Banco Santander Chile

Fixed income presentation October 2022

📣 Santander



Important information

Banco Santander Chile caution that this presentation contains forward looking statements within the meaning of the US Private Securities Litigation Reform Act of 1995. These forward looking statements are found in various places throughout this presentation and include, without limitation, statements concerning our future business development and economic performance. While these forward looking statements represent our judgment and future expectations concerning the development of our business, a number of risks, uncertainties and other important factors could cause actual developments and results to differ materially from our expectations. These factors include, but are not limited to: (1) general market, macro-economic, governmental and regulatory trends; (2) movements in local and international securities markets, currency exchange rates, and interest rates; (3) competitive pressures; (4) technological developments; and (5) changes in the financial position or credit worthiness of our customers, obligors and counterparties. The risk factors and other key factors that we have indicated in our past and future filings and reports, including those with the Securities and Exchange Commission of the United States of America, could adversely affect our business and financial performance.

Note: the information contained in this presentation is not audited and is presented in Chilean Bank GAAP which is similar to IFRS, but there are some differences. Please refer to our 2021 20-F filed with the SEC for an explanation of the differences between Chilean Bank GAAP and IFRS. Nevertheless, the consolidated accounts are prepared on the basis of generally accepted accounting principles. All figures presented are in nominal terms. Historical figures are not adjusted by inflation. Please note that this information is provided for comparative purposes only and that this restatement may undergo further changes during the year and, therefore, historical figures, including financial ratios, presented in this report may not be entirely comparable to future figures presented by the Bank.



