# Banco Santander Chile Solid business and profitability trends

August 2018



## **Important information**

Banco Santander Chile caution that <u>this presentation contains forward looking statements</u> within the meaning of the US Private Securities Litigation Reform Act of 1995. These forward looking statements are found in various places throughout this presentation and include, without limitation, statements concerning our future business development and economic performance. While these forward looking statements represent our judgment and future expectations concerning the development of our business, a number of risks, uncertainties and other important factors could cause actual developments and results to differ materially from our expectations. These factors include, but are not limited to: (1) general market, macro-economic, governmental and regulatory trends; (2) movements in local and international securities markets, currency exchange rates, and interest rates; (3) competitive pressures; (4) technological developments; and (5) changes in the financial position or credit worthiness of our customers, obligors and counterparties. The risk factors and other key factors that we have indicated in our past and future filings and reports, including those with the Securities and Exchange Commission of the United States of America, could adversely affect our business and financial performance.

Note: the information contained in this presentation is not audited and is presented in Chilean Bank GAAP which is similar to IFRS, but there are some differences. Please refer to our 2017 20-F filed with the SEC for an explanation of the differences between Chilean Bank GAAP and IFRS. Nevertheless, the consolidated accounts are prepared on the basis of generally accepted accounting principles. All figures presented are in nominal terms. Historical figures are not adjusted by inflation. Please note that this information is provided for comparative purposes only and that this restatement may undergo further changes during the year and, therefore, historical figures, including financial ratios, presented in this report may not be entirely comparable to future figures presented by the Bank.



## Agenda

Macro-economic environment

Strategy and results

## Outlook

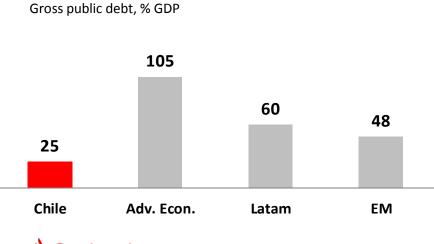


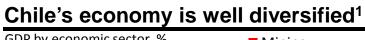
## Chile: a stable and diversified economy

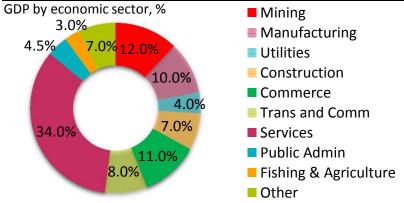
Chile: Key economic in	dicators",2
Population:	18.4 mn
GDP <sup>3</sup> :	US\$245bn
GDP per capita (PPP): <sup>4</sup>	US\$23,194
Exports / GDP:	28%
Investment / GDP :	21.6%
Net public debt / GDP:	4%
Sovereign ratings:	A1/A+/A

Childy Kow acanomia indiastara<sup>1,2</sup>

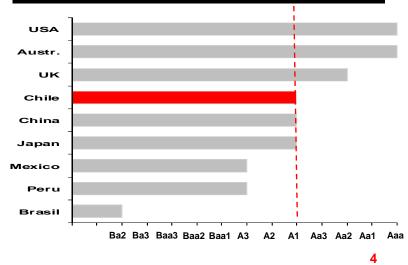
## Low public debt<sup>3,4</sup>







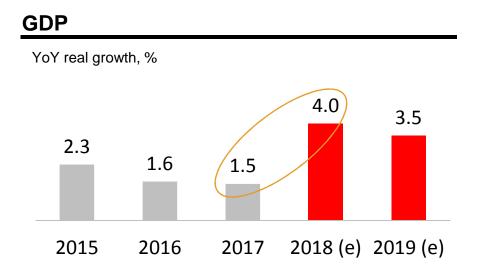
## High sovereign rating<sup>5</sup>



## 📣 Santander

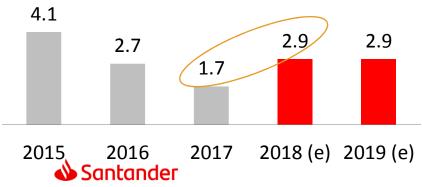
1. Source: Central Bank of Chile, BCCh, and IMF, 2017. 2. Source: International Monetary Fund, 10/2017. 3. Source: Central Bank of Chile, LTM Sept. 2017 4. Source: World Bank, 2016, Current international dollar 5. Source: Moody's

## **GDP growth expectations rise for 2018-19**



### Inflation

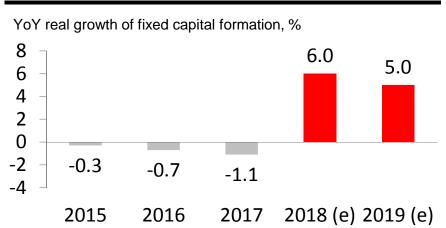
Annual change in UF inflation, %



Source: Banco Central de Chile and estimates Santander Chile

#### Investment

%

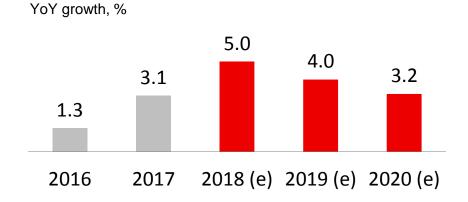


### **Central Bank ST Reference Rate**

3.50 3.50 2.50 2.75 3.50 2.50 2.75 3.50 2.50 2.75 3.50 2.50 2.75 3.50 2.50 2.75 3.50 5

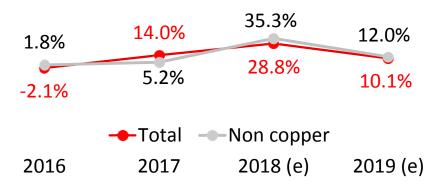
# Growth of domestic demand reflects higher investment levels in various sectors

