

Sustainability at Santander Chile

August 2024

Sustainability Office



Important information

Banco Santander Chile cautions that this presentation contains forward looking statements within the meaning of the US Private Securities Litigation Reform Act of 1995. These forward looking statements are found in various places throughout this presentation and include, without limitation, statements concerning our future business development and economic performance. While these forward looking statements represent our judgment and future expectations concerning the development of our business, a number of risks, uncertainties and other important factors could cause actual developments and results to differ materially from our expectations. These factors include, but are not limited to: (1) general market, macro-economic, governmental and regulatory trends; (2) movements in local and international securities markets, currency exchange rates, and interest rates; (3) competitive pressures; (4) technological developments; and (5) changes in the financial position or credit worthiness of our customers, obligors and counterparties. The risk factors and other key factors that we have indicated in our past and future filings and reports, including those with the Securities and Exchange Commission of the United States of America, could adversely affect our business and financial performance.

Note: the information contained in this presentation is not audited and is presented in Chilean Bank GAAP which is similar to IFRS, but there are some differences. Please refer to our 2023 20-F filed with the SEC for an explanation of the differences between Chilean Bank GAAP and IFRS. Nevertheless, the consolidated accounts are prepared on the basis of generally accepted accounting principles. All figures presented are in nominal terms. Historical figures are not adjusted by inflation. Please note that this information is provided for comparative purposes only and that this restatement may undergo further changes during the year and, therefore, historical figures, including financial ratios, presented in this report may not be entirely comparable to future figures presented by the Bank.

Agenda ^{xx}

1. Sustainability Strategy
2. Sustainability Risk and Opportunities
3. Sustainable Finance
4. Financial Inclusion & Community Support
5. External Engagement & Recognitions
6. Annexes

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Sustainability Strategy



01

1 Our Approach towards Sustainability

Santander Chile puts sustainability at the center of **value creation** for different stakeholders. The Bank's sustainability strategy is essential to deliver on **our purpose of helping people & business prosper**



Our vision

is to play an important role in the transition to a low carbon economy, supporting inclusive & sustainable growth and taking into account both social and environmental risks & opportunities.



Our strategy

focuses on achieving our ambition to be Net Zero by 2050, while we continue helping clients' transition to a low-carbon economy, develop sustainable propositions, and do things in a simple, personal, and fair way.



Our actions

materialize our Sustainability Strategy, as we continue to progress and deliver on our Responsible Banking Commitments to help address global challenges.



Partnerships & initiatives



1 Santander Chile Sustainability Strategy



1 Our public commitments

We have consistently achieved our commitments related to Responsible Banking.

During 2023, we included a new commitment: **Presence of Women in the Board of Directors to be 40-60% range**. This target fully aligns with the Government of Chile's SLB Bond KPI: 40% of Women in the BoD of Companies supervised by the CMF.

Commitment*	2020	2021	2022	2023	Goal
Sustainable finance (Green + SLL) for our clients (USD MM) (accumulated since 2021)	<i>n.a.</i>	49	294	850	<i>US\$1,500 MM to 2025</i>
Eliminate Gender Pay Gap (%)	3.1%	3.0%	2.4%	1.5%	<i>~0% in 2025</i>
Women in Senior Management Positions (%)	25%	28%	31%	34%	<i>38% in 2025</i>
People empowered financially (accumulated since 2019)	918,157	1,690,015	2,404,119	2,955,591	<i>4 million between 2019-2025</i>
People helped through community investment programs (accumulated)	165,996	274,472	387,616	474,082	<i>500,000 in between 2019- 2024</i>
Women on the board of directors NEW	22%	22%	22%	44%	<i>In between 40% and 60%</i>
To provide scholarships, internships and entrepreneurship programs (accumulated)	2,951	9,663	15,881	18,253	<i>13,500**</i>

* Excludes commitments already fulfilled

** Although achieved in 2022, we are still providing scholarships, internships and entrepreneurship programs.

Commitment from our top management

“We are committed to being leaders not only in our financial performance, but also in promoting the sustainable and responsible development of Chile”



Claudio Melandri
Chairman of the Board

“Santander Chile progress goes hand in hand with respect and care for the environment. A healthy and robust expansion of the economy is the vehicle to achieve a more just and sustainable society”

“This is reflected in our growing portfolio of green financial products and services, designed to promote both the development and protection of the environment, thus accompanying our clients in moving towards a greener economy”



Román Blanco
Country Head & CEO

“In terms of sustainability, our commitment to protecting the planet remains firm, as we understand the urgency of actively getting involved in the fight against global warming.”

“Along these lines, we continue to support our clients in moving towards a greener economy, granting sustainable loans for \$809 billion in green, social, and sustainability-linked financing.”

Source: Annual Report 2023. Free translation from Spanish

An aerial photograph of a dense, vibrant green forest. A clear, light blue river winds through the center of the forest, creating a meandering path. The sunlight filters through the trees, creating a dappled pattern of light and shadow on the forest floor.

Sustainability Risks and Opportunities

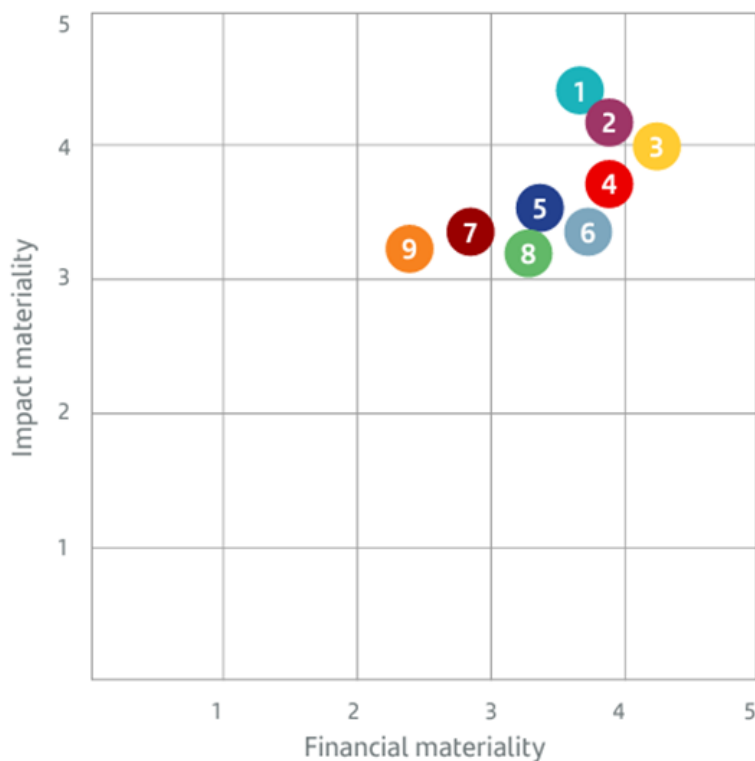
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2 Double Materiality Assessment (DMA) - 2023