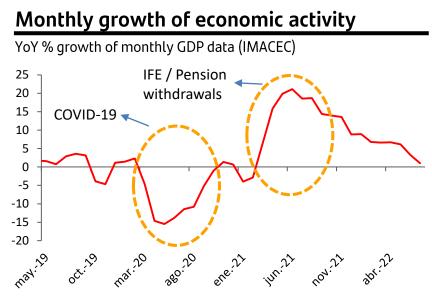
Macro Update

Agenda

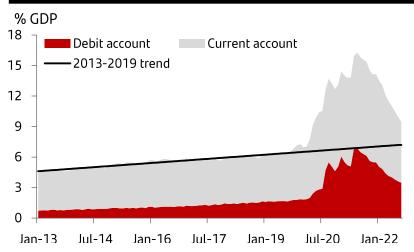
Strategic Initiatives

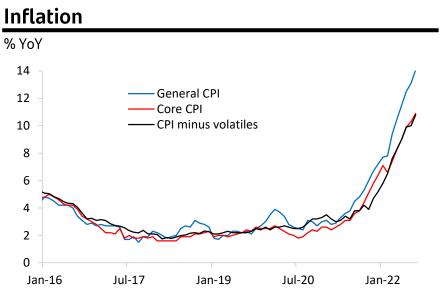
Balance Sheet and Results

Slowdown in activity and higher inflation

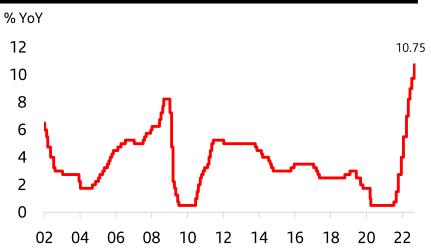


Liquid assets

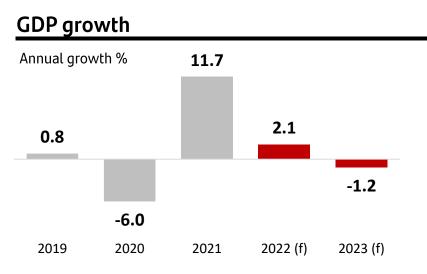




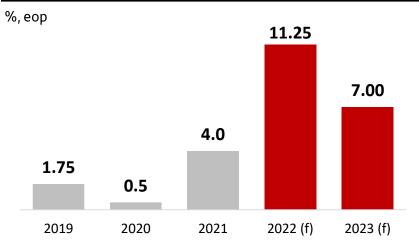
Monetary Policy Rate



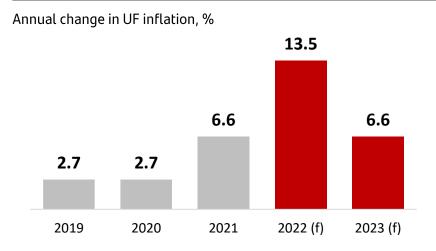
GDP will moderate to 2.1% in 2022



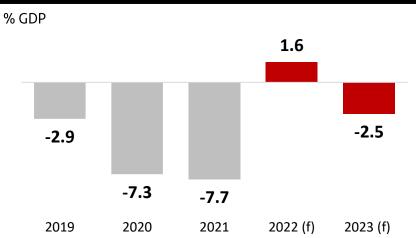
Monetary Policy Rate



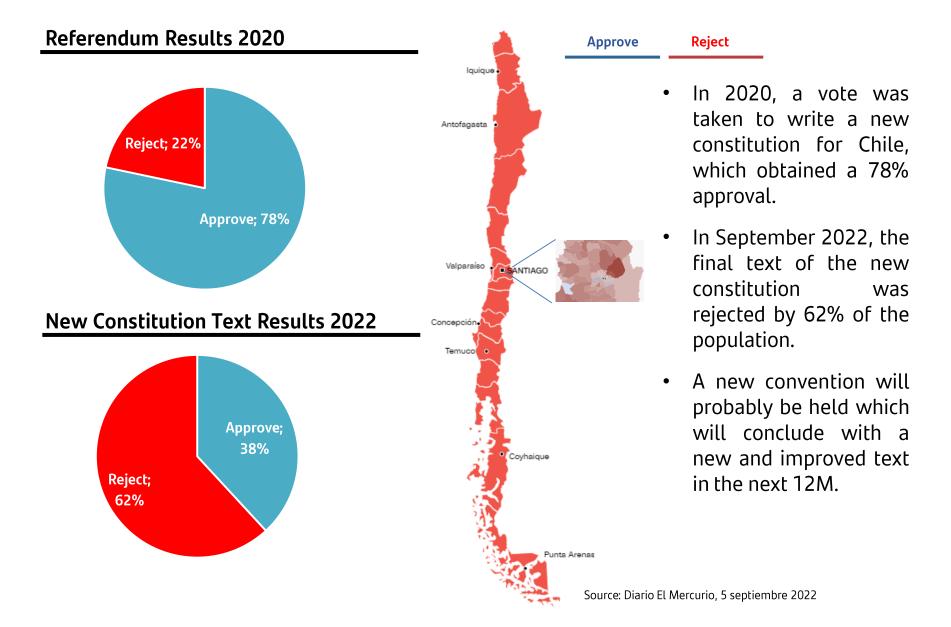
Inflation



Fiscal deficit



Constitutional reform process continues



Framework Law on Climate Change: Goals to 2050 are a window of opportunities for ESG financing

2025



Withdrawal/ reconvert 65% of carbon thermoelectric

wetlands

10,000-15,000 ha

protected urban

Obligatory eco-

labelling (for





recycling) Reuse and recycle 30% of pavement waste



Recondition of 36,000 houses per year

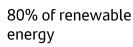
100% of new residential buildings must have electric car chargers

100% of marine areas protected

Roadmap for blue carbon



2030



10% reduction of

stations network

100% of big mining

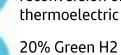
transport zero emission

energetic intensity

50% increase in glacial



2040



20% Green H2 in fuel matrix

reconversion of carbon

Total withdrawal/



100% of valleys with strategic management

100% of urban to landfills

100% buses & taxis with zero emission

100% of vehicles zero emission (2035)



population with access



40% reduction and prevention of waste into the sea and beaches

2050



100% renewable energy



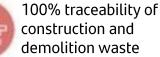
30%-50% threatened species with Recovery Plan



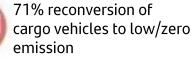
75,000-100,000 ha protected urban wetlands



70% emission reduction in industry and mining



construction and demolition waste





50% emission reduction of ocean transportation

7

Source: Estrategia climática de largo plazo de Chile, Ministerio Medio Ambiente



threatened species will have a recovery plan

15%-30% of the

100% of urban population will have access to sanitary services

50% of regions must have policies for social integration

Inclusive master plans for

cycle paths for all cities

over 50,000 hbts

AgendaMacro UpdateStrategic Initiatives

Balance Sheet and Results

Leading bank in Chile

Santander Chile is the nation's leading bank



Business and Results	6M22(US\$)	ΥοΥ ¹
Gross Loans	41.4 bn	10.0%
Deposits	30.0 bn	-6.3%
Equity	3.9 bn	7.4%
Attributable profit to parent	565 mm	40.9%
ROE	28.7%	+760bp
Network and Customers	6M22	Market Share
Clients	4.0 mn	29.1% ²
Digital Clients	2.0mn	34.5% ³
Offices	310	18.8%
Market Share	6M22	Rank
Loans ⁴	17.6%	1
Deposits ⁴	17.4%	2
Checking accounts ²	29.1%	1
Bank credit cards⁵	23.6%	1

1. Variations with constant USD 2. Market share of clients with checking accounts, as of May 2022. Source: CMF 3. Average yearly market share over clients that enter a website with a passkey. Excludes Banco Estado. Source: CMF. YTD avg as of April 2022. 4. Excludes loans and deposits of Chilean banks held abroad as of June 2022. 5. Market share in terms of monetary amount of credit card purchases, as of May 2022.



Governance

Strong corporate governance

BSAC LISTED NYSE



7 of 11 Board members are independent

- Independent board majority in main committees: Audit Committee, ALCO and Integral Risk Committee.
- Integrated Annual Report: GRI and SASB compliant
- Local regulations also protect investors: capital and dividend requirements, related part lending, role of the Board
- Compliance division: oversees application of codes of conduct; compliant with SOX and SEC & NYSE Corporate Governance Guidelines and FCB Basel criteria.

We are supervised by the following:



Chile, MILA, Emerging Markets



FTSE4Good

Banco Santander's corporate governance meets the highest international standards and ensures a sustainable management in the long run



Leading bank in Chile

Among banks with best international rating

UOB н OCBC Т RBC DBS ANZ Т Westpac Wells Fargo SAN Chile Banco de Chile Estado Moody's (stable) **A2** Deutsche Bank JCR (stable) **A+** BCI SAN Standard & Poor's (stable) **A**-BofA HR Ratings (stable) JP Morgan AA-**Goldman Sachs KBRA** (Stable) Α Itaucorp Citi bank **HSBC** Credit Suisse Bradesco Ba2 Ba1 Baa3 Baa2 Baa1 A3 A2 A1 Aa3 Aa2 Aa1 Ba3

