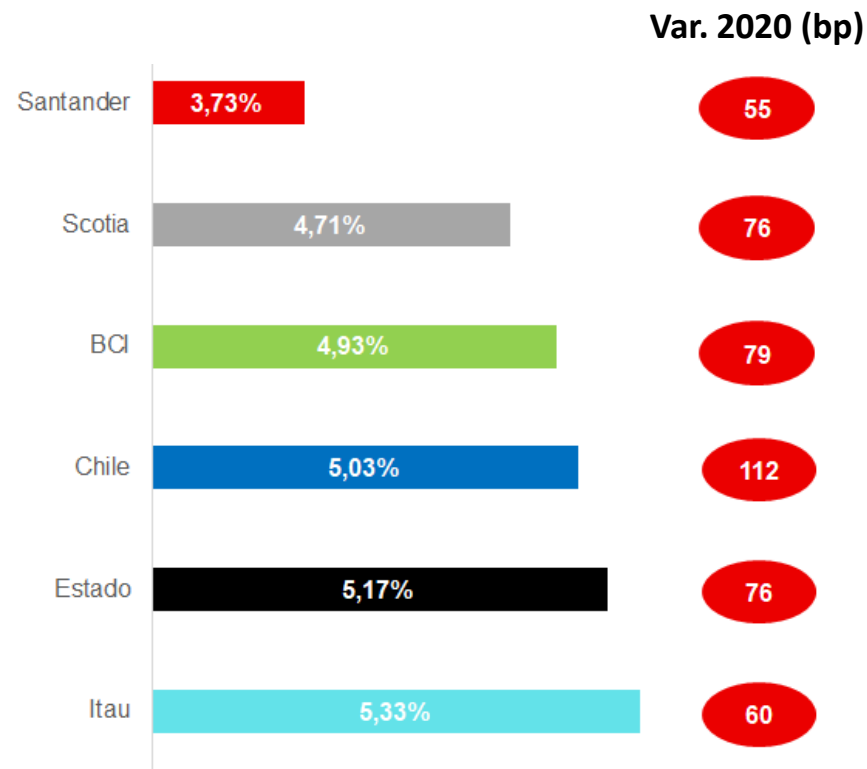
Impaired loan book + total charge-offs

(Base 100 = January 2015)



Impaired loan book + total charge-offs

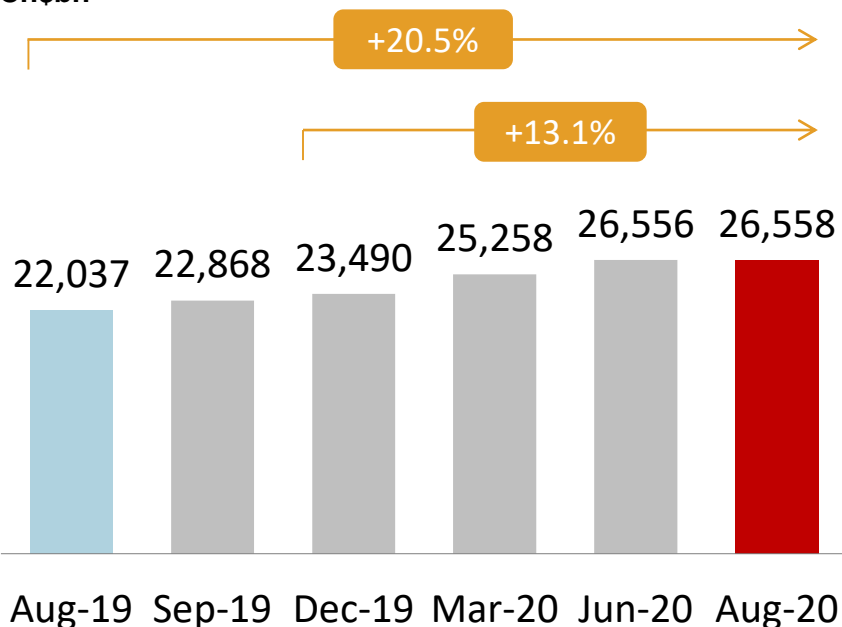
$$\frac{\text{impaired}_{12\text{ months}} + \text{charge offs}_{12\text{ months}}}{\text{average loans}_{12\text{ months}}}$$



Non-interest bearing demand deposits up 57.7% YoY

Total Deposits

Ch\$bn

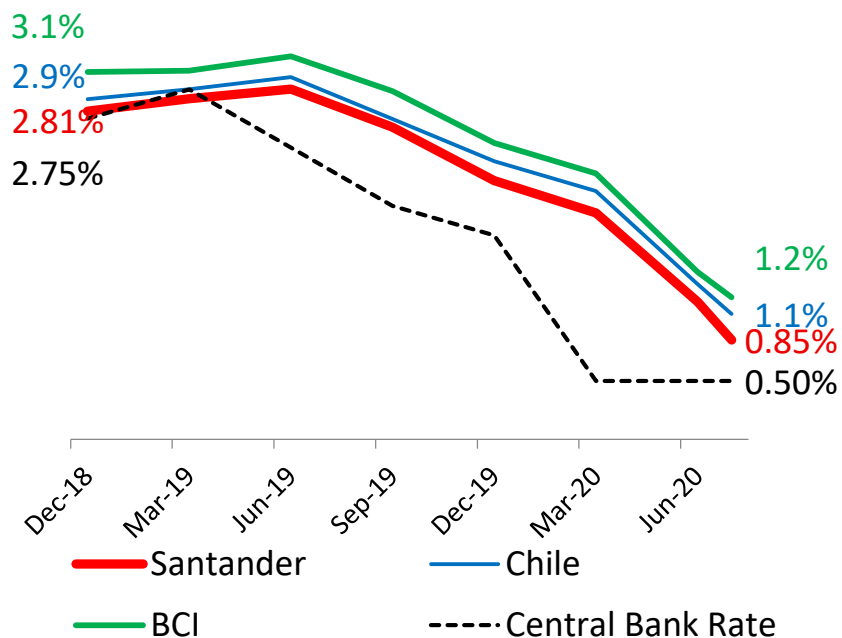


Ch\$ bnS	8M20	YoY
Demand deposits	13,988	57.7%
Time deposits	12,570	(4.5%)
Total Deposits	26,558	20.5%
Mutual funds ¹	8,211	21.1%
Loans/Deposits²	94.6%	
LCR³	153%	