The Bank periodically reviews material topics that can affect the organization and its stakeholders. Risks related with these topics can impact our brand, reputation, client trust and market value

Material Topics 2023

- 1 Financial Inclusion
- 2 Sustainable Financing
- 3 Cybersecurity and data protection
- 4 Customer Experience
- 5 Responsibility, Ethics & Compliance
- 6 Diversity & Inclusion
- 7 Strong Culture & Talent Management
- 8 Digital Transformation
- 9 Operational eco-efficiency

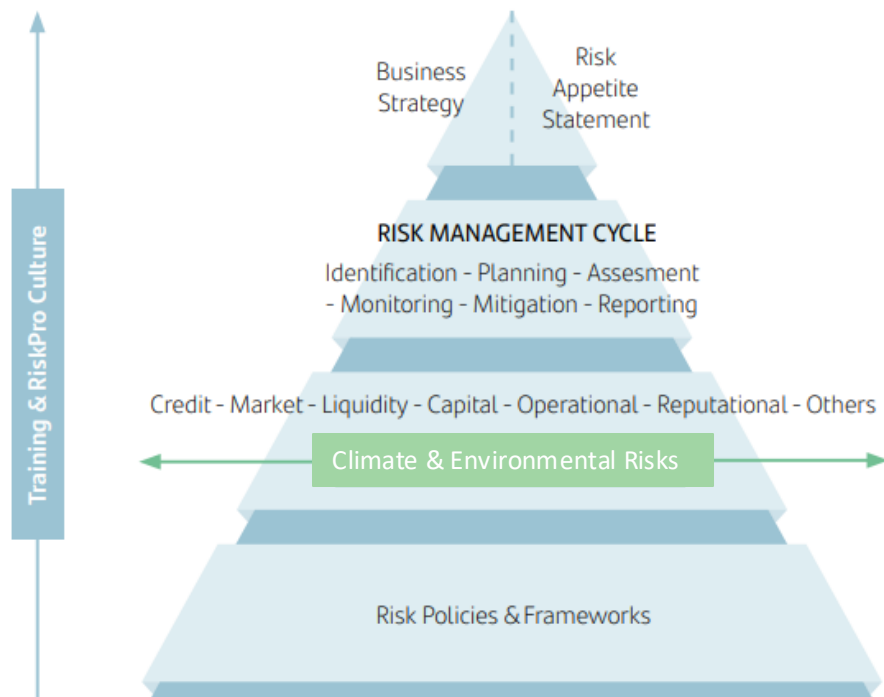


* Annual Report 2023. Pag 64
** For further details refer to Annual Report. Pag. 116-120

- 2023 Double materiality assessment
 - **GRI methodology**
 - **NGC 461 - SASB standards** with respect to financial materiality for the financial industry.
- Main material topics identified were:
 - **Financial Inclusion:** support financial empowerment through access to products and services, and financial education.
 - **Sustainable Finance:** create sustainable product and services which respond to climate change risks and promote a green transition.
 - **Cybersecurity:** take measure to protect against digital attacks that affect processes and may compromise sensitive or confidential information.**
- The Bank is currently conducting a DMA as per the CSRD regulation, in line with the regulatory requirements for Santander Group's. The results of the local exercise will be presented to the BoD in 2024.

Embedding Sustainability Risks into our risk management system

We have been integrating Climate Change, Environmental and Social risks within our core processes and risk cycle phases, leveraging the following tools:



* For further details <https://www.santander.com/content/dam/santander-com/en/contenido-paginas/nuestro-compromiso/pol%c3%adticas/do-environmental-social-and-climate-change-risk-policy-en.pdf>

Framework & models

- **Responsible banking Framework**, RB as a strategic topic
- **Responsible banking model**, roles and responsibilities for 1st, 2nd and 3rd line of defense in all RB activity

Core Policies

- **Responsible Banking and Sustainability Policy** (includes human rights policy)
- **Environmental, Social and Climate Change (ESCC) risk mgmt. policy***, sets standards to lend to customers in sensitive sectors
- **General Code of Conduct**
- **Financial Crime and Compliance corporate framework**

Technical Criteria

- **Sustainable Finance and Investment Framework and classification system (SFICS)** – aligned with European Taxonomy
- **Klima Tool** - Climate materiality assessment
- **Greenwashing Mgmt and control guidelines** (in process)
- **Guidelines for portfolio alignment** (at group level only)

Panels

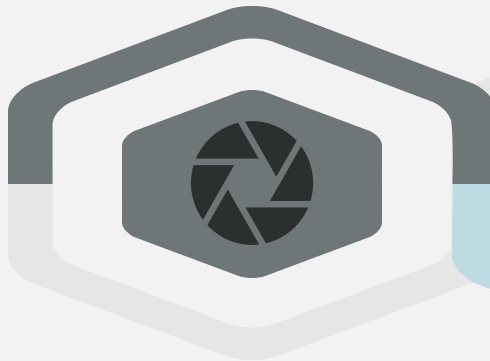
Sustainable Finance Panel: to analyse and challenge classification of transactions with sustainable features to make sure these are fully aligned with our SFICS

2 Climate change risk management

The Bank has undertaken a **work plan** to gradually embed **Climate Change** within our **risk management system**. This plan has extended from Q2/23 to Q4/24. The climate materiality exercise was the first step in this process. In addition, the plan includes the following steps:

ESG Risk TOM ✓

Assessment of risk model and appropriate embedding of sustainability factors



Credit Risk with Climate factors

- Policies and procedures ✓ **SCI**
- Assessment - client questionnaires ✓ **SCIB - BEI**
- Traceability of assessments ✓ **SCIB - BEI**
- Collection and management of ESCC data **In progress / Est. Q4 2024**