Risk rating, Moody's scale

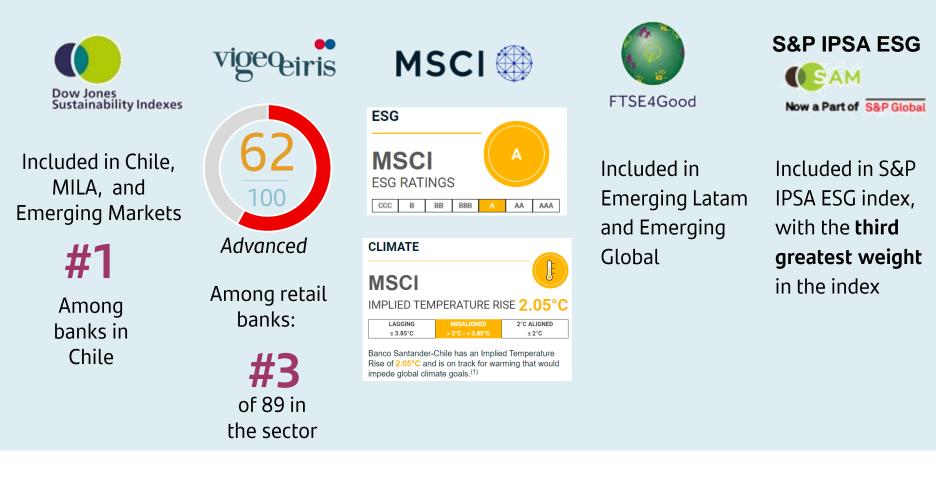


Our 10 Responsible Banking Commitments

	2020	2021	Mar. 2022	2022	2023	2024	2025
1. Best Company to work for in Chile	1	1	1	1	1	1	1
2. Women in managerial positions	25%	28%	28%				···> 30%
3. Eliminate gender pay gap	3.1%	2.5%	2.5%				> 0%
4. People financially empowered	921,779	1,693,277	7 1,864,825	5		·····>	4 million
5. Sustainable financing	I	JS\$267.3 million	US\$467.3 million			·····>	US\$1.5 billion
6. Energy from renewable sources		25.6%	25.6%				·····>100%
7. Carbon neutral	Mitigate	100%				·····> (Carbon neutral
8. Eliminate single-use plastics	·····> Elim	ninate 10	0%				
9. Scholarships, internships, entrepeneurship programs	2,951	5,569	5,569		·····> 1	13,500	
10. Support people through our community contribution programs	103,792	281,212	281,370		> 5	00,000	

Leading bank in Chile

We are highly ranked in various ESG indexes





Strategic initiatives

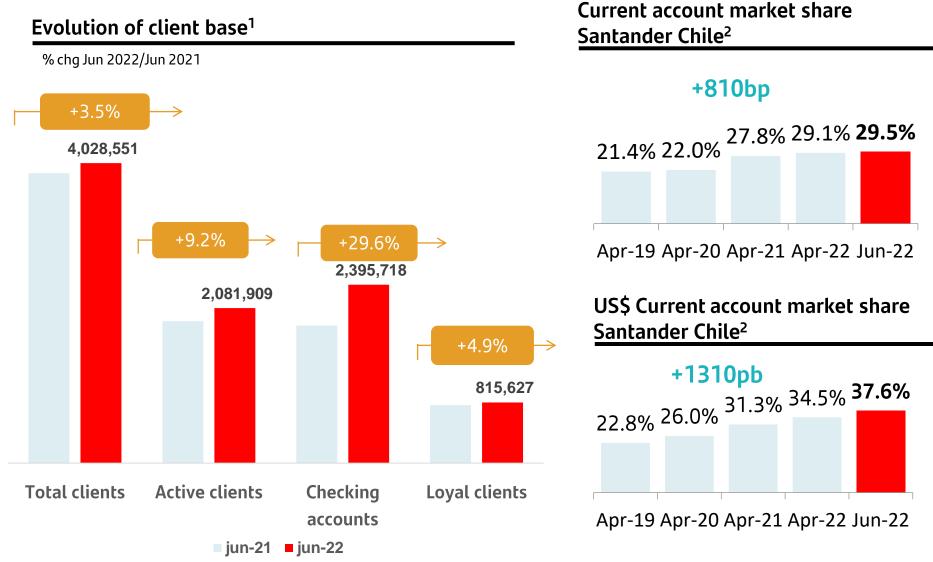
Transform the Bank into a platform Maintain a high level of consumer satisfaction, increase the productivity of allowing clients to use the bank as a all channels, and be more efficient and channel or as a software provider to develop business. profitable. Reactive loan growth in life BANK mass segment, rewarding Give access to digital **RUN THE** positive financial behavior super digital economy Santander HH DROSDERAS **Encourage bankerization** Increase SME access to getnet of SMES and support Santander banks and to the digital Cuenta micro entrepreneurs Pyme economy BANK **CHANG** More efficient and digital First insurtech in Chile, WORK CA klare branches platform to compare and purchase insurance Become more sustainable through eco-friendly Comparison platform Autocompara initiatives (i.e. Carbon for auto insurance



footprint compensation)

Strategic initiatives

Strong momentum in current account openings continues



1. Active clients: Clients that have a minimum average balance and/or transactionality. Checking accounts: Number of current account + Superdigital accounts. Loyal clients : Customers with 4 products plus a minimum profitability level and a minimum usage indicator, all differentiated by segment. SME + Middle-market cross-selling differentiated by client size using a point system that depends on number of products, usage of products and income net of risk.