1. Banco Santander Chile is the exclusive broker of mutual funds managed by Santander Asset Management, a subsidiary of SAM Investment Holdings Limited. 2. (Net Loans – portion of mortgages funded with long-term bonds) / (Time deposits + demand deposits). 3. LCR calculated following the new local Chilean models 4

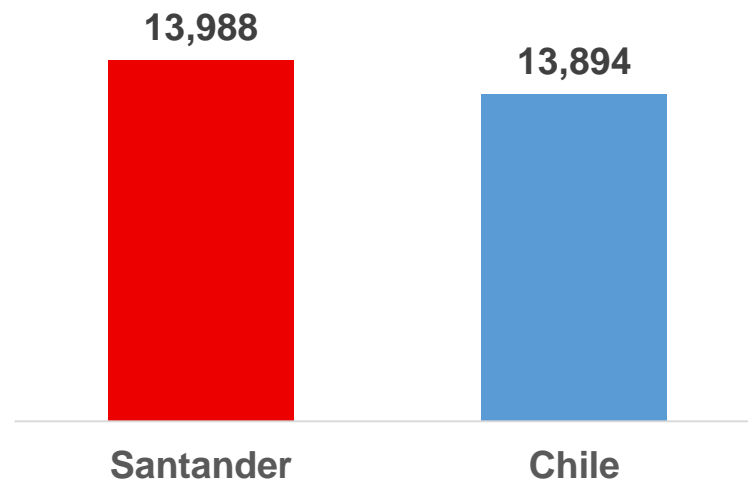
Improved funding mix & outpacing competitors