Credit risk with climate factors (KPIs)

- ESCC Risk metrics **In progress / Est. Q4 2024**
- Collateral with ESCC factors **In progress / Est. Q4 2024**



ESG Framework Implementation

Implementation and transposition of local TOM **In progress / Est. Q1 2025**



Climate materiality provides insight on priority sectors to decarbonize

Climate Materiality – Heat map of Chile´s Corporate portfolio March 2024

	TR	PR	Total (MM CLP)	SCIB	Corporates
Oil & Gas	Red	Green	98.589	92%	8%
Mining & Metals	Red	Green	1.424.510	63%	37%
Power	Orange	Yellow	1.543.213	91%	9%
Transport	Orange	Green	1.037.011	28%	72%
Agriculture	Yellow	Yellow	1.611.496	4%	96%
Manufacturing	Yellow	Green	2.755.517	55%	45%
Water Supply	Yellow	Yellow	94.413	40%	60%
Construction	Green	Green	1.101.710	15%	85%
Real Estate	Green	Yellow	2.532.085	0%	100%
Total Climate Sectors			12.198.543		
Other sectors		Green	5.821.548		
Total			18.020.091		

- Based on TCFD and UNEP FI guidelines
- Includes 29% of total portfolio

SCIB








- TR > Very High, Mining and Oil & gas
- PR > Medium, Energy, Water Supply, Agriculture

MID-CORPs

- TR > Very High and High, Mainly mining & metals and transport
- PR > Medium, Mainly Real Estate and agriculture

Decarbonization targets (SCIB clients and consumer) >

Decarbonization targets

Sector	Scenario	Emissions	Metric	Baseline	2020	2021	2030 targets
 Power generation	IEA Net Zero 2050	Scope 1	tCO ₂ e/MWh	0.21 (2019 baseline year)	0.17	0.19	0.11 (-46%)
 Energy (Oil & Gas)	IEA Net Zero 2050	Scope 1 + 2 + 3 ^A	mtCO ₂ e	23.84 (2019 baseline year)	22.58	27.43	16.98 (-29%)
 Aviation	IEA Net Zero 2050	Scope 1 + 2	gCO ₂ e/RPK	92.47 (2019 baseline year)	93.05	97.21	61.71 (-33%)
 Steel	IEA Net Zero 2050	Scope 1 + 2	tCO ₂ e/tS	1.58 (2019 baseline year)	1.40	1.36	1.07 (-32%)
 Auto manufacturing	IEA Net Zero 2050	Scope 3 ^A	gCO ₂ /vkm	149 (2020 baseline year)	149	138	103 (-31%) ^B
 Auto lending ^C	IEA Net Zero 2050	Scope 1 + 2	gCO ₂ e/vkm	137 (2022 baseline year)	N/A	N/A	75-89 (-35-45%)
 Thermal coal	Phase-out targets to eliminate exposure by 2030 to power generation customers with a revenue dependency on coal of over 10%, and thermal coal mining						

Policy designed to mitigate environmental, social & climate change risks

- Assessment of relevant impacts of **environmental, social** and **climate change** risks for Santander Corporate and Investment Banking (SCIB) clients whose business activities are related to this policy.
- In terms of climate change, this policy sets out commitments for the Group:
 - From 2030 onwards, stop investing and/or providing financial services to clients for whom coal-fired generation directly represents more than 10% of revenues in consolidated terms.
 - Zero exposure to thermal coal mining worldwide by 2030.
- This policy sets out the Santander Group's criteria for (i) investing in entities, and/or (ii) providing financial products and/or services to clients involved in the following sectors and stablishing some prohibited activities, in which Santander cannot participate in the financing:

Oil & Gas

New oil upstream clients.
Clients involved in exploration and production for whom the activities derived from the combination of fracking¹³, tar sands, coalbed methane and Arctic oil & gas

Power & Transmission


New clients with more than 25% of revenues, on a consolidated basis, directly derived from coal fired power generation.
Project-related financing for new coal-fired power plants projects worldwide.

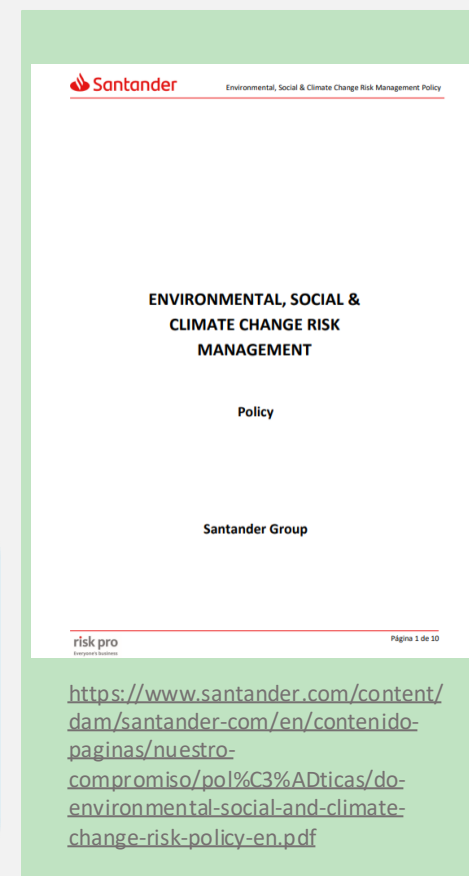
Mining & Metals

New clients that own thermal coal mining operations and projects worldwide
Mining activities without a specific treatment to avoid tailings disposal in riverine or shallow sea environments.

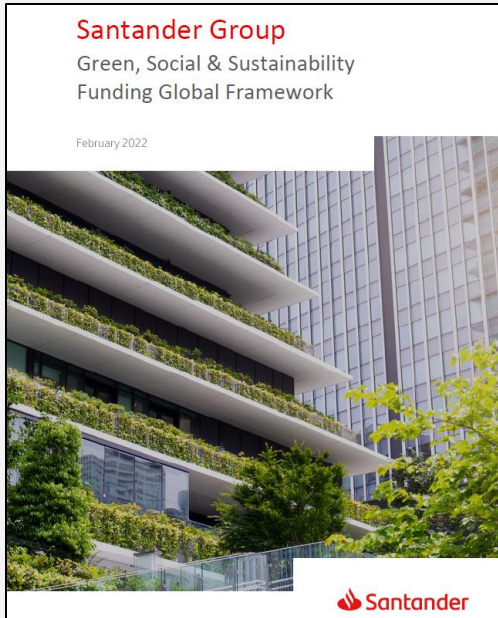
Soft Commodities / Forestry

Extraction of native tropical wood species not certified to FSC.
Developments in forested peatlands in High-Risk Geographies.