## **Domestic Demand**



**Exports** 

YoY growth, %



<b>Growth by Sectors</b> (YoY growth, %)	2016	2017	2018e	2019e	
Communications	2.6	3.9	3.7	4.2	
Agro/Fishing	1.6	0.7	4.9	3.3	
Public Admin.	3.1	1.9	1.5	2.1	
Transportation	3.3	2.4	3.4	3.8	
Services	2.0	1.7	4.0	3.8	
Construction	2.8	-2.5	5.8	5.1	
Manufacturing	-2.4	1.6	3.7	2.1	
Commerce	2.5	3.6	5.8	5.1	
Utilities	2.0	3.2	5.3	3.3	
Mining	-2.8	-2.0	5.9	1.4	
GDP	1.3	1.5	4.2	3.5	

Source: Central Bank of Chile and estimates Santander Chile

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## A leading bank

# Santander Chile is the nation's leading bank Figures in US\$



Business and Results	6M18 (US\$)	YoY
Gross Loans	44.7 bn	7.7%
Deposits	31.8 bn	8.1%
Equity	5.2 bn	6.7%
Net income <sup>1</sup>	467 mn	4.3%
Network and Customers	6M18	Market Share
Clients <sup>2</sup>	3.5 mn	21.4%
Digital Clients	1.0 mn	33.8% <sup>3</sup>
Branches	376	17.1% <sup>4</sup>
Market Share <sup>2</sup>	5M18	Rank
Loans <sup>5</sup>	19.0%	1
Deposits <sup>5</sup>	17.9%	1
Checking accounts	21.4%	1
Bank credit cards <sup>6</sup>	34.5%	1

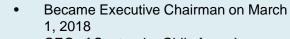
1. Net income attributable to shareholder 2. Market share of clients with checking accounts, as of May 2018. Source: SBIF 3. Average yearly market share over clients that enter a website with a passkey. Excludes Banco Estado. Source: SBIF. YTD avg as of Feb 2018. 4. As of May 2018. 5. Excludes loans and deposits of Chilean banks held abroad. 6. Market share in terms of monetary amount of credit card purchases



## Strategy and results

# New executive Chairman of the Board and 3 new independent board members

#### **Claudio Melandri**



- CEO of Santander Chile from January 2010 to March 2018.
- More than 30 years of experience in the financial industry
- Arrived to Santander Chile in 1991



#### **Rodrigo Vergara**

- Became director and First Vice President on July 12, 2018
- President of the Central Bank of Chile between 2011 and 2016
- Global Finance nominated him as one of the top five best presidents of central banks and number one in America

#### Félix de Vicente Mingo



- Became a director on March 27, 2018
- Minister of Economy, Development and Tourism between 2013 and 2014
- Previously a director of ProChile, the institution of foreign affairs that promotes Chilean exports.



#### Alfonso Gomez Morales

- Became a director on March 27, 2018
- Executive president of the Innovation Center UC Anacleto Angelini.
- Founder of Apple Chile, Unlimited, Virtualia, the first social network in Latin America.

## Santander

## A leading bank

## Solid corporate governance standards

### **Independent Board**

Chairperson ★ Chairman of the Board	Member	r		Financial Expert			
	Analysis & Resolution Committee	Human Resources Committee	Audit Committee	Asset & Liability Committee	Market Committee	Risk Committee	Strategy Committee
Claudio Melandri ★		ů			â	i i	ĝ
Rodrigo Vergara 🚷			ă.	Ĝ			
Orlando Poblete Iturrate   🚸		å	å			å	
Juan Pedro Santa María Pérez	å					å	
Lucia Santa Cruz Sutil	ă.					å	ů.
Ana Dorrego							
Andreu Plaza							
Felix de Vicente Mingo		å	ů	ů			å
Alfonso Gomez Morales				ă.	ė		å
Blanca Bustamante Bravo, (Alternate)		ů					
Oscar Von Chrismar, (Alternate)				ė	å		

Santander Group owns 67.2%. We are listed on the Santiago Stock Exchange and the NYSE

#### **Corporate Governance Standards**

- <u>Board of Directors:</u> 7 out of 11 Board members unrelated to Grupo Santander. Board approves Corporate Responsibility & Sustainability Policy and Strategy.
- Liable: Directors of a Bank who propose the payment of dividends in violation of the provisions of Title IV of the General Banking Law shall be liable to the refund of the dividend distributed under such circumstances (Art. 58)<sup>1</sup>.
- ✓ Legal limits: Related party lending: Limited to 5% of total equity (unsecured) or 25% (w/ collateral). Deposits in related party entities abroad: limited to 25% of regulatory capital. Too big to fail regulations. Santander Chile's BIS ratio >11% vs 8% legal limit.
- <u>Audit Committee</u>: At least 3 independent Board members by law. Autonomous Internal Auditing Area.
- <u>ALCO</u>: Makes decisions regarding capital, dividends, funding and liquidity.
- <u>Separation of functions</u>: commercial areas separated from risk; main credit decisions taken by committees.
- <u>Compliance</u>: Regulated by SBIF of Chile, ECB and SEC. Comply with SEC and NYSE Guidelines & SOX.
- DJSI Chile, MILA