CLP Time Deposit Cost Evolution¹



#1 in demand deposits in August

Ch\$ bn

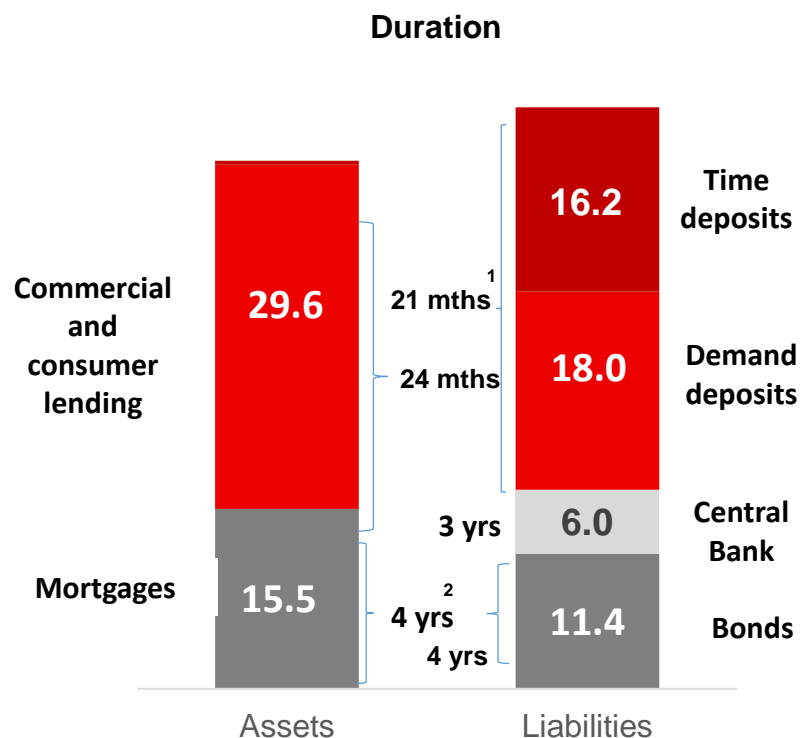


Balance Sheet

Solid balance structure and liquidity levels

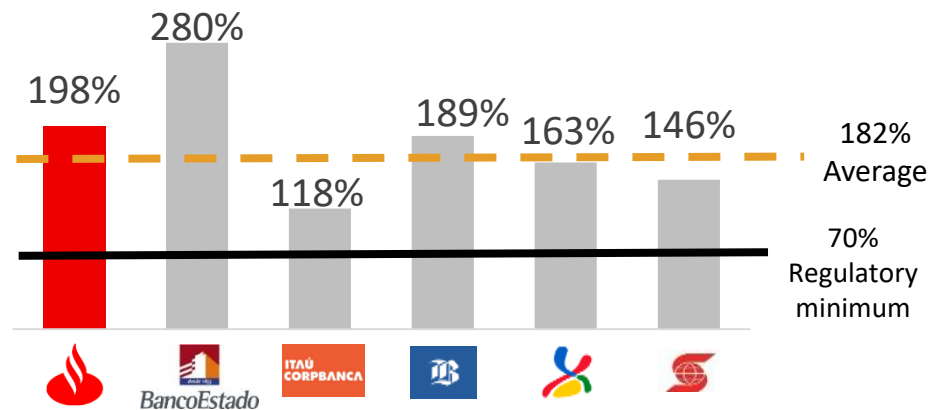
Structural balance sheet

US\$bn August 2020

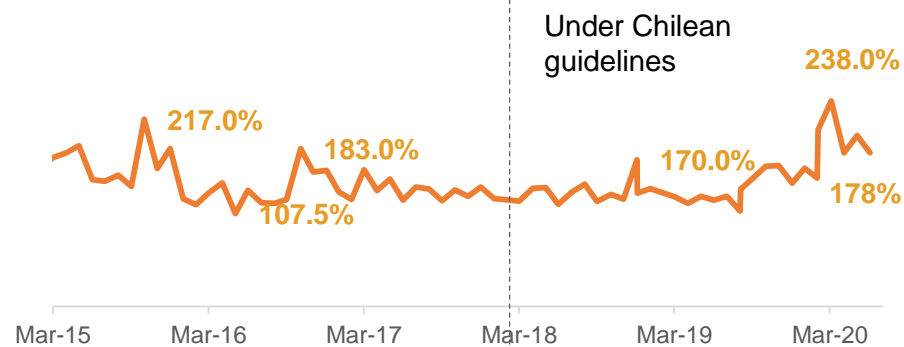


Liquidity coverage ratio³

June 2020



Evolution of LCR⁴

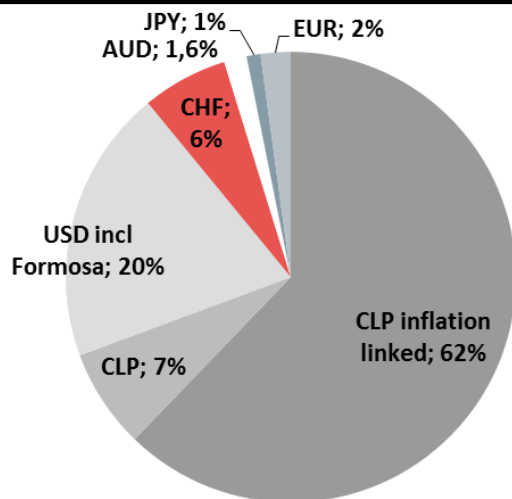


1. Assumes an actual duration for demand deposits of four years. 2. Includes pre-payment estimate. 3. LCR calculated following the new local Chilean models and as published by each bank on their website. 4. LCR using ECB rules until Chilean rules were enforced.

Balance Sheet

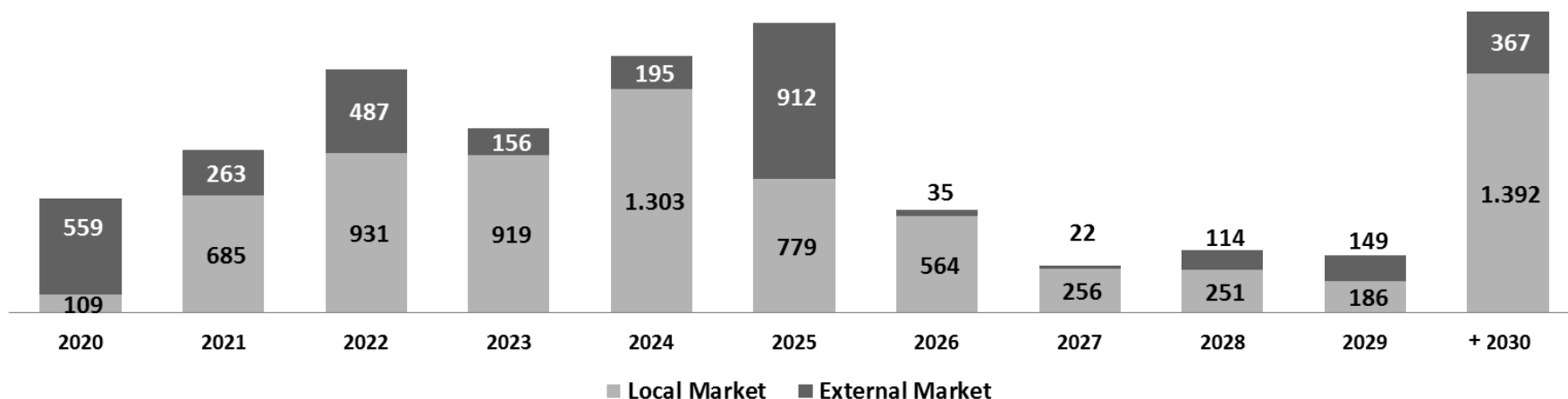
Diversified presence in the international bonds markets

Bonds



- Total outstanding: US\$11.4bn
- In 2020 we have issued US\$1.5bn approximately
- Central Bank lines are currently providing liquidity up to 4 years.
- High diversification by country
- MTN program: Private placements or public deals
- All foreign debt is swapped backed to local currency
- AT1 approved under the new Banking Law, possible issuance from 2023

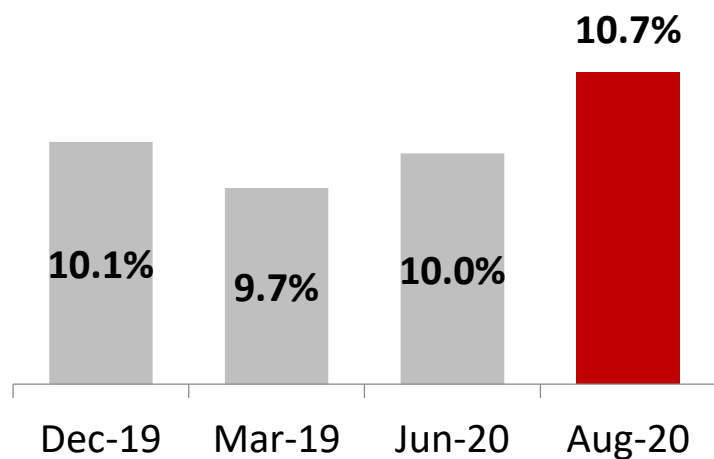
Maturity profile¹



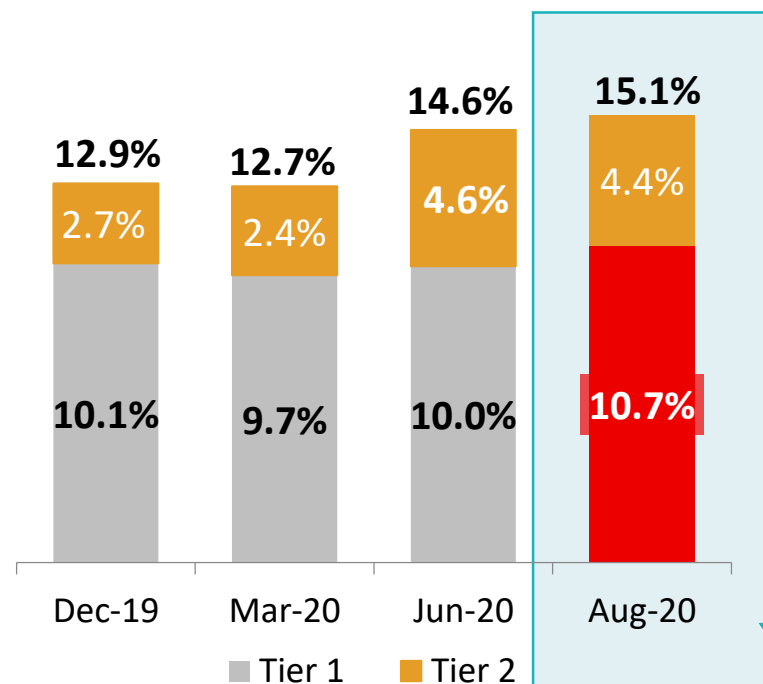
1. Includes nominal outstanding of senior, subordinated and local covered bonds. As of August 31, 2020.