- This policy also makes reference to a series of regulations, standards, and best practices, such as: Equator Principles, IFC social and environmental performance, UNGC, TCFD, among others.
- For further details on **Equator Principles Application** refer to the following link. 



Technical tools designed to mitigate climate and social risks



This Framework is in line with Green Bond Principles (GBP), Social Bonds Principle (SBP), Sustainability Bond Guidelines (SBG) of the International Capital Market Association (ICMA). Also the Green Loan Principles (GLP), Social Loan Principles (SLP) of the Loan Market Association (LMA).

Framework validated with a SPO from Sustainalytics

Under this framework, Santander Chile can issue *Labeled Financing Instruments (LFI)*, in the form of bonds, loans, deposits, commercial paper, etc. These instruments can have the following labels for use of proceeds:

GREEN

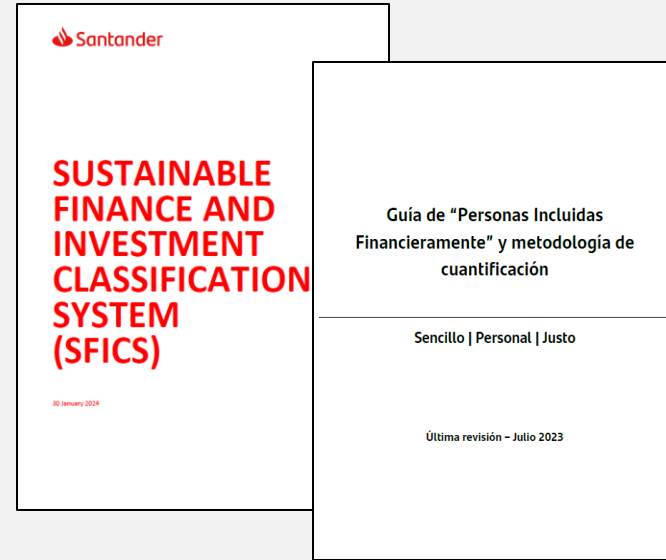
eligible assets which constitute a positive contribution to climate change adaptation or mitigation or to other environmental challenges.

SOCIAL

Social sustainability through contributions to economic systems key to human development

SUSTAINABILITY

A combination of Green and Social eligible assets



Additional guidelines that set out standards to classify green and social activities and social inclusion facilitate commercial focus and mitigate green-social washing risk.

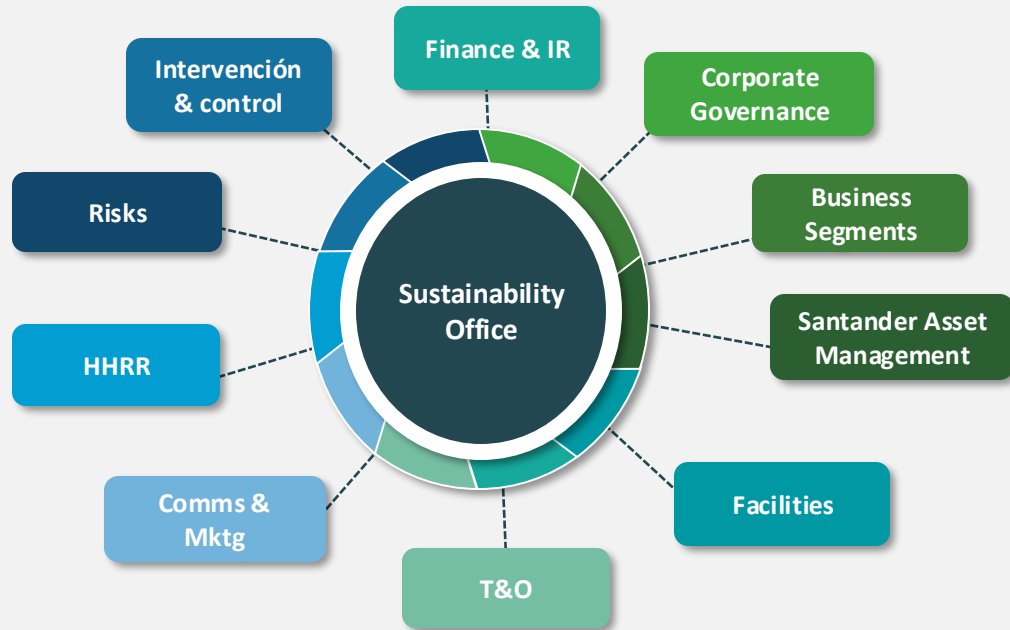
These frameworks are reviewed periodically. Last review: 2023

Klima Tool

- Enable us to monitor, spot, assess and manage climate and environmental risk at a group and local level.
- Common standards at different time horizons (current, 2030, 2040, 2050)
- Main modules: Scenarios, Risk Management, Sensitivities and Physical Risk.
- It also provides deep dive of physical risk assessment for economic activities and collaterals



2 Sustainability Office to secure effective sustainability embedding across the Bank



Mandate:

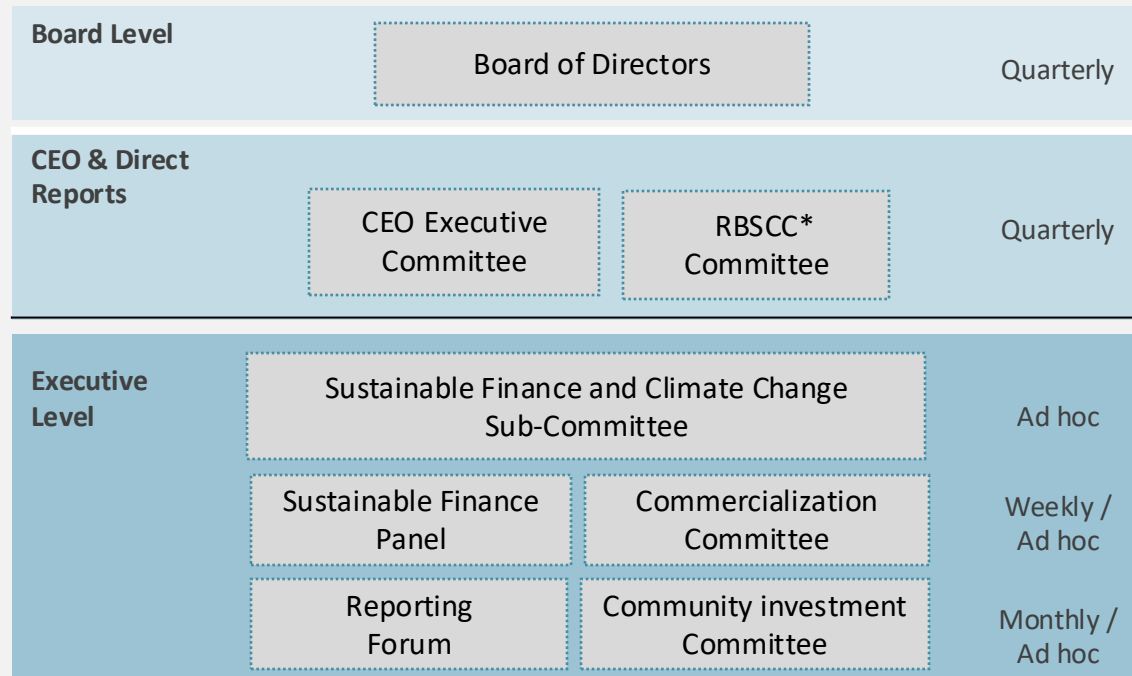
- Define the Sustainability Strategy in alignment with the group's strategy, while also incorporating local market dynamics into future ambitions
- Secure the embedding of Environmental, Social, and Corporate Governance, factors effectively across the organization
- Lead Sustainable Finance (SF) value propositions with the different business segments

Solid governance structure to embed sustainability across the Bank

- As a bank that adheres to **Responsible Banking Principles**, we have a **strong and effective governance**, which also leverages on Group Santander's best practices.
- To embed sustainability factors within our decision-making processes we have established the following governance:

- **Board of Directors** – Quarterly review of sustainability topics, including approval of the strategy and follow up on main initiatives
- **Responsible Banking, Sustainability and Culture Committee (RBSCC*)** – chaired by the Country head & CEO, is composed by the majority of C-1 level executives. It assists the board in fulfilling its oversight responsibilities with respect to the sustainability strategy and sustainability related matters
- **Sustainable Finance and Climate Change Sub-Committee (SFCCSC)** – oversight of approved transactions in the Sustainability Panel and approves transactions as per the Sustainability Framework
- **Sustainable Finance Panel** – **local, regional or global**, Approval of sustainable finance transactions as per the SFICs, level depends on the materiality and complexity of the transaction. Reports periodically to the SFCCSC on approved transactions
- **Commercialization committee** – approval of products with sustainability features

Sustainability Corporate Governance



- **Reporting Forum** – review and implementation of sustainability data control and validation capacities in order to improve quality and traceability of disclosures
- **Community Investment Committee** - Review and approval of contributions to communities
- In addition, the **Comité Integral de Riesgos (CIR)** and the **Audit Committee**, at the **board level** report on sustainability related topics pertaining to their functions.

2 Transparency and disclosure



Quarterly Results and Investor Calls



Standards we adhere to



Reporting Forum – Set up in 2023, oversees the disclosure, supervision and control of sustainability information to meet regulatory requirements and stakeholder expectations. Since its creation, the team has been enhancing data controls and validation capacities. It has also advanced in automating reporting to improve quality and traceability of disclosures.

Sustainable Finance



03

3 Sustainable Finance Verticals – Green transition and social finance

On the foundation of our current sustainable finance product offering (launched in 2019), we continue to strengthen our purpose-driven sustainable finance proposition with sustainability-linked financing.




Our green finance products and services are designed around **key verticals**, tailored to the specific needs of our clients across geographies.



	What we finance	Our clients' needs
 Green buildings	Acquisition, construction, and renovation of energy efficient buildings. Installation of renewable energy systems that use 30% less energy.	Development loans, private solar panel installations, smart meters, energy efficient lighting, mortgages with an "A+" or "B" energy rating.
 Clean mobility	Clean transportation and infrastructure.	Leasing of electric and hybrid vehicles (<50 g CO2 per passenger km) and funding for charging stations and cycle paths.
 Renewables	Renewable energy production and transport. Energy storage.	Funding for solar panels, wind farms and battery, and storage battery production.
 Agro	Sustainable and protected agriculture. Land and forest conservation.	Financing of greenhouses, efficient irrigation systems, efficient machinery, reforestation, and reduction of fertiliser use.
 Circular economy	Activities to adapt or mitigate climate change, preserve biodiversity, and drive the circular economy.	Funding for water, waste, and soil treatments; increased energy efficiency; reduced emissions; and conservation.
 Social	Affordable housing (DS01/19), hospitals, education infrastructure and other infrastructure with social impact.	