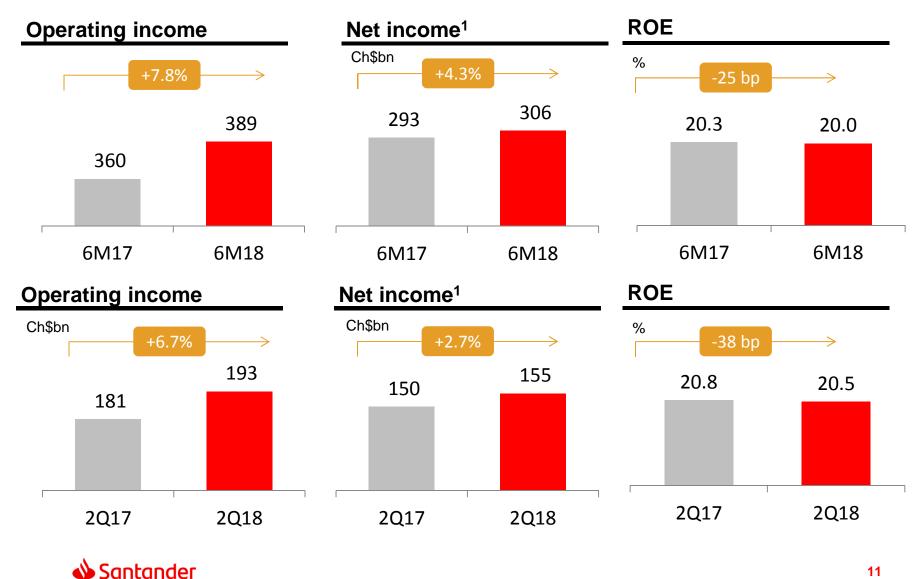


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1. Source: SBIF Title IV Capital, Reserves and Dividends of Banks Art. 58

## **Strategy and results**

## Rise in net income driven by positive growth of operating income



1. Net income attributable to shareholders

## Strategy and results

Net income before taxes

## Growing income before tax above the competition

## Ch\$bn as of June 2018<sup>1</sup> +7.8% 1,208 1,208 1,208 1,208 1,208 1,208 362 392 359 366 320 278Competition





1. Competition refers to the Chilean banking system minus Santander Chile

## **Increasing ROE above the Chilean industry**

		Growth 2015 June 2018	to June 2018	2017	2016	2015
	Santander	+270	bp 20.0%	19.2%	17.1%	17.1%
ß	Chile	-180	pb 19.5%	19.3%	19.6%	21.3%
8	BCI	-260	pb 14.9%	14.0%	14.7%	17.5%
	<b>Competition</b> <sup>1</sup>	-160	pb 12.7%	11.1%	10.7%	14.3%



1. Competition refers to the Chilean banking system minus Santander Chile.

Strategy and results

3 objectives for healthy growth / higher profitability



Re-focusing on growth as economy recovers...



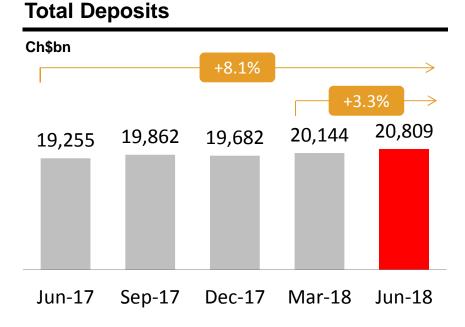
... by increasing client loyalty through an improved client experience and quality of service and expanding digital banking capabilities



Optimizing profitability and capital use to increase shareholder value in time

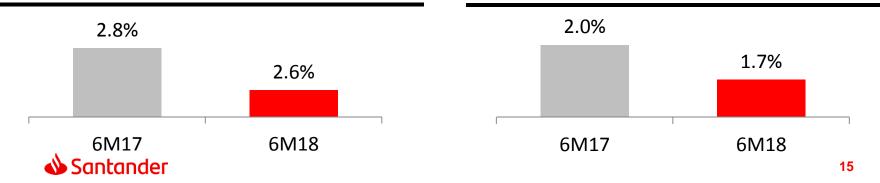


## Positive YoY growth of demand deposits in the quarter



6M18	YoY	QoQ
8,128	12.9%	(0.6%)
12,682	5.2%	6.0%
20,809	8.1%	3.3%
5,557	(0.1%)	3.2%
98.1%		
122.9%		
109.0%		
	8,128 12,682 <b>20,809</b> 5,557 <b>98.1%</b> <b>122.9%</b>	8,128       12.9%         12,682       5.2%         20,809       8.1%         5,557       (0.1%)         98.1%       122.9%

# YTD average time and demand deposit cost



1. Banco Santander Chile is the exclusive broker of mutual funds managed by Santander Asset Management, a subsidiary of SAM Investment Holdings Limited. 2. (Net Loans – portion of mortgages funded with long-term bonds) / (Time deposits + demand deposits). 3. LCR: Liquidity Coverage Ratio under ECB rules. 4. NSFR: Net Stable Funding Ratio according to internal methodology. These are not the Chilean models

#### YTD average cost of funds

## Loan growth accelerating in line with the economy

 Total Loans

 Ch\$bn

 +7.7%
 +3.1%

 27,156
 27,762
 27,726
 28,344
 29,234

 Jun/17
 Sep/17
 Dec/17
 Mar/18
 Jun/18

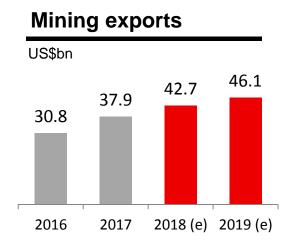
Ch\$ bn	6M18	ΥοΥ	QoQ
Individuals <sup>1</sup>	15,976	6.5%	2.1%
Consumer	4,642	3.8%	1.0%
Mortgages	9,523	7.5%	2.7%
SMEs	3,797	2.1%	1.8%
Retail	19,772	5.6%	2.0%
Middle Market	7,388	14.2%	5.9%
Corporate	1,949	3.9%	3.3%
Total <sup>2</sup>	29,234	7.7%	3.1%

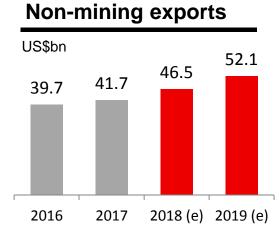
Loans to grow 8-10% in 2018

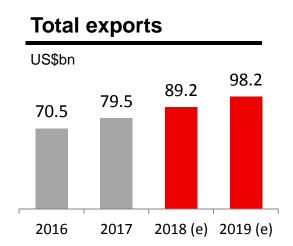
**Santander** 

1. Includes other commercial loans to individuals. 2. Includes other non-segmented loans and interbank loans

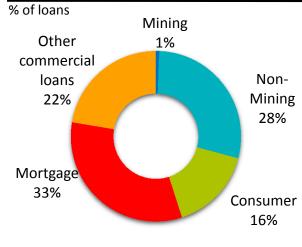
## SAN is more exposed to the non-mining export sectors