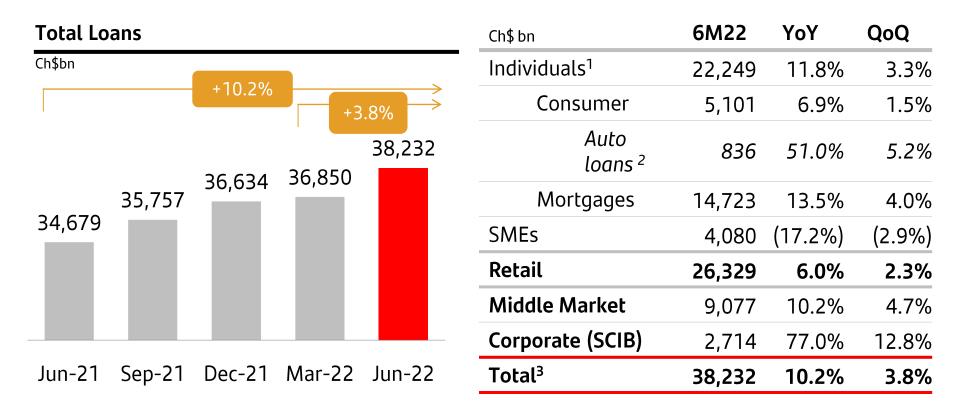
2. Source: CMF as of last available information as of April 2022.

Agenda

Macro Update Strategic Initiatives

Balance Sheet and Results

Loan growth led by corporates and consumer

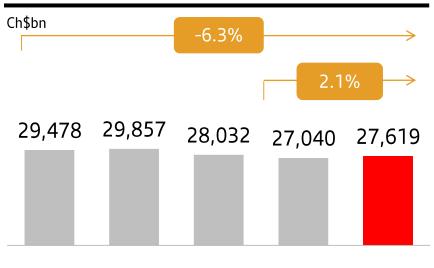




1. Includes other commercial loans to individuals. 2. Santander Consumer Finance, auto loans 3. Includes other non-segmented loans and interbank loans

As MPR increases clients begin to shift to time deposits

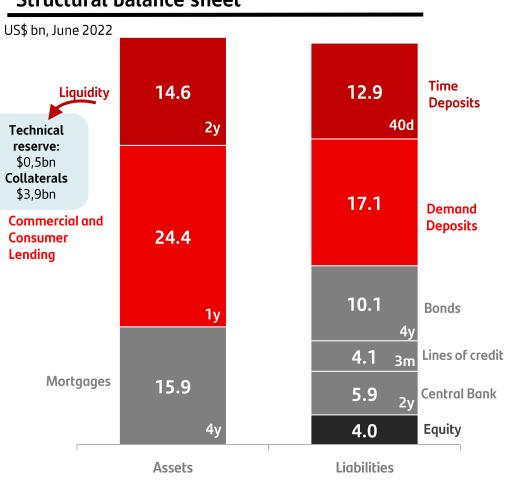
Total Deposits



Jun-21 Sep-21 Dec-21 Mar-22 Jun-22

Ch\$ bn	6M22	YoY	QoQ
Demand deposits	15,726	(11.3%)	(6.8%)
Time deposits	11,893	1.2%	17.1%
Total Deposits	27,619	(6.3%)	2.1%
Mutual funds ¹	8,013	(3.5%)	3.1%
LCR ²	153.3%		

Solid balance structure and liquidity levels

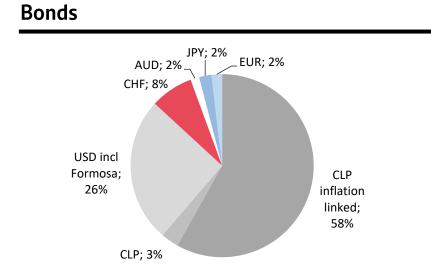


Structural balance sheet

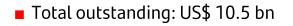
- Commercial and consumer loans are ٠ funded with deposits
- Mortgages are fixed rate plus ٠ inflation, and funded mainly through long-term bonds
- We have US\$15 bn in short-term ٠ liquidity, including cash, available-forsale, held to collect portfolio and trading investments
- Central bank lines due in March-June ٠ 24



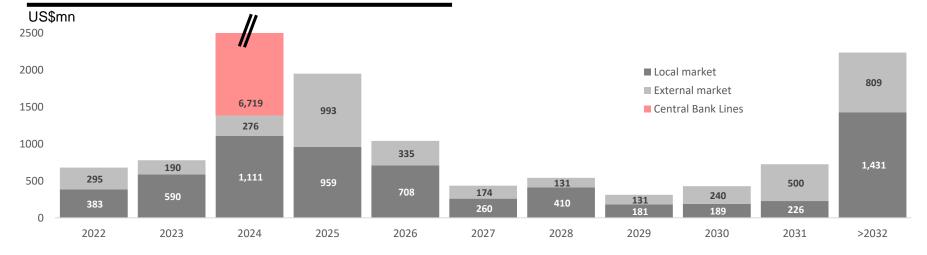
Diversified presence in the international bonds markets



Maturity profile¹



- In 2022 we have issued US\$940 mm approximately
- High diversification by currency
- MTN program: Private placements or public deals
- All foreign debt is swapped backed to local currency



1. Includes nominal outstanding of senior, subordinated and local covered bonds. As of August 2022.

Strategic initiatives

Santander Group

Santander Global ESG Framework

Green, Social & Sustainability **Funding Global Framework** February 2022 Santander

Under this framework, Santander Chile can issue *Labeled Financing Instruments (LFI)*, in the form of bonds, loans, deposits, commercial paper, etc.