3 Sustainable Finance credentials and First Green Bond

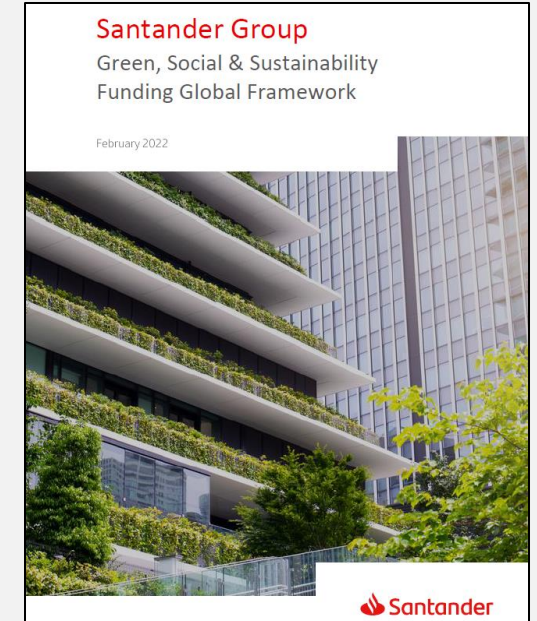
Corporates

 Social Bond UF 1,5 M 2024	 Social Bond UF 2,1 M 2024	 Sustainable Linked Bond CLP 1,97 Tn 2024	 Syndicated Term Loan US 600 M 2024	 Social Bond UF 3 M 2023
 Green Bond US 500 M 2024	 Sustainable Linked Bond US 760 M 2023	 Sustainable Linked Bond US 2.200 M 2023	 Sustainability Bond US 1 M 2023	 Green Bond UF 5.0 M 2023
 Social Bond UF 1.5 M 2023	 Mandated Lead Arranger US 25 M 2023	 Green Bond UF 5.0 M 2023	 Green Bond UF 2.0 M 2023	 Syndicated Loan USD 250 M 2023
 Syndicated Term Loan US 170 M 2022	 Green Bond UF 7.0 M 2022	 Syndicated Term Loan US 300 M 2022	 Sustainable Bond US 4.000 M 2022	 Sustainability Linked Loan US 50 M 2022

UoP SLL Social

SANTANDER ISSUES ITS FIRST GREEN BOND UNDER ITS ESG FRAMEWORK

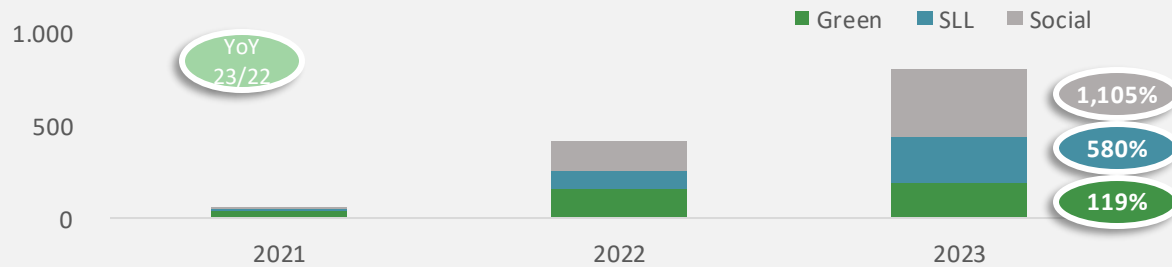
- The bond was for JPY 8 billion, equivalent to US\$ 53 million.
- Term 2 years
- Use of Proceeds: Green Mortgage Funds, based on energy efficiency certifications.
- First green bond with the use of green mortgage funds in the country.
- Framework validated through SPO provided by Sustainalytics



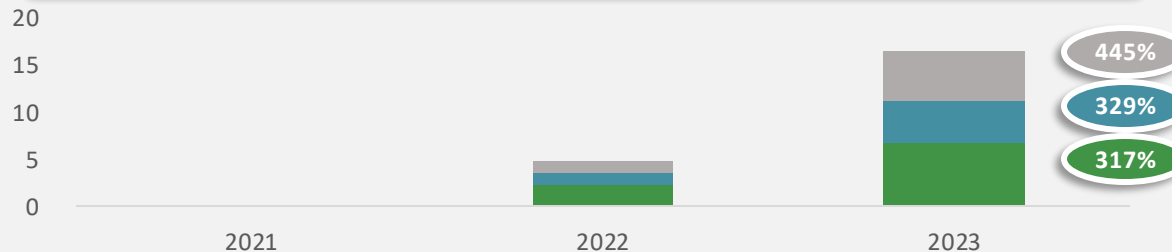
3 Our results in sustainable finance

- The Sustainable Finance office has managed to deliver strong growth by adding value to our customers across all segments. In terms of new business, we have grown 3x since 2021.
- Our top focus are renewables, electromobility, social inclusion and sustainability linked instruments.
- Among our peers, Santander is the most transparent issuer in terms for sustainable finance figures.

Sustainable Historical New Business

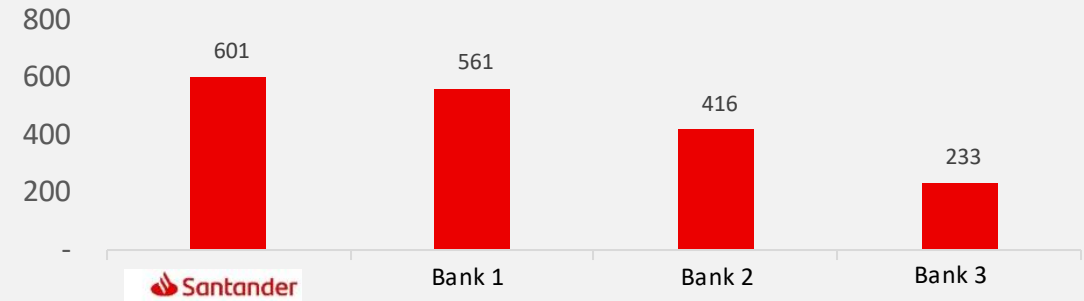


Sustainable Historical Gross Margin



Industry Benchmarking

Sustainable New Business (CLP MMM) 2023 ¹



ESG DCM Advisory - League Tables

LATAM GSSL² 2023 FY

Banco	# de Deals
Santander	14
Scotiabank	14
Citi	11
JP Morgan	11
BBVA	11
HSBC	10
BofA	8
Itau BBA	6
BNP Paribas	5
Grupo Banorte	5

Local GSSL² 2024 YTD

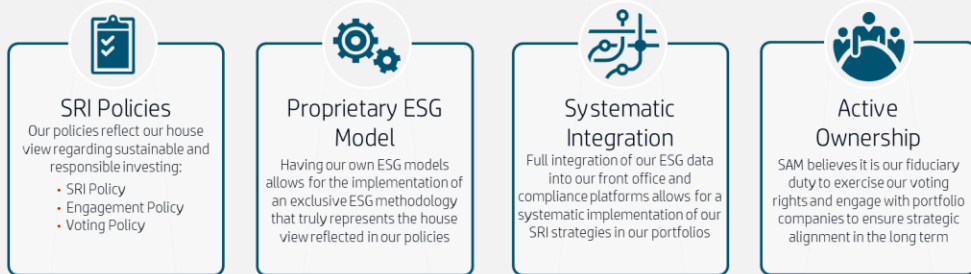
Banco	Volumen (UF MM)	%
Santander	8,5	45%
Scotiabank	6,6	34%
Link Capital	2,3	12%
Itaú	0,8	4%
Banchile	0,8	4%

¹ Based on public information and internal estimates ² Includes: Green, Social y SLL.