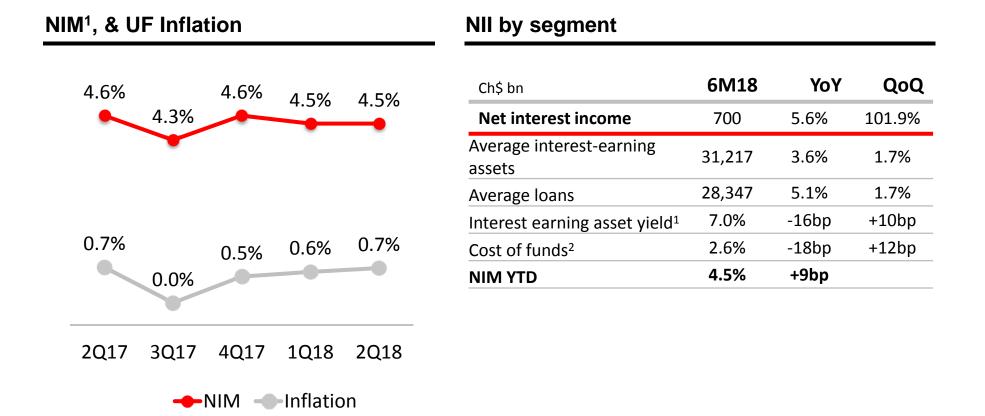
## SAN Chile loan book exposure



Even under stressed mining industry cycles, our loan book remains stable, as our exposure to mining is 1% of our total loan book.

Source: Central Bank of Chile and estimates Santander Chile

## NII grows 5.6% YoY in 6M18. NIM stable at 4.5%

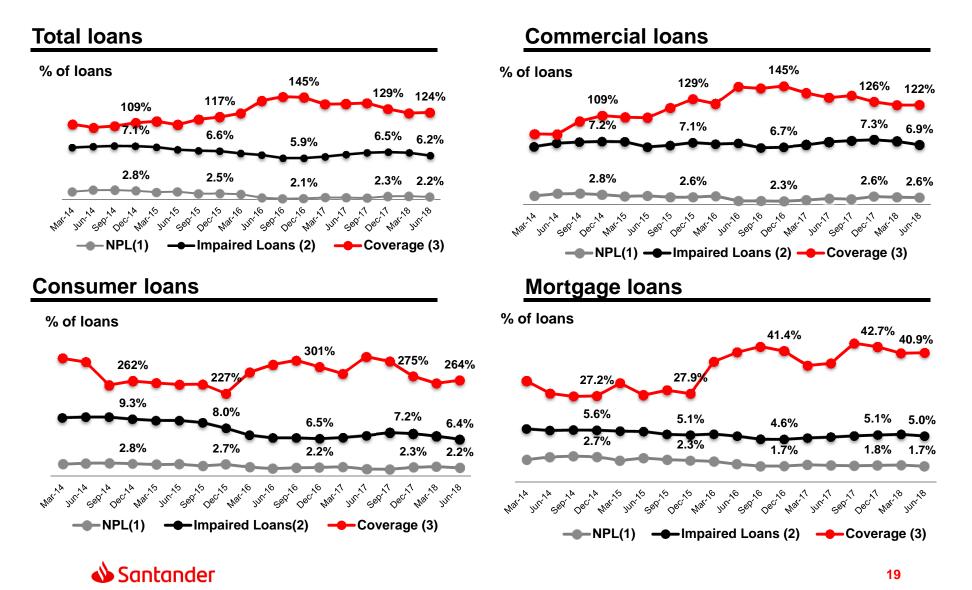


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Santander

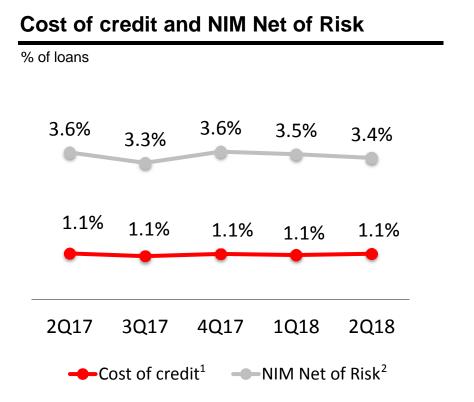
1. Annualized Net interest income divided by average interest earning assets. 2. Annualized interest expense divided by sum of average interest bearing liabilities and demand deposits.

## **Positive evolution of asset quality**



1. 90 days or more NPLs. 2. Impaired NPLs + restructured loans 3. Loan loss reserves over NPLs

## Cost of credit stable at 1.1%



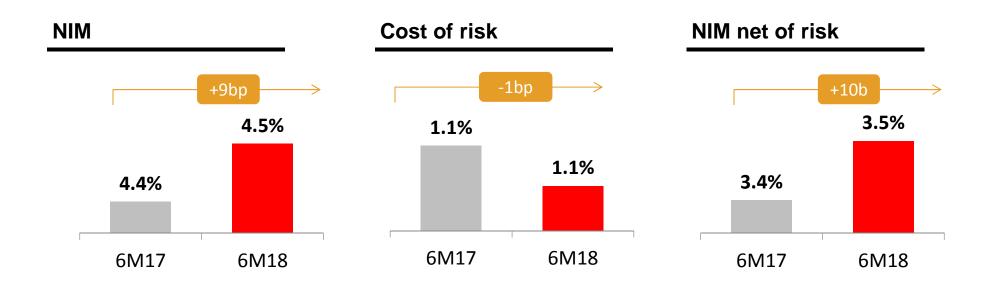
Ch\$ bn	6M18	YoY
Gross provisions and charge-offs	(200,663)	5.4%
Loan loss recoveries	45,257	12.9%
Provision for loan losses	(155,406)	3.3%