These instruments can have the following labels for use of proceeds:

GREEN LFI

Environmental sustainability through contributions to eligible assets which constitute a positive contribution to climate change adaptation or mitigation or to other environmental challenges.

SOCIAL LFI

Social sustainability through contributions to economic systems key to human development that could potentially seek to benefit target populations who live andwork in econonomically and/or socially disadvantaged áreas or communities.

SUSTAINABILITY LFI

A combination of Green and Social eligible assets

ð Santander

The ESG Bond Framework is in line with Green Bond Principles (GBP), Social Bonds Principle (SBP), Sustainability Bond Guidelines (SBG) of the International Capital Market Association (ICMA). Also the Green Loan Principles (GLP), Social Loan Principles (SLP) of the Loan Market Association (LMA)

Strategic initiatives

Social Housing

In order to help low-income and middle-income Chilean families receive quality housing in well-located neighborhoods close to primary services, the Chilean government has a subsidy program for **social and territorial integration.**

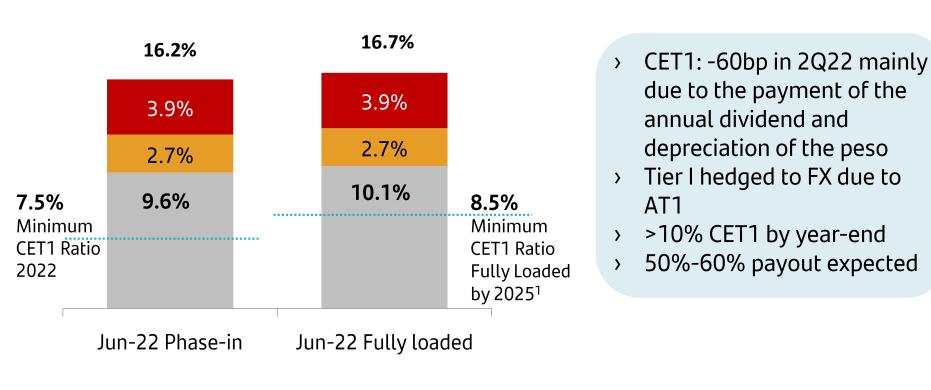
	Banks talk directly to the housing project to give mortgages	
A housing project meets the government requirements	Chileans can go directly to the housing project and send their paperwork through the project	
Within the 90 Housing RegisMinimum fam	nily savings ue can be up to UF	
These clients also for paying on time	receive a subsidy e	
📣 Santand	ег	

Amount of subsidy depends on vulnerability of client and location of housing in the country:

	Tranche 1	Tranche 2	Tranche 3
	Min. Savings 30 UF Within 60% of RSH or 90% if senior	Min. Savings 40 UF Within 80% of RSH or 90% if senior	Min. Savings 80 UF Max. Monthly monthly wages (>4 persons ~2,600 USD)
North Zone	Housing up to 1,200 UF (fixed subsidy 700 UF)	Housing up to 1,800 UF (fixed subsidy 350-600 UF)	Housing up to 2,600 UF (fixed subsidy 350-500 UF)
Regular Zone	Housing up to 1,100 UF (fixed subsidy 600 UF)	Housing up to 1,600 UF (fixed subsidy 250-500 UF)	Housing up to 2,200 UF (fixed subsidy 250-400 UF)
South Zone	Housing up to 1,200 UF (fixed subsidy 750 UF)	Housing up to 1,800 UF (fixed subsidy 400-700 UF)	Housing up to 2,600 UF (fixed subsidy 400-550 UF)

Healthy outlook for CET1 and total BIS III ratio

Core capital & BIS Ratio

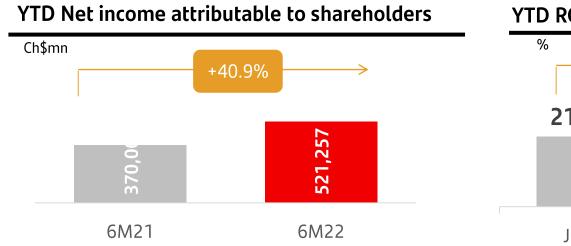


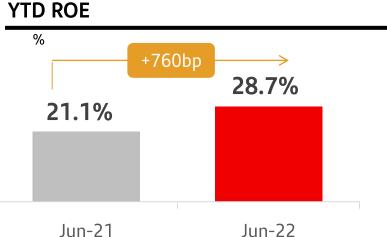


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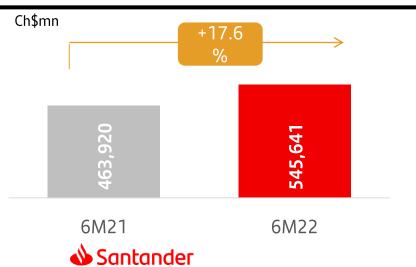
1. Excludes 1.0% of Board buffer and includes systemic charge of 1.5% (Level II), and Pillar 2 of 0% according to CMF's assessment process and regulatory phase-in of other impacts on CET1 and RWAs. Minimum for A Solvency CMF rating