Healthy capital ratios

Core capital



BIS Ratio

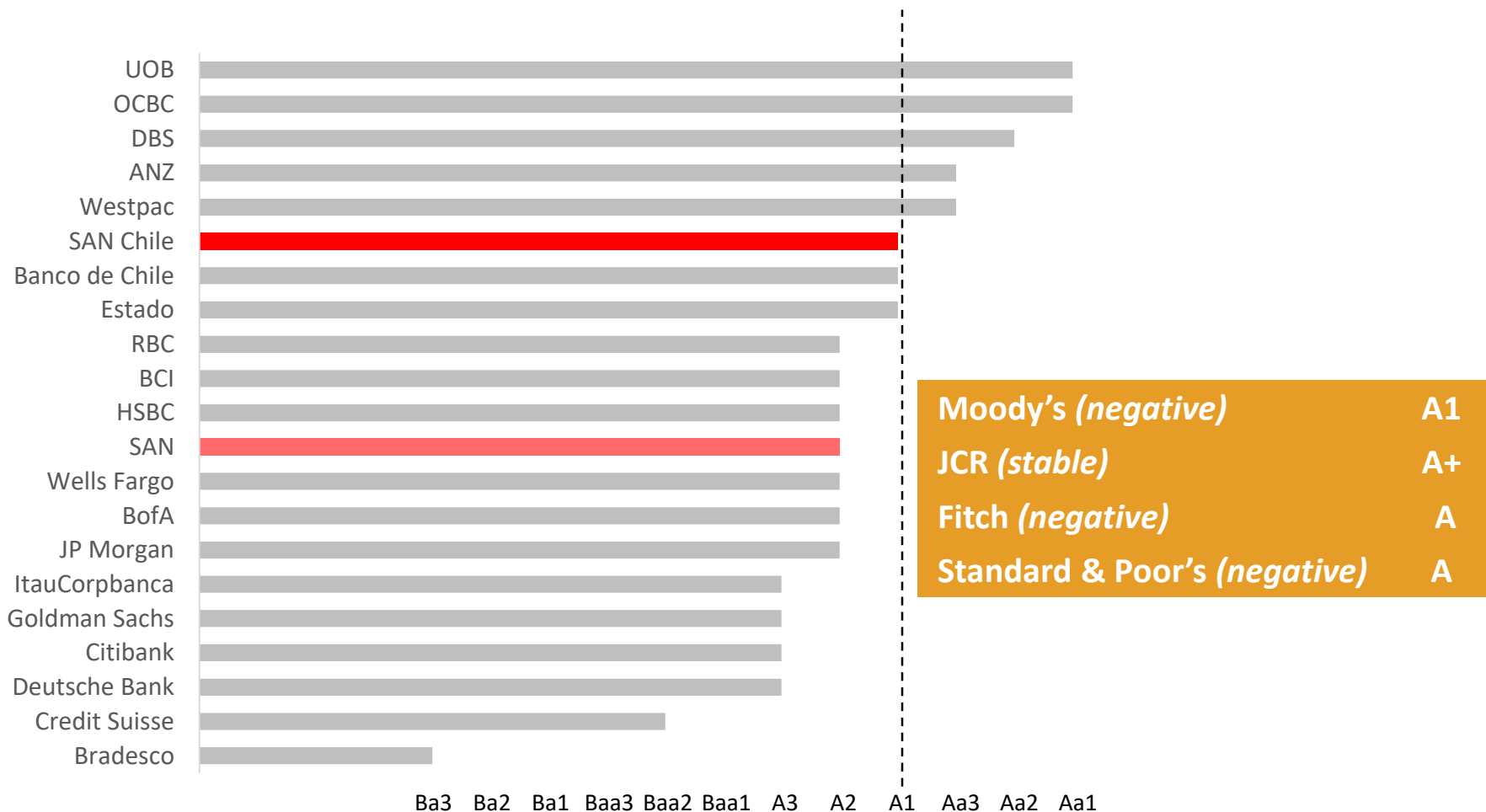


In August the CMF published new treatment for FOGAPE loan guarantees. Instead of computing as Tier II capital, it will now be included in the calculation of RWA with the risk weighting lowered from 100% to 10%

Balance Sheet

Among banks with best international rating

Risk rating, Moody's scale









AGENDA

COVID19: REGULATORY UPDATE

STRATEGY AND BALANCE SHEET

BUSINESS GROWTH AND RESULTS

Moving forward in our innovations

Challenge	Approach	Progress
Offer transactional products with access to digital economy	 superdigital	More than 100,000 clients, with official launch in April 2020
Increase SME access to banks and to digital economy	getnet [®] Acquiring 	First operation in Dec. 2019. Full operations begin 2H20
Enter the car loan market, creating synergies with other bank products, creating synergies with other bank products		Transaction complete. Acquired in November 2019
Reactivate loan growth within mass segment		Over 305,000 clients. Already profitable
Continue expanding cross-selling with our clients with better products		Launch of the first Insurtech company in Chile in April 2020. Strong growth of Autocompara
Digitalization of onboarding and loans	SME 	Obtain loan without going to a branch
Branch format in digital / socially-distanced world	WorkCafé 2.0	Building on our Workcafé 2.0 pilot branches to design the future of our network

We have announced an investment plan of US\$380 million for the period of 2019-2021 in technology, branch upgrading and new products and services.