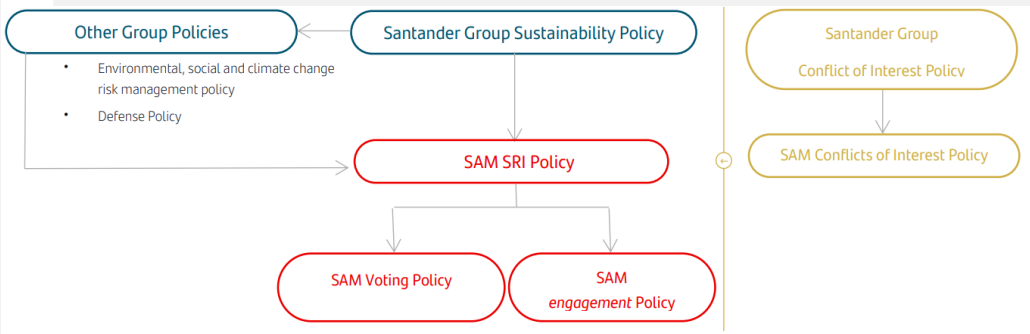
3 Our Sustainability approach at Santander Asset Management

Global SRI Team Works alongside Local ESG Leaders and ESG Investment Champions

SAM's SRI Framework



SRI Team formed by specialized 13 professionals with extensive experience in the field*



Initiatives and Collaborative Engagements:



Note: Santander Asset Management is a subsidiary of SAM Investment Holding Limited.

ESG Data Flow



Negative Selection	Positive Selection	Active Ownership
<ul style="list-style-type: none"> Negative Screening Controversies 	<ul style="list-style-type: none"> ESG Integration Best-in-Class Thematic Impact Climate 	<ul style="list-style-type: none"> Engagement Voting

- **SAM Chile is leader in ESG funds:**
- **\$160MM AUM** in 4 ESG strategies:
 - Chile Debt ESG
 - Chile Equities ESG
 - Latam Debt ESG
 - Global Equities ESG
- **50% Mkt. Share** on local SRI strategies
- Less than 1% of AUMs are SRI in Chile
- **Funds comply Article 8 rules** under SFDR
- **7 team members certified** under CFA ESG Investing
- **Locally driven engagement initiatives**
- **Global and regional collaboration** with SAM teams



3 Other Green initiatives: environmental footprint

- Santander is the first bank in Chile with an Environmental Management System under the international norm ISO 14.001:2015; its scope has been extended in 2022 with a new corporate building (Agustinas 920) and 6 work cafes.
- We are committed to continue reducing our environmental footprint:
 1. We compensate the emissions from our own operations we´re unable to reduce (includes scope 1 and 2 and business travel) – achieved in 2020. From 2023 it also include compensation of employee´s commuting.
 2. Clean Production Agreement – Zero waste
 - Second external audit finished with 100% compliance
 - Zero Waste Seal given by the Chilean Environmental Ministry until Dec. 2024
 - Avoid landfill solid waste through the recovery of at least 40% of annual produced residues
 - Recycling points in all floors of the main offices
 - Installation of 11 new electric vehicles chargers plus the purchase of 10 new electric vehicles for branches and central offices in 2024.
 3. Plastic Free – zero one-use plastics in main office - achieved in 2021.
 4. 100% of the energy used came from renewable energy sources in 2023
 1. As of July of this year, Santander has five solar plants in operation for self-supply, and three more are planned for the end of 2024.
 2. It also includes IREC´s renewable attributes for the remaining balance.
- Carbon footprint Banco Santander Chile – verified by external auditor (Deloitte) in 2023.

Campus Santander



Solar plants - self supply



Electromobility



Carbon Footprint
verified by
Deloitte.

Financial Inclusion & Community Support



04

Financial Inclusion and Social Finance

At Santander Chile, we have a series of products and services that facilitate **access and financing** for **Retail and SME's** customers

Financial inclusion - Access



- onboarding 100% digital.
- No minimum income required for opening.
- \$0 cost of maintenance and hiring.
- Remunerates the balances in the account.
- Más Lucas Youth: between 12 and 17 years old.

of CLIENTS 2023: 109,537



- Subscription 100% digital.
- No minimum income to open an account.
- Rewards for good financial performance: Meritolife.

of CLIENTS 2023: 108,038



- Digital acquiring network
- High security standards
- Same day deposit
- Translated into higher competition in the local market, benefitting SME's

OPERATIVE POS 2023: 163,000*

* Not included in our financial inclusion metrics

Social Finance

Mortgages DS19

- Complement to the state subsidy
- Guaranteed by the state
- Aimed at families of the 70% most vulnerable (according to the social register of households).

FINANCING GRANTED IN 2023
CLP 176.000 MM



4 Financial Inclusion and Community Support

Our community support is anchored in **Education, Employability** and **Entrepreneurship**. At Santander Chile, in line with the Group, we see Education as a fundamental pillar for Financial Inclusion and consumer protection.

1 The 3 "E"s



18.253

Beneficiaries of scholarships and entrepreneurship programs since 2019

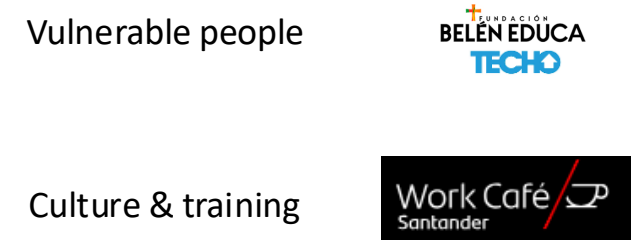
2 Financial Empowerment



2.955.591

Financially empowered people since 2019

3 Community Investment



474.082

Beneficiaries since 2019

CLP 6.556MM invested in 2023

Information as of December 2023








An aerial photograph of a two-lane road with a dashed white center line, flanked by dense green trees. The left side of the road shows some trees with yellowing leaves, suggesting autumn. The text 'External Engagement & Recognitions' is overlaid in white on the left side of the image.