Strong results in 2Q22 and 6M22

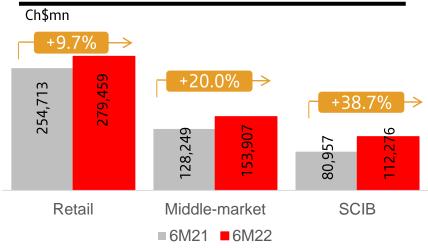




YTD Net contribution from segments

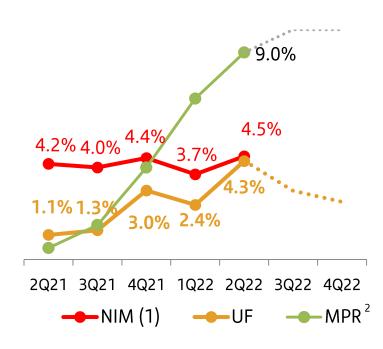


YTD operating income by segment



NIM of 4.1% in 6M22

NIM¹ & Inflation



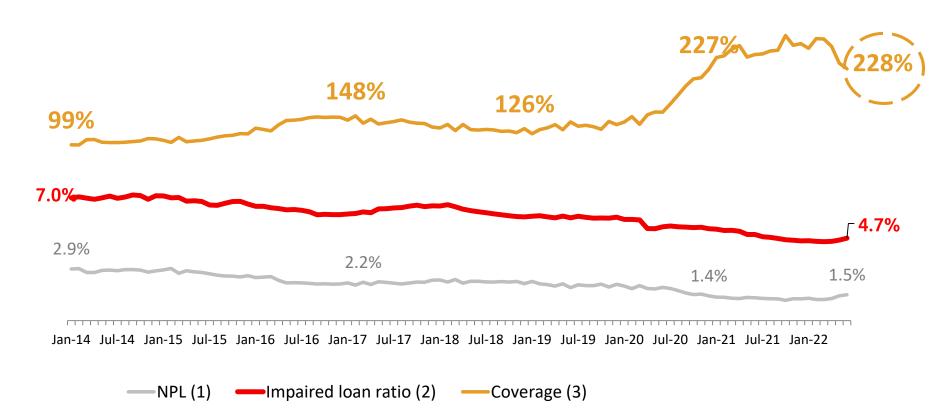
Net interest income

Ch\$ bn	6M22	YoY	QoQ
Retail	567	9.7%	0.6%
Middle-market	190	16.6%	1.6%
SCIB	71	54.8%	10.5%
Other	130	(1.8%)	565.4%
Net income from interest and readjustments	958	11.7%	24.0%
Avg. Int. earning assets	46,858	12.7%	2.3%
Average loans	37,264	8.4%	2.3%
Int. earning asset yield ³	7.9%	+287bp	+289bp
Cost of funds ⁴	4.0%	+330bp	+218bp
NIM YTD	4.1%	-9bp	+78bp

1. Annualized Net interest income divided by average interest earning assets. 2. MPR: Monetary Policy Rate. 3. Annualized gross interest income divided by average interest earning assets. 4. Annualized interest expense divided by sum of average interest bearing liabilities, including non-interest bearing demand deposits.

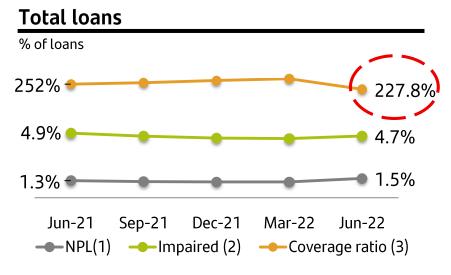
Asset quality remains at historically low levels



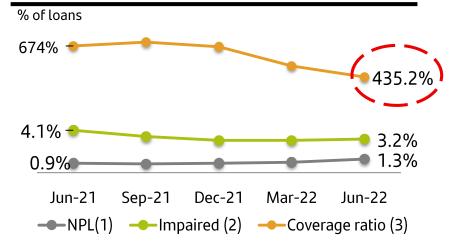


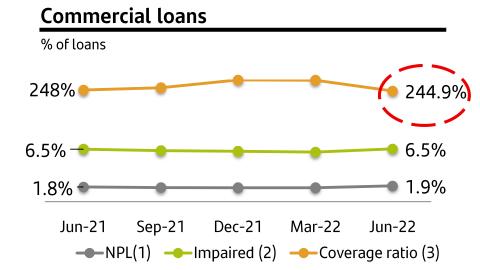
1. 90 days or more NPLs. 2. NPLs + restructured loans. 3. Loan loss reserves over NPLs, includes additional provisions of Ch\$16 billion in 4Q19, Ch\$110 billion 2020, Ch\$24 billion for 1Q21, Ch\$18 billion for 2Q21, Ch\$30 billion for 3Q21 and Ch\$60 billion for 4Q21. During the 1H22 there were no additional provision constituted.

Asset quality levels should gradually return to pre-pandemic levels

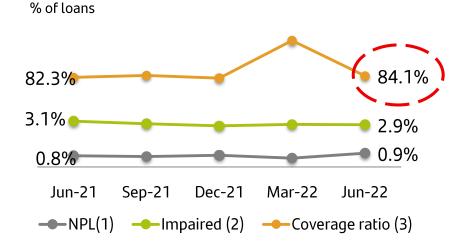


Consumer loans



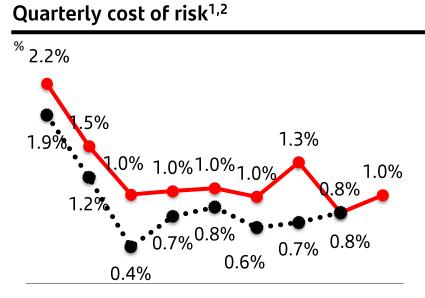






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Cost of credit at 0.9% YTD



2Q20 3Q20 4Q20 1Q21 2Q21 3Q21 4Q21 1Q22 2Q22

Provision for loan losses

Ch\$ bn	6M22	YoY	QoQ
Gross provisions and write-offs	(207.8)	(2.8%)	(74.3%)
Recoveries	45.2	26.8%	(64.7%)
Provisions	(162.6)	(8.7%)	(76.2%)
Cost of risk(YTD)	0.9%		