Strength of digital channels has been a key force in 2020

Open for business

Branches

~90% open 9am – 2pm

Tele-working

~75% are able to work from home

~95% of central services are working from home

~25% start going back to office Sept. 7

Supported by digital banking

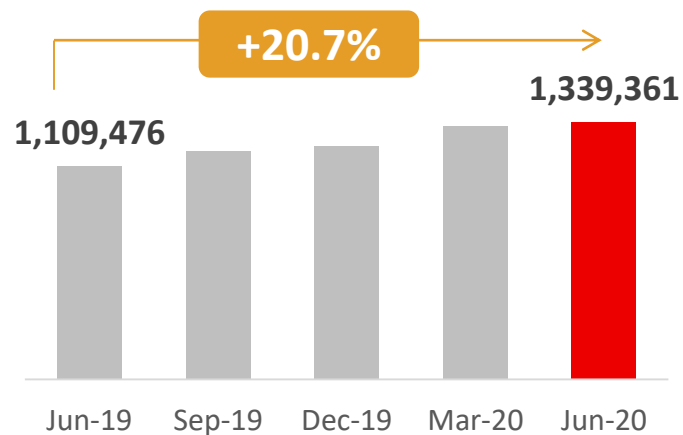
N° of transactions

Online: +11.1% QoQ

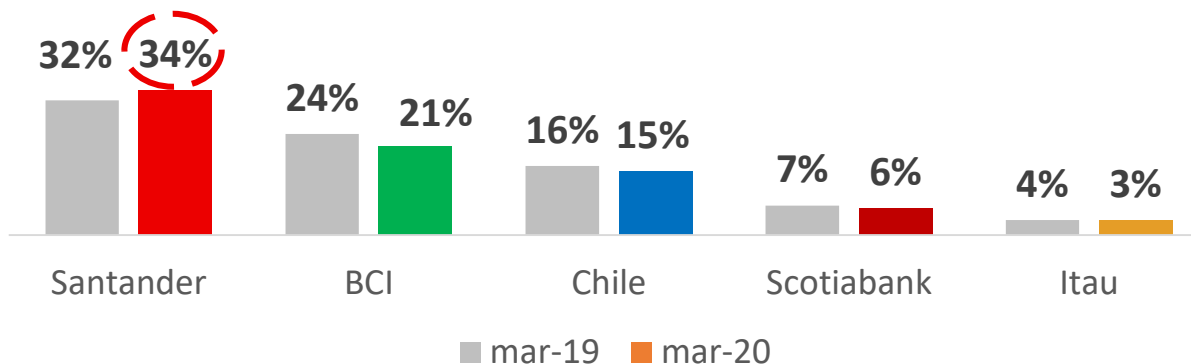
+20.7%

N° of digital clients YoY

Digital clients



Market share of digital clients¹

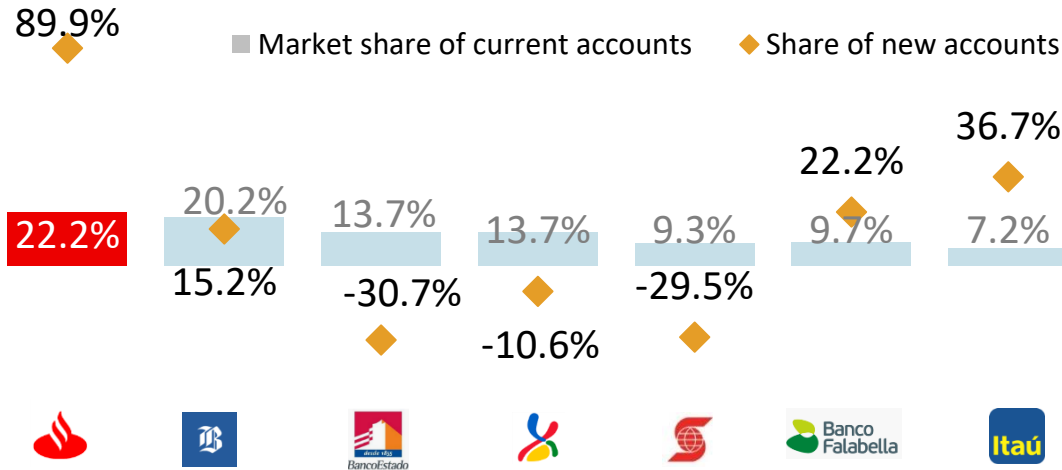


1. Source: CMF as of last available information. Last 12 months yearly average. Based on clients who access there account with a password. Excludes Banco Estado.