**Provision for loan losses** 



1. Annualized provisions expense/total loans. 2. Annualized Net interest income net of provision expense divided by average interest earning assets. 3. 90 days or more NPLs 4. Loan loss reserves over total loans 5. Loan loss reserves over NPLs

YTD NIM net of risk rises to 3.5%





Strategy and results

## **3 objectives for healthy growth / higher profitability**



**Re-focusing on growth as economy recovers...** 

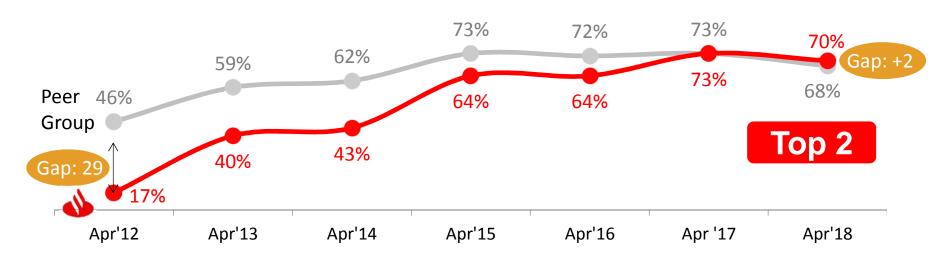


... by increasing client loyalty through an improved client experience and quality of service and expanding digital banking capabilities



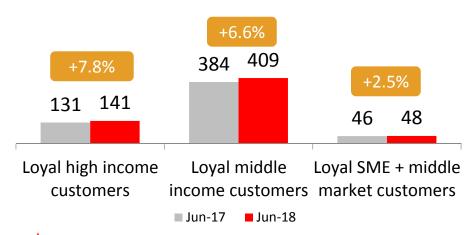
Optimizing profitability and capital use to increase shareholder value in time





### Evolution of Bank Satisfaction Gap (% Gross Satisfaction)<sup>1</sup>

## Loyal customer (thousands)<sup>2</sup>



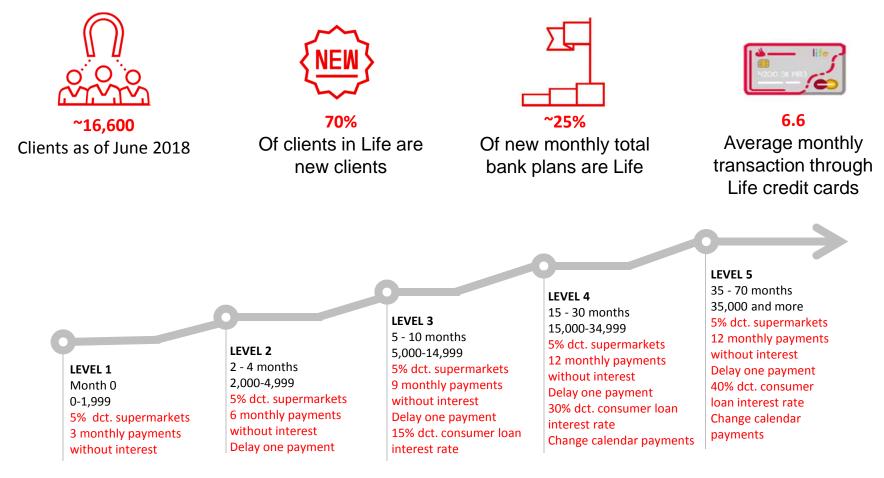


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#### Santander

1. Source: GfK Adimark. % Satisfaction from score of 6 or 7 2. Loyal high income and middle income customers with 4 products plus a minimum profitability level and a minimum usage indicator, as differentiated by segment. SME + Middle-market cross-selling differentiated by client size using a point system that depends on number of products, usage of products and income net of risk 3. As of Dec. 2017, change compared to Dec. 2016

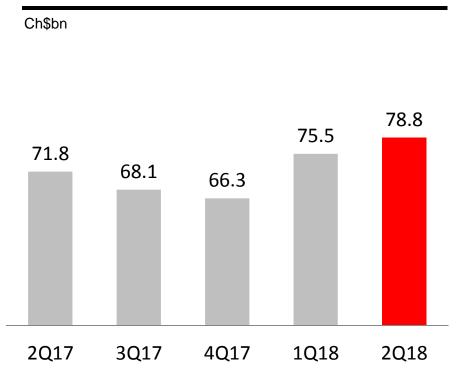






## Healthy fee growth driven by Retail and SCIB

### Net fee income



Ch\$ bn	6M18	YoY	QoQ
Credit, debit & ATM cards	29.9	4.0%	(3.4%)
Collection fees	23.3	4.2%	61.2%
Asset management	22.6	8.2%	1.1%
Insurance brokerage	18.8	(2.3%)	10.5%
Checking accounts	16.5	5.2%	0.3%
Guarantees, pledges and			
other contingent operations	16.3	(10.3%)	0.7%
Other	26.8	37.93%	(18.7%)
Total	154.3	6.7%	4.4%