Cost of risk • • • Adjusted Cost of Risk

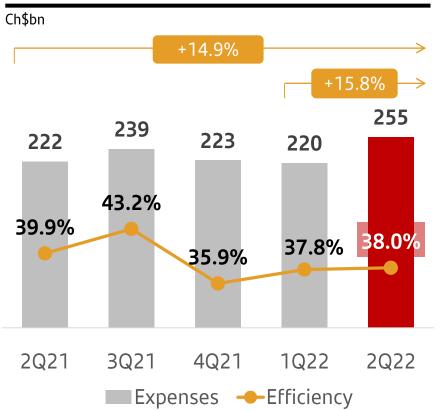
Digital platforms drives client growth and fees

Fees & financial transaction Fees Ch\$bn YoY QoQ Ch\$ bn 6M22 +13.5% (10.8%)48.2 7.1% Card fees -10.9% 9.2 800.7% 71.0% Getnet 154.0 Asset management 27.1 20.8% 6.0% 137.2 **Collection fees** (10.2%)26.7 111.7% 117.1 119.0 119.3 Insurance brokerage 24.9 19.9% 27.5% 56.9 42.4 Checking accounts 21.6 24.1 29.2% 11.1% 25.0 40.1 Guarantees, cont. 17.4 (3.5%)8.2% op. 97.6 97.1 94.8 92.1 Others 14.4 (42.5%) (60.7%) 78.9 <u>(2.5%)</u> Total 192.0 17.4% 2Q21 3Q21 4Q21 1Q22 2Q22 Financial transactions, net Net fee income Financial trx

Ch\$ bn	6M22	YoY	QoQ
Client	104.8	20.3%	(9.6%)
Non-Client	-5.5	(68.9%)	(505.7%)
Total	99.3	43.2%	(25.4%)

Efficiency at 37.9% YTD

Operating expenses



Ch\$ bn	6M22	YoY	QoQ
Personnel	208.8	4.1%	14.1%
expenses Administrative expenses	144.1	6.2%	2.8%
Depreciation	64.1	9.9%	2.7%
Other operating expenses	57.5	34.7%	92.3%
Operating expenses ¹	474.5	8.5%	15.8%
Efficiency ratio ²	37.9%	-932bp	+22bp
Costs/assets	1.5%	+5.9bp	+13bp
Branches	310	-9.9%	-4.3%
Employees	9,541	-6.8%	-3.2%

US\$260 million investment plan for the years 2022-2024

1. Operating expenses including impairment and other operating expenses. 2. Efficiency ratio: operating expenses including impairment and other operating expenses/ financial margin + fees+ financial transactions and net other operating income

Conclusions

Conclusions

- Economic activity moderating after strong recovery from the pandemic
- Santander Chile is the leading bank in Chile
- Solid balance sheet structure with diversified funding base
- Loan growth led by corporates and consumer
- Strong focus on ESG funding with identified opportunities within our new ESG framework
- Positive results in 2022
 - Increase in revenues from all operating segments.
 - Historically good asset quality, now starting to normalize.
 - Controlled expense growth with increasing productivity.

ROE expectation for 2022: 21%-22%



Annexes



Annexes

Balance sheet

	Jun-22	Dec-21	Jun-22/Dec-21
Assets	Ch\$ N	lillion	% Chg.
Cash and deposits in banks	2,890,381	2,881,557	0.3%
Cash items in process of collection	507,463	390,272	30.0%
Financial assets for trading at fair value through earnings	14,579,153	9,567,818	52.4%
Financial derivative contracts	14,495,254	9,494,470	52.7%
Financial debt instruments	83,899	73,348	14.4%
Financial assets at fair value through other comprehensive income	6,020,627	5,900,278	2.0%
Financial debt instruments	5,945,398	5,800,861	2.5%
Other financial instruments	75,229	99,418	-24.3%
Financial derivative contracts for hedge accounting	894,425	629,136	42.2%
Financial assets at amortized cost	41,722,124	40,262,247	3.6%
Investments under resale agreements	-	-	%
Financial debt instruments	4,581,663	4,691,730	-2.3%
Interbank loans, net	12	428	-97.2%
Loans and account receivables from customers- Commercial	17,684,096	17,033,448	3.8%
Loans and account receivables from customers- Mortgage	14,617,466	13,802,214	5.9%
Loans and account receivables from customers- Consumer	4,838,886	4,734,428	2.2%
Investments in associates and other companies	41,264	37,695	9.5%
Intangible assets	93,326	95,411	(2.2%)
Property, plant and equipment	173,857	190,291	(8.6%)
Assets with leasing rights	180,136	184,529	(2.4%)
Current taxes	8,304	124,348	(93.3%)
Deferred taxes	321,619	748,574	(57.0%)
Other assets	3,424,991	2,929,997	16.9%
Non-current assets and groups for sale	26,769	22,207	20.5%
TOTAL ASSETS	70,884,440	63,964,359	10.8%