Growth and results

90% market share in new account openings / Strong NPS scores

Current account openings 6M20¹



89%

Market share of current account openings¹

2x1

Market share of current account openings¹

1. Source: CMF, with latest available information

Net Promoter Score (NPS)²

NPS: Closing gap with Top 1 among peers

NPS 49

In August 2020 for service quality

#1

for innovation, commitment and product benefits

App NPS 71

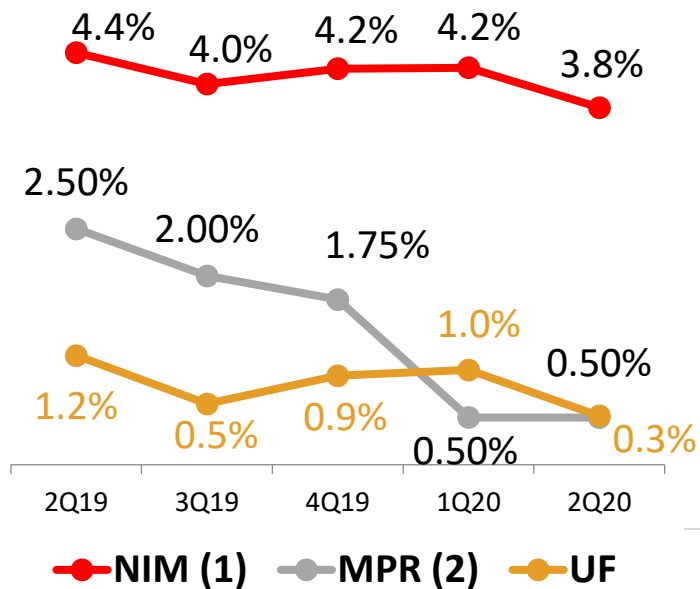
Highlighting user friendliness



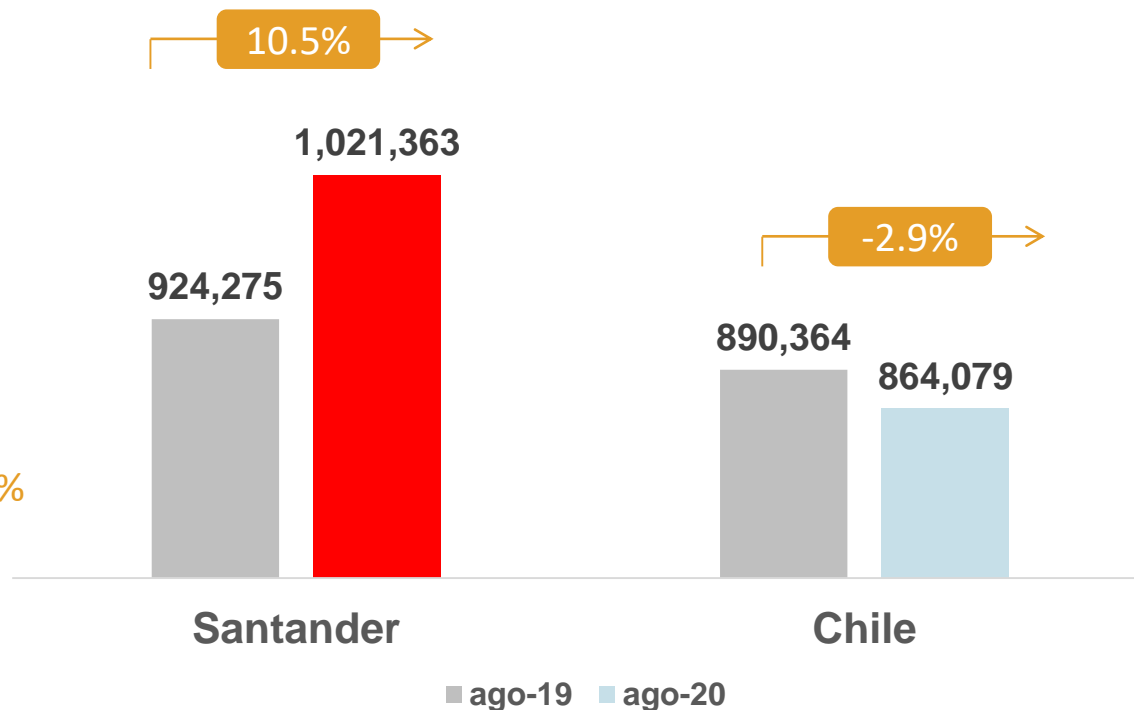
Growth and results

NII increases 10.5% YTD

NIM¹ & Inflation



Net interest income 8M 2020



Better funding mix drives higher NII growth against peers



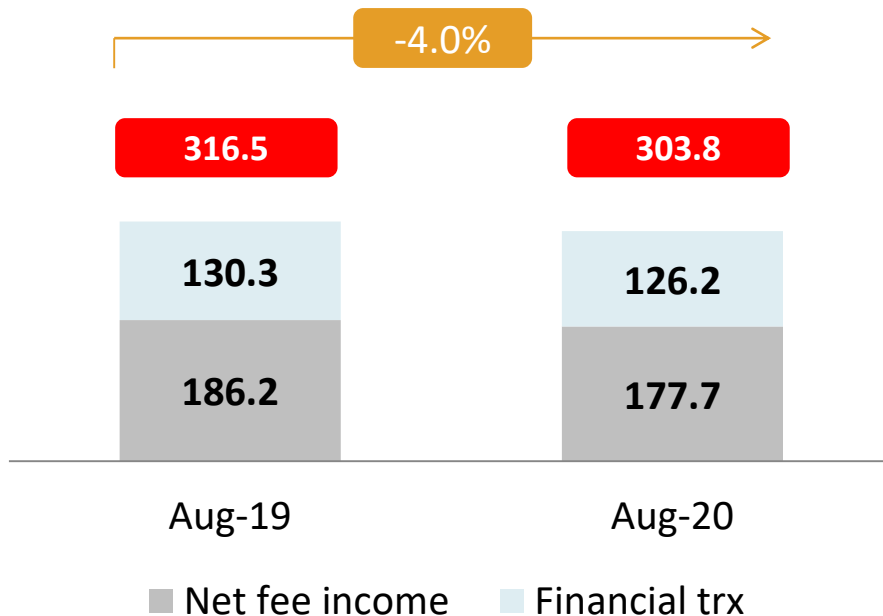
1. Annualized Net interest income divided by average interest earning assets. 2. MPR: Monetary Policy Rate. 3. Annualized gross interest income divided by average interest earning assets. 4. Annualized interest expense divided by sum of average interest bearing liabilities, including non-interest bearing demand deposits.

Growth and results

Card and insurance brokerage fees rebound in August

Fees & financial transaction

Ch\$bn



Realized gains from AFS portfolio helps to offset reduction of NIMs due to lower inflation

Fees

Ch\$ bn	8M20	YoY	MoM*
Credit, debit & ATM	43,466	23.5%	9.9%
Insurance brokerage	28,293	(13.5%)	25.4%
Asset management	29,810	(3.3%)	0.6%
Guarantees	24,246	4.3%	16.9%
Checking accounts	23,268	(1.9%)	1.6%
Others	28,569	(29.5%)	18.4%
Total	177,652	(4.6%)	10.6%

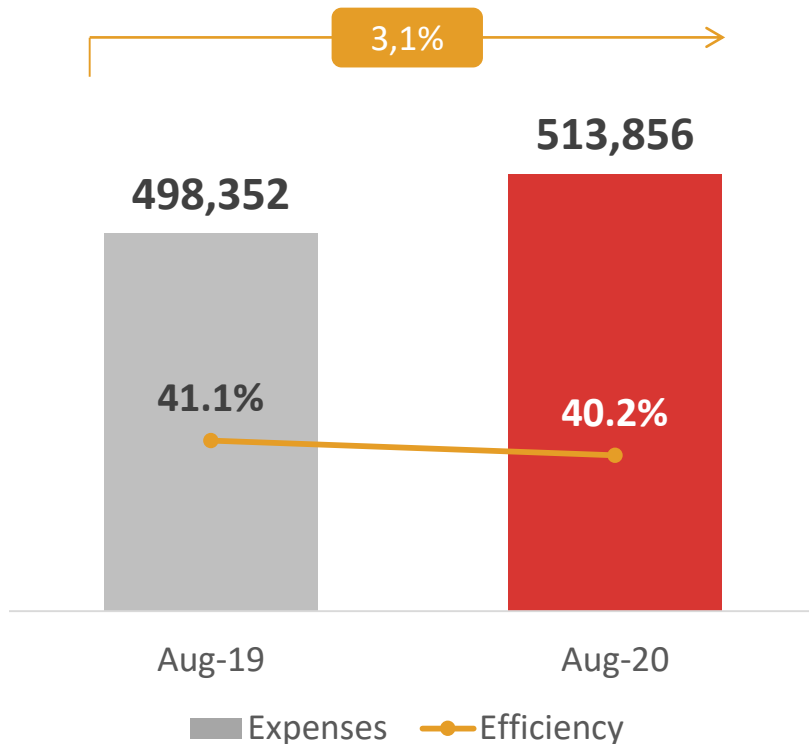
Financial transactions, net

Ch\$ bn	8M20	YoY
Client	104.9	10.6%
Non-Client	21.0	25.7%
Total	125.9	13.9%

Efficiency ratio at 40,2%

Operating expenses

Ch\$bn



Ch\$ bn	8M20	YoY
Personnel expenses	271.1	0.8%
Administrative expenses	169.7	5.9%
Depreciation	73.1	5.5%
Operational expenses¹	513.9	3.1%
Efficiency ratio²	40.2%	-97bp
Costs/assets	1.3%	-47bp