## Digital clients continue to expand and digital trx double



**Digital Clients** 





APP 2.0: More transactional capabilities and a user-friendly interface



1. As of Dec. 2017 2. Data from Dec. 2016 to Dec. 2017





We will have 40 Workcafés open for end of the year



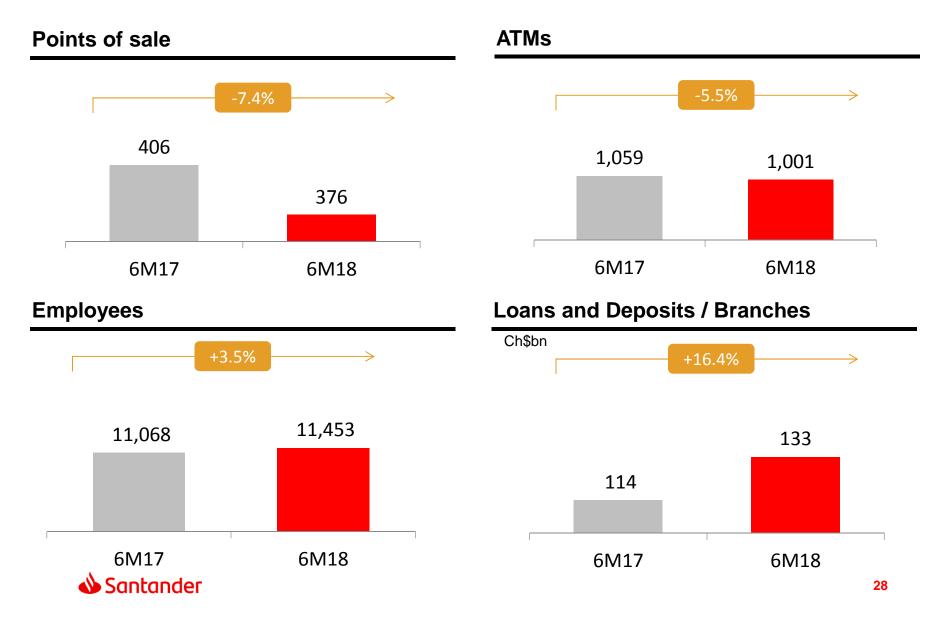




+13% Increase in income vs traditional branch

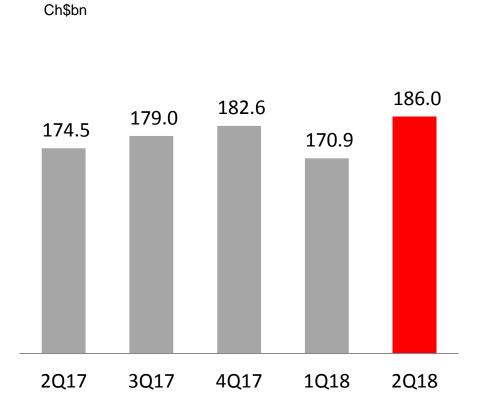


## **Restructuring our physical distribution network**



## Improving our efficiency

## **Operating Expenses**



Ch\$ bn	6M18	YoY	QoQ
Personnel expenses	193.6	(0.2%)	16.2%
Administrative expenses	124.9	10.6%	0.9%
Depreciation	38.4	5.6%	0.4%
Operating expenses	356.9	4.0%	8.9%
Efficiency ratio	39.6%	-56bp	+186bp
Cost/Assets	1.9%	+5bp	+13bp

## 📣 Santander

1. Operating expenses excluding Impairment and Other operating expenses 2. Efficiency ratio: Oper. Expense excluding impairment / Net interest income + fee income + financial transactions, and Other operating income, net

Strategy and results

## 3 objectives for healthy growth / higher profitability



**Re-focusing on growth as economy recovers...** 



... by increasing client loyalty through an improved client experience and quality of service and expanding digital banking capabilities

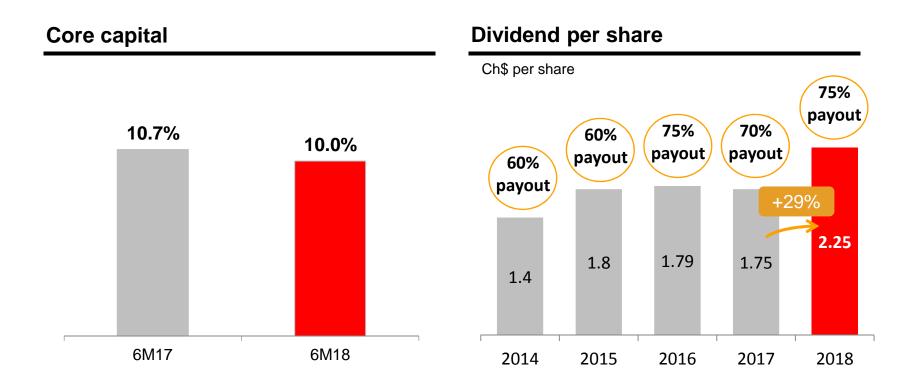


Optimizing profitability and capital use to increase shareholder value in time



## Strategy: III. Optimizing profitability and capital

High profitability levels sustains high core capital ratios

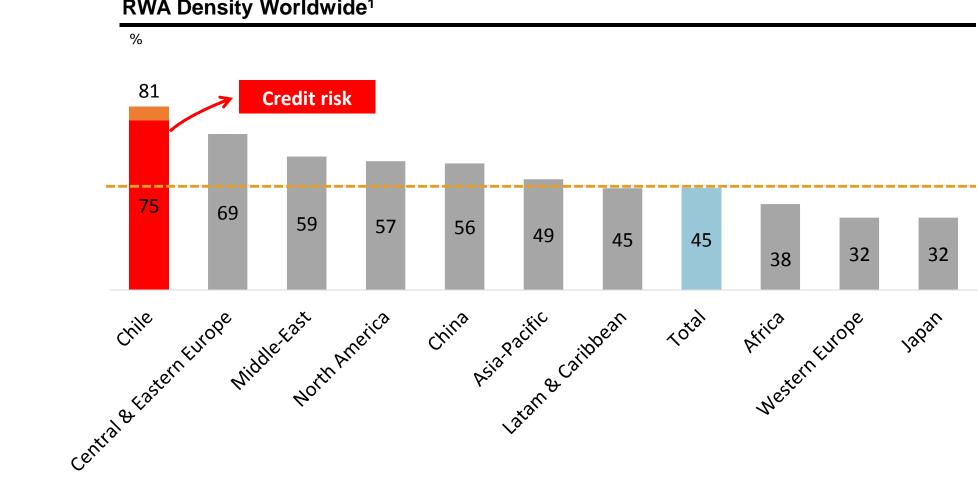


Dividend yield = 4.2% in 2018



### Strategy: III. Optimizing profitability and capital

RWA density in Chile is currently among the highest in the world



#### **RWA Density Worldwide**<sup>1</sup>

Santander

1. RWA density = Risk weighted assets / Total assets. Source: The Banker database July 2017. Chile includes credit and market risk