External Engagement & Recognitions

05

5 External engagement – Sustainability ratings & recognitions

Our sustainable ratings are also an **external recognition of our leadership** in the local market regarding **Sustainability**. We engage with rating agencies to signal our progress and as a tool to keep improving with their feedback.

ESG Ratings/Scores By Agency/Index	2021	2022	2023	2024	Evolution
 <small>CCC to AAA</small>	A	A	A	Pending	=
	29,9 Medium risk	29,9 Medium risk	15 Low risk	14.1 Low risk	▲
 <small>0-100</small>	77 pts DJSI Chile, MILA and Emerging Markets (Percentile 91)	78 pts DJSI Chile, MILA and Emerging Markets (Percentile 96)	74 pts DJSI Chile, MILA and Emerging Markets (Percentile 96)	Pending	▼
 <small>D- to A+</small>	A-	A	A-	Pending	▼
	FTSE4Good Latin America & Emerging Markets	FTSE4Good Latin America & Emerging Markets	FTSE4Good Latin America & Emerging Markets	FTSE4Good Latin America & Emerging Markets	=

Pending: 2024 Annual review has not been completed



+ Best ESG Bank in Chile in 2024



N° 1 Leading Company in Sustainability in Chile in 2024



Latin Trade recognizes Santander Chile for its **commitment to sustainability** in 2023



N° 1 among Chilean Banks, including Chile, MILA and Emerging markets

Annexes



06

Our results in sustainable finance

New Business

	Unit	2022	2023	Var %	
Green	CLP mm	155.239	195.013	25,6%	
SCIB	CLP mm	37.878	44.019	16,2%	
Corporates	CLP mm	94.503	98.539	4,3%	
Retail	CLP mm	22.858	52.456	129,5%	
Mortgage	CLP mm	22.644	50.672	123,8%	
SLL	CLP mm	94.771	248.228	161,9%	
SCIB	CLP mm	48.700	133.723	174,6%	
Corporates	CLP mm	46.071	114.506	148,5%	
Retail	CLP mm	0	0		
SubTotal Sustainable Finance	CLP mm	250.010	443.241	77,3%	
Social	CLP mm	178.140	365.770	105,3%	
SCIB	CLP mm	0	43.435		
Corporates	CLP mm	16.783	125.244	646,2%	
Retail	CLP mm	161.357	197.091	22,1%	
Total Sustainable Finance (including Social)	CLP mm	428.150	809.012	89,0%	
Total Bank New Business	CLP mm	28.508.458	26.821.820	(5,9%)	
SCIB	CLP mm	7.316.980	6.392.423	(12,6%)	
Corporate	CLP mm	15.157.103	12.263.949	(19,1%)	
Retail	CLP mm	6.034.375	8.165.448	35,3%	
Sustainable Finance Penetration	%				
SCIB	%	1,18%	3,46%		
Corporate	%	1,04%	2,76%		
Retail	%	3,05%	3,06%		
Accumulated Sustainable Finance		2021	2022	2023	Total
Green + SLL	USD mm	49	294	507	850
Sustainable Finance + Social	USD mm	57	472	873	1.402

1

This is the division between total Sustainable Finance for each segment (i.e. a1 + a2 + a3) divided by total Bank New Business (i.e b)

2

This is the accumulated delivered Green + SLL + Social financed from years 2021 to 2023.

2

Responsible banking framework

- RB as a strategic topic
- The document sets out the Group's highest-level principles, processes, and responsibilities for managing ESG across Grupo Santander. This framework is operationalized through the responsible banking model, which was approved in February 2023, and details the roles and responsibilities for its correct implementation. The model was co-created by all the functions involved in key ESG activities.

Responsible banking model

- Roles and responsibilities for 1st, 2nd and 3rd line of defense in all RB activity
- Our responsible banking and sustainability policy sets out the general principles, commitments, objectives and strategy that guide the Group's progress with responsible banking and sustainability matters, including human rights protection.



Responsible Banking and Sustainability Policy

Outlines our Responsible Banking and Sustainability principles, commitments, objectives and strategy with regard to our main stakeholders, including human rights protection.

[Política de Banca Responsable y Sostenibilidad | Banco Santander](#)

General Code of Conduct

Brings together the ethical principles and rules of conduct our employees must follow and is central to our Compliance function.

Our general code of conduct promotes equal opportunity, diversity and non-discrimination, zero tolerance for sexual or work-related harassment, respect for others, work-life balance, human rights, and environmental protection. It is also one of the core elements to prevent criminal risk.

[Código General de Conducta](#)

Financial Crime and Compliance corporate framework

The financial crime compliance corporate framework outlines the principles that all Grupo Santander entities must adhere to in relation to the prevention of financial crime, including environmental crime. It also defines the roles and responsibilities necessary for effective financial crime risk management

[Marco Corporativo de Prevención del Crimen Financiero - Banco Santander](#)

Environmental, Social and Climate Change Risk Management Policy

This policy sets out Santander Group's criteria for investing in entities, and/or providing financial products and/or services to clients involved in the Oil & Gas, Power Generation and transmission and Mining & Metals sectors and those arising from businesses engaged in soft commodities.

The policy sets out which activities are prohibited and those that require special attention from an environmental, social and climate change perspective.

[Política de Gestión de Riesgos Medioambientales, sociales y Cambio Climático](#)





Number	2023	2022
Number of projects/operations reviewed	6	3
Number of evaluated projects as a percentage of total projects/operations	33%	66%
Number of projects/transactions that have reached financial closure	2	2
Number of projects/operations rejected	0	0
Explanations for rejected projects	NA	NA

- The Bank adheres to the **Equator Principles**, which applies when a corporate project is financed via structured financing over US\$10 million.
- From a total of 6 operations reviewed in 2023, only 2 of them (33%) were above the US\$10 million threshold.
- This review requires, among others:
 - an external Socio-Environmental Due Diligence in cases of being classified as A, and extensive internal evaluation in case of being classified as B.
 - Additionally, it establishes the traceability flow for each operation, using internal platforms developed specially for this.
- During 2023, we reviewed a desalinization and water impulsion project. In both cases, an internal review of social and environmental aspects was conducted.
- In addition, an external an external advisor reviewed and verified the compliance with the 10 principles and the alignment to the IFC performance standards.
- The external revision was validated by both Santander Group's and Banco Santander Chile's social and environmental risks teams.



Thank you



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