Conclusions

2Q20 results reflect our strong core banking franchise

- ✓ **The Central Bank and CMF have launched a series of initiatives that will help to maintain liquidity and capital levels.**
- ✓ **Government measures will also help to mitigate financial impact on the population**
- ✓ **Strong deposit growth in the quarter. High liquidity levels.**
- ✓ **Loan growth has centered on less risky assets, with demand for reprogramming and FOGAPE loans decelerating in recent months.**
- ✓ **Capital ratios are healthy.**
- ✓ **Coverage levels reach record high levels.**
- ✓ **Strong growth of gross income in the quarter, reflecting our defensive business model and balance sheet**
- ✓ **Accelerating implementation of strategic initiatives. Client growth has remained high due to strength of digital channels. New branch model project underway**
- ✓ **Solid efficiency levels in the quarter**

Annexes

Annexes

Unaudited Balance Sheet	Jun-20	Jun-20	Jun-19	Jun-20/Jun-19
	US\$ Ths ¹	Ch\$ Million		% Chg.
Cash and deposits in banks	4,597,173	3,776,118	1,939,644	94.7%
Cash items in process of collection	456,827	375,238	511,987	(26.7%)
Trading investments	253,515	208,237	163,178	27.6%
Investments under resale agreements	-	-	-	--%
Financial derivative contracts	16,433,145	13,498,185	4,195,904	221.7%
Interbank loans, net	10,612	8,717	8,606	1.3%
Loans and account receivables from customers, net	41,758,774	34,300,657	30,289,001	13.2%
Available for sale investments	6,445,327	5,294,192	2,898,227	82.7%
Held-to-maturity investments	-	-	-	--%
Investments in associates and other companies	12,189	10,012	9,879	1.3%
Intangible assets	86,490	71,043	63,371	12.1%
Property, plant and equipment	230,788	189,569	198,131	(4.3%)
Right of use assets	244,570	200,890	196,041	2.5%
Current taxes	-	-	-	--%
Deferred taxes	628,964	516,631	391,566	31.9%
Other assets	3,137,636	2,577,254	1,166,416	121.0%
Total Assets	74,296,010	61,026,743	42,031,951	45.2%
Deposits and other demand liabilities	15,109,598	12,411,024	8,909,594	39.3%
Cash items in process of being cleared	346,798	284,860	392,441	(27.4%)
Obligations under repurchase agreements	244,522	200,850	133,690	50.2%
Time deposits and other time liabilities	17,221,063	14,145,381	13,122,503	7.8%
Financial derivatives contracts	15,948,708	13,100,269	3,829,988	242.0%
Interbank borrowings	6,639,255	5,453,484	1,835,305	197.1%
Issued debt instruments	11,495,256	9,442,203	8,935,664	5.7%
Other financial liabilities	160,779	132,064	209,927	(37.1%)
Leasing contract obligations	182,594	149,983	151,562	(1.0%)
Current taxes	68,534	56,294	4,674	1104.4%
Deferred taxes	129,526	106,393	39,265	171.0%
Provisions	322,257	264,702	212,022	24.8%
Other liabilities	1,928,924	1,584,418	923,870	71.5%
Total Liabilities	69,797,815	57,331,925	38,700,505	48.1%
Equity				
Capital	1,085,102	891,303	891,303	0.0%
Reserves	2,851,213	2,341,986	2,159,783	8.4%
Valuation adjustments	66,588	54,695	26,108	109.5%
Retained Earnings:				
Retained earnings from prior years	201,641	165,628	-	--%
Income for the period	278,638	228,873	296,662	(22.9%)
Minus: Provision for mandatory dividends	(83,591)	(68,662)	(88,999)	(22.9%)
Total Shareholders' Equity	4,399,590	3,613,823	3,284,857	10.0%
Non-controlling interest	98,606	80,995	46,589	73.9%
Total Equity	4,498,196	3,694,818	3,331,446	10.9%
Total Liabilities and Equity	74,296,010	61,026,743	42,031,951	45.2%

1. The exchange rate used to calculate the figures in dollars was Ch\$821.40 / US\$1

Annexes

	Jun-20	Jun-20	Jun-19	Jun-20/Jun-19
	US\$ Ths ¹	Ch\$ Million		% Chg.
Interest income	1,403,886	1,153,152	1,136,862	1.4%
Interest expense	(468,115)	(384,510)	(443,786)	(13.4%)
Net interest income	935,771	768,642	693,076	10.9%
Fee and commission income	276,317	226,967	244,727	(7.3%)
Fee and commission expense	(109,937)	(90,302)	(106,078)	(14.9%)
Net fee and commission income	166,381	136,665	138,649	(1.4%)
Net income (expense) from financial operations	263,052	216,071	22,911	843.1%
Net foreign exchange gain	(141,224)	(116,001)	64,950	(278.6%)
Total financial transactions, net	121,829	100,070	87,861	13.9%
Other operating income	14,535	11,939	9,947	20.0%
Net operating profit before provisions for loan losses	1,238,515	1,017,316	929,533	9.4%
Provision for loan losses	(357,844)	(293,933)	(152,622)	92.6%
Net operating profit	880,671	723,383	776,911	(6.9%)
Personnel salaries and expenses	(246,630)	(202,582)	(199,308)	1.6%
Administrative expenses	(155,593)	(127,804)	(120,665)	5.9%
Depreciation and amortization	(67,288)	(55,270)	(51,679)	6.9%
Op. expenses excl. Impairment and Other operating expenses	(469,511)	(385,656)	(371,652)	3.8%
Impairment of property, plant and equipment	(777)	(638)	-	--%
Other operating expenses	(55,951)	(45,958)	(30,831)	49.1%
Total operating expenses	(526,238)	(432,252)	(402,483)	7.4%
Operating income	354,433	291,131	374,428	(22.2%)
Income from investments in associates and other companies	726	596	543	9.8%
Income before tax	355,158	291,727	374,971	(22.2%)
Income tax expense	(74,659)	(61,325)	(79,440)	(22.8%)
Net income from ordinary activities	280,499	230,402	295,531	(22.0%)
Net income discontinued operations ²	-	-	1,699	(100.0%)
Net consolidated income	280,499	230,402	297,230	(22.5%)
Net income attributable to:				
Non-controlling interest	1,861	1,529	568	169.2%
Net income attributable to equity holders of the Bank	278,638	228,873	296,662	(22.9%)