## Agenda

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Outlook



## Outlook

## Sound outlook for 2H18

- GDP growth estimate for 2018 rises to 4%
- Estimated loan growth of 8-10% with focus in all segments.
- Stable NIMs with UF inflation for 2018 ~2.9% with interest rates rising towards the end of the year
- Fee growth in high single digits with client loyalty and higher growth of total clients to drive fee income
- Cost of credit and asset quality stable
- Efficiency ratio around 40%
- Effective tax rate to rise 1.5%-2.0%

### ROAE of 19.0 – 19.5%



# Thank You.

Our purpose is to help people and business prosper.

Our culture is based on believing that everything we do should be:

## Simple Personal Fair



Dow Jones Sustainability Indices In Collaboration with RobecoSAM ()



## Agenda

# Annexes



#### Annexes

#### Unaudited Balance Sheet

	Jun/18	Jun/18	Jun/17	Jun-18/Jun-
	US\$ Ths <sup>1</sup>	Ch\$ Million		% Chg.
Cash and deposits in banks	2,217,487	1,450,015	1,344,043	7.9%
Cash items in process of collection	1,140,132	745,532	429,236	73.7%
Trading investments	418,364	273,568	700,334	(60.9%)
Investments under resale agreements	2,670	1,746	-	%
Financial derivative contracts	3,416,146	2,233,818	2,215,654	0.8%
Interbank loans, net	45,475	29,736	235,512	(87.4%)
Loans and account receivables from customers, net	43,430,373	28,399,121	26,121,070	8.7%
Available for sale investments	4,448,887	2,909,127	2,169,845	34.1%
Held-to-maturity investments	-	-	-	%
Investments in associates and other companies	46,325	30,292	25,179	20.3%
Intangible assets	93,372	61,056	59,343	2.9%
Property, plant and equipment	352,610	230,572	245,099	(5.9%)
Current taxes	16,246	10,623	5,969	78.0%
Deferred taxes	582,061	380,610	361,939	5.2%
Other assets	1,274,540	833,422	893,207	(6.7%)
Total Assets	57,484,689	37,589,238	34,806,430	8.0%
Deposits and other demand liabilities	12,429,665	8,127,758	7,195,893	12.9%
Cash items in process of being cleared	1,096,766	717,175	258,454	177.5%
Obligations under repurchase agreements	169,116	110,585	145,570	(24.0%)
Time deposits and other time liabilities	19,393,782	12,681,594	12,059,284	5.2%
Financial derivatives contracts	3,168,845	2,072,108	2,060,639	0.6%
Interbank borrowings	2,375,305	1,553,212	1,830,856	(15.2%)
Issued debt instruments	12,265,476	8,020,395	7,045,748	13.8%
Other financial liabilities	381,629	249,547	244,622	2.0%
Current taxes	_	-	-	%
Deferred taxes	34,628	22,643	8,304	172.7%
Provisions	315,501	206,306	238,766	(13.6%)
Other liabilities	1,200,161	784,785	792,986	(1.0%)
Total Liabilities	52,830,873	34,546,108	31,881,122	8.4%
Equity				
Capital	1,363,057	891,303	891,303	%
Reserves	2,940,850	1,923,022	1,781,818	7.9%
Valuation adjustments	(43,306)	(28,318)	17,161	(265.0%)
Retained Earnings:				
Retained earnings from prior years	-	-	-	%
Income for the period	467,244	305,531	292,811	4.3%
Minus: Provision for mandatory dividends	(140,173)	(91,659)	(87,843)	4.3%
Total Shareholders' Equity	4,587,672	2,999,879	2,895,250	3.6%
Non-controlling interest	66,143	43,251	30,058	43.9%
Total Equity	4,653,816	3,043,130	2,925,308	4.0%
Total Addites and Equity	57,484,689	37,589,238	34,806,430	8.0%

1. The exchange rate used to calculate the figures in dollars was Ch\$653.90 / US\$1

#### Annexes

#### Jun/18 Jun-18/Jun-17 Jun/18 Jun/17 US\$ Ths<sup>1</sup> Ch\$ Million % Chg. Interest income 1,665,044 1,088,772 1,074,843 1.3% (594,475) (388,727) (412,234) (5.7%) Interest expense 1,070,569 700,045 662,609 5.6% Net interest income Fee and commission income 377,042 246,548 230,862 6.8% Fee and commission expense (141,046) (92,230) (86,201) 7.0% 235,996 154,318 144,661 6.7% Net fee and commission income (280.7%) Net income (expense) from financial operations (13, 539)(8,853) 4,899 Net foreign exchange gain 77,434 50,634 67,238 (24.7%)Total financial transactions, net 63,895 41,781 72,137 (42.1%) Other operating income 37,565 24,564 (15.5%) 29,068 Net operating profit before provisions for loan losses 1,408,026 920,708 908,475 1.3% **Provision for loan losses** (237,660) (155,406) (150,372) 3.3% Net operating profit 1,170,365 765,302 758,103 0.9% Personnel salaries and expenses (296,035) (193,577) (194,026)(0.2%) Administrative expenses (190, 954)(124, 865)(112, 865)10.6% Depreciation and amortization (58, 786)(38,440) (36, 400)5.6% **Op. expenses excl. Impairment and Other operating** (343,291) (545,775) (356,882) 4.0% expenses Impairment of property, plant and equipment (60) (39) (349) (88.8%) Other operating expenses (30,359) (19,852)(53, 998)(63.2%)**Total operating expenses** (576,194) (376,773) (397, 638)(5.2%) **Operating income** 594,172 388,529 360,465 7.8% Income from investments in associates and other companies 4,589 3,001 1,605 87.0% Income before tax 598,761 391,530 362,070 8.1% (129,353) (84,584) (68, 351)23.7% Income tax expense Net income from ordinary activities 469,408 306,946 293,719 4.5% Net income discontinued operations --% Net income attributable to: Non-controlling interest 1,415 908 55.8% 2,164 San transferre attributable to equity holders of the Bank 467.244 305,531 292.811 4.3%

#### Unaudited YTD Income Statement

1. The exchange rate used to calculate the figures in dollars was Ch\$653.90 / US\$1

#### Annexes

#### **Unaudited Quarterly Income Statement**

	2Q18	2Q18	1Q18	2Q17	2Q18/2Q17	2Q18/1Q18
	US\$ Ths <sup>1</sup>		Ch\$ Million		%	Chg.
Interest income	857,501	560,720	528,052	550,875	1.8%	6.2%
Interest expense	(317,159)	(207,390)	(181,337)	(206,841)	0.3%	14.4%
Net interest income	540,343	353,330	346,715	344,034	2.7%	1.9%
Fee and commission income	187,175	122,394	124,154	115,567	5.9%	(1.4%)
Fee and commission expense	(66,631)	(43,570)	(48,660)	(43,729)	(0.4%)	(10.5%)
Net fee and commission income	120,544	78,824	75,494	71,838	9.7%	4.4%
Net income (expense) from financial operations	28,018	18,321	(27,174)	3,623	405.7%	167.4%
Net foreign exchange gain	365	239	50,395	31,782	(99.2%)	(99.5%)
Total financial transactions, net	28,384	18,560	23,221	35,405	(47.6%)	(20.1%)
Other operating income	27,920	18,257	6,307	16,049	13.8%	189.5%
Net operating profit before provisions for loan losses	717,191	468,971	451,737	467,326	0.4%	3.8%
Provision for loan losses	(122,344)	(80,001)	(75,405)	(76,510)	4.6%	6.1%
Net operating profit	594,846	388,970	376,332	390,816	(0.5%)	3.4%
Personnel salaries and expenses	(159,139)	(104,061)	(89,516)	(101,350)	2.7%	16.2%
Administrative expenses	(95,902)	(62,710)	(62,155)	(54,383)	15.3%	0.9%
Depreciation and amortization	(29,454)	(19,260)	(19,180)	(18,778)	2.6%	0.4%
Op. expenses excl. Impairment and Other operating expenses	(284,495)	(186,031)	(170,851)	(174,511)	6.6%	8.9%
Impairment of property, plant and equipment	-	-	(39)	(165)	%	%
Other operating expenses	(15,187)	(9,931)	(9,921)	(35,181)	(71.8%)	0.1%
Total operating expenses	(299,682)	(195,962)	(180,811)	(209,857)	(6.6%)	8.4%
Operating income	295,164	193,008	195,521	180,959	6.7%	(1.3%)
Income from investments in associates and other companies	3,328	2,176	825	885	145.9%	163.8%
Income before tax	298,492	195,184	196,346	181,844	7.3%	(0.6%)
Income tax expense	(61,219)	(40,031)	(44,553)	(31,143)	28.5%	(10.1%)
Net income from ordinary activities	237,273	155,153	151,793	150,701	3.0%	2.2%
Net income discontinued operations	-	-	-	-	%	%
Net income attributable to:						
Non-controlling interest	976	638	777	265	140.8%	(17.9%)
Net income attributable to equity holders of the Bank	236,298	154,515	151,016	150,436	2.7%	2.3%

**WTDCRCEARED GEO** used to calculate the figures in dollars was Ch\$653.90 / US\$1

## Annexes: Key Indicators

06M18	06M17	Change bp
4.5%	4.4%	9
39.6%	40.2%	(56)
20.0%	20.3%	(25)
1.7%	1.6%	5
10.0%	10.7%	(65)
12.8%	13.6%	(84)
2.1%	2.2%	(3)
Jun/18	Jun/17	Change bp
2.2%	2.2%	6
123.9%	136.2%	(1,231)
1.1%	1.1%	(1)
Jun/18	Jun/17	Change (%)
376	406	(7.4%)
1,001	1,059	(5.5%)
11,453	11,068	3.5%
Jun/18	Jun/17	Change (%)
Jun/18 1.62	Jun/17 1.55	Change (%) 4.3%
	-	
1.62	1.55	4.3%
1.62 0.99	1.55 0.94	4.3% 5.9%
1.62 0.99 51.27	1.55 0.94 42.24	4.3% 5.9% 21.4%
1.62 0.99 51.27 31.43	1.55 0.94 42.24 25.41	4.3% 5.9% 21.4% 23.7%
	4.5% 39.6% 20.0% 1.7% 10.0% 12.8% 2.1% Jun/18 2.2% 123.9% 1.1% Jun/18 376 1,001	4.5%     4.4%       39.6%     40.2%       20.0%     20.3%       1.7%     1.6%       10.0%     10.7%       12.8%     13.6%       2.1%     2.2%       Jun/18     Jun/17       2.2%     2.2%       123.9%     136.2%       1.1%     1.1%       Jun/18     Jun/17       376     406       1,001     1,059

1 NIM = Net interest income annualized divided by interest earning assets.

2. Efficiency ratio: Operating expenses excluding impairment and other operating expenses divided by Operating income. Operating = Net interest income

+ Net fee and commission income + Total financial transactions, net + Other operating income minus other operating expenses.

3. Capital + future interest of all loans with one installment 90 days or more overdue divided by total loans.

4. Loan loss allowance divided by Capital + future interest of all loans with one installment 90 days or more overdue.

5. Provision expense annualized divided by average loans.