1. The exchange rate used to calculate the figures in dollars was Ch\$821.40/ US\$1

Annexes

	2Q20	2Q20	1Q20	2Q19	2Q20/2Q19	2Q20/1Q20
	US\$ Ths ¹		Ch\$ Million		% Chg.	
Interest income	624,200	512,718	640,434	676,111	(24.2%)	(19.9%)
Interest expense	(161,158)	(132,375)	(252,135)	(305,736)	(56.7%)	(47.5%)
Net interest income	463,042	380,343	388,299	370,375	2.7%	(2.0%)
Fee and commission income	123,347	101,317	125,650	123,361	(17.9%)	(19.4%)
Fee and commission expense	(47,549)	(39,057)	(51,245)	(55,387)	(29.5%)	(23.8%)
Net fee and commission income	75,797	62,260	74,405	67,974	(8.4%)	(16.3%)
Net income (expense) from financial operations	73,505	60,377	155,694	191,421	(68.5%)	(61.2%)
Net foreign exchange gain	20,509	16,846	(132,847)	(142,405)	(111.8%)	(112.7%)
Total financial transactions, net	94,014	77,223	22,847	49,016	57.5%	238.0%
Other operating income	6,730	5,528	6,411	4,791	15.4%	(13.8%)
Net operating profit before provisions for loan losses	639,584	525,354	491,962	492,156	6.7%	6.8%
Provision for loan losses	(232,607)	(191,063)	(102,870)	(76,348)	150.3%	85.7%
Net operating profit	406,977	334,291	389,092	415,808	(19.6%)	(14.1%)
Personnel salaries and expenses	(125,089)	(102,748)	(99,834)	(104,751)	(1.9%)	2.9%
Administrative expenses	(78,135)	(64,180)	(63,624)	(61,329)	4.6%	0.9%
Depreciation and amortization	(33,548)	(27,556)	(27,714)	(25,516)	8.0%	(0.6%)
Op. expenses excl. Impairment and Other operating expenses	(236,771)	(194,484)	(191,172)	(191,596)	1.5%	1.7%
Impairment of property, plant and equipment	-	-	(638)	-	--%	(100.0%)
Other operating expenses	(30,315)	(24,901)	(21,057)	(16,666)	49.4%	18.3%
Total operating expenses	(267,087)	(219,385)	(212,867)	(208,262)	5.3%	3.1%
Operating income	139,890	114,906	176,225	207,546	(44.6%)	(34.8%)
Income from investments in associates and other companies	558	458	138	257	78.2%	231.9%
Income before tax	140,448	115,364	176,363	207,803	(44.5%)	(34.6%)
Income tax expense	(36,252)	(29,777)	(31,548)	(37,294)	(20.2%)	(5.6%)
Net income from ordinary activities	104,196	85,587	144,815	170,509	(49.8%)	(40.9%)
Net income discontinued operations ²	-	-	-	1,699	(100.0%)	--%
Net consolidated income	104,196	85,587	144,815	172,208	(50.3%)	(40.9%)
Net income attributable to:						
Non-controlling interest	886	728	801	339	114.7%	(9.1%)
Net income attributable to equity holders of the Bank	103,310	84,859	144,014	171,232	(50.4%)	(41.1%)

Annexes: Key Indicators

Profitability and efficiency	06M20	06M19	Change bp
Net interest margin (NIM) ¹	4.0%	4.1%	(16)
Efficiency ratio ²	39.7%	41.4%	(165)
Return on avg. equity	13.0%	18.2%	(518)
Return on avg. assets	0.8%	1.5%	(67)
Core Capital ratio	10.0%	10.4%	(45)
BIS ratio	14.6%	13.1%	144
Return on RWA	1.3%	1.9%	(61)
Asset quality ratios (%)	Jun-20	Jun-19	Change bp
NPL ratio ³	1.9%	1.9%	2
Coverage of NPLs ratio ⁴	147.2%	137.6%	963
Cost of credit ⁵	1.7%	1.0%	73
Structure (#)	Jun-20	Jun-19	Change (%)
Branches	367	380	(3.4%)
ATMs	1,104	1,037	6.5%
Employees	11,039	11,186	(1.3%)
Market capitalization (YTD)	Jun-20	Jun-19	Change (%)
Net income per share (Ch\$)	1.21	1.57	(22.9%)
Net income per ADR (US\$)	0.59	0.93	(36.3%)
Stock price (Ch\$/per share)	33.6	50.5	(33.5%)
ADR price (US\$ per share)	16.4	29.92	(45.2%)
Market capitalization (US\$m)	8,386	14,119	(40.6%)
Shares outstanding (millions)	188,446.1	188,446.1	--%
ADRs (1 ADR = 400 shares) (millions)	471.1	471.1	--%

1. NIM = Net interest income annualized divided by interest earning assets.

2. Efficiency ratio: Operating expenses excluding impairment and other operating expenses divided by Operating income. Operating income = Net interest income + Net fee and commission income + Total financial transactions, net + Other operating income minus other operating expenses.

3. Capital + future interest of all loans with one installment 90 days or more overdue divided by total loans.

4. Loan loss allowance divided by Capital + future interest of all loans with one installment 90 days or more overdue.

5. Provision expense annualized divided by average loans.

Thank you.

Our purpose is to help people
and business prosper.

Our culture is based on believing
that everything we do should be:

Simple Personal Fair



MEMBER OF
**Dow Jones
Sustainability Indices**
In Collaboration with RobecoSAM