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Annexes

Balance sheet

	Jun-22	Dec-21	Jun-22/Dec-21
LIABILITIES	Сһ\$ М	tillion	% Chg.
Cash items in process of being cleared	426,556	379,935	12.3%
Financial liabilities for trading at fair value through earnings	14,222,893	9,507,032	49.6%
Financial derivative contracts	14,222,893	9,507,032	49.6%
Financial derivative contracts for hedge accounting	2,382,889	1,364,210	74.7%
Financial liabilities at amortized cost	44,989,235	44,063,519	2.1%
Deposits and other demand liabilities	15,725,629	17,900,917	(12.2%)
Time deposits and other time liabilities	11,893,299	10,131,056	17.4%
Obligations under repurchase agreements	811,731	86,635	837.0%
Interbank borrowings	9,243,716	8,826,582	4.7%
Issued debt instruments	7,013,641	6,935,423	1.1%
Other financial liabilities	301,219	182,906	64.7%
Obligations for leasing contracts	140,180	139,794	0.3%
Financial instruments of issued regulatory capital	2,297,706	2,053,589	11.9%
Provisions for contingencies	159,342	165,563	(3.8%)
Provisions for dividend, payment of interest and re-			
appreciation of financial instruments of issued	161,539	238,770	(32.3%)
regulatory capital			
Special provisions for credit risk	294,596	28B,984	1.9%
Current taxes	1,995	-	%
Deferred taxes	1,836	421,274	(99.6%)
Other liabilities	2,114,960	1,612,411	31.2%
TOTAL LIABILITIES	67,193,727	60,235,082	11.6%
EQUITY			
Capital	891,303	891,303	0.0%
Reserves	2,871,772	2,557,815	12.3%
Accumulated other comprehensive income	(520,608)	(354,364)	46.9%
Elements that will not be reclassified to earnings	592	576	2.9%
Elements that can be reclassified to earnings	(521,200)	(354,940)	46.8%
Retained earnings from prior years	(13,765)	0	(31274675.1%)
Income from the period	521,257	778,933	(33.1%)
Provisions for dividend, payment of interest and re- appreciation of financial instruments of issued	(161,539)	(238,770)	(32.3%)
regulatory capital	2 500 420	2 624 017	(1 26)
Total Shareholders' Equity	3,588,420	3,634,917	(1.3%)
Non-controlling interest	102,293	94,360	8.4%
EQUITY	3,690,712	3,729,277	(1.0%)
TOTAL LIABILITIES AND EQUITY	70,884,440	63,964,359	10.8%

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Annexes Income statement YTD

Interest expense (824,396) (147,060) 460.6% Not interest income 353,136 740,912 (52.3%) Readjustment income 682,943 166,192 310.9% Readjustment expense (78,527) (46,606) 58.3% Not income from interest and readjustment 957,551 857,498 11.7% Fee and commission income 360,014 268,753 28.8% Fee and commission income 191,969 163,589 17.3% Fee and commission income 191,969 163,589 17.3% Fee and commission income 191,969 163,589 17.3% Result from de recognition of financial assets and liabilities at amortized 7,029 (933.8%) Conges, readjustments and hedge accounting in foreign currency 141,756 60,029 136.1% Net financial result 99,256 69,250 43.2% Income from investments in associates and other companies 4,333 525 37.50% Results from non-current assets and non-continued operations (1,933) 841 (332.2%) Other operating		Jun-22	Jun-21	Jun-22/Jun-21
Interest expense (824,396) (147,060) 460.6% Not interest income 353,136 740,912 (52.3%) Readjustment income 682,943 166,192 310.9% Readjustment expense (78,527) (46,606) 58.3% Not income from interest and readjustment 957,551 857,498 11.7% Fee and commission income 360,014 268,753 28.8% Fee and commission income 191,969 163,589 17.3% Fee and commission income 191,969 163,589 17.3% Fee and commission income 191,969 163,589 17.3% Result from de recognition of financial assets and liabilities at amortized 7,029 (933.8%) Conges, readjustments and hedge accounting in foreign currency 141,756 60,029 136.1% Net financial result 99,256 69,250 43.2% Income from investments in associates and other companies 4,333 525 37.50% Results from non-current assets and non-continued operations (1,933) 841 (332.2%) Other operating		Ch\$ Mi	llion	% Chg.
Net interest income 353,136 740,912 (\$2.3%) Readjustment income 662,943 166,192 310.5% Readjustment income 6642,943 166,192 310.5% Not readjustment income 6642,943 166,192 310.5% Not readjustment income 664,416 116,586 418.4% Not readjustment income 346,064 268,758 28.8% Fee and commission income 194,669 163,389 17.7% Fee and commission income 191,669 163,389 17.3% Financial assets not for trading (\$8,613) 7,029 (933,8%) Result from de recognition of financial assets and liabilities at amortized comprehensive income 16,113 2,231 622.1% Comprehensive income 141,756 60,029 136.1% Not financial assets 16,113 2,231 622.1% Income from investments in associates and other companies 4,333 925 375.0% Results from non-current assects and non-continued operations (1,953) 841 (32.2%) Income from investments in associates and o	Interest income	1,177,532	887,972	32.6%
Readjustment income 122,43 166,192 310.9% Readjustment income 604,416 116,586 418.4% Nat readjustment income 604,416 116,586 418.4% Nat readjustment income 346,054 268,758 28.8% Fee and commission income 346,054 268,758 28.8% Fee and commission income 191,959 163,589 17.3% Financial assets not for trading (\$8,513) 7,029 (\$93,88) Result from de recognition of financial assets and liabilities at amortized comprehensive income 16,113 2,231 622.1% Comprehensive income 16,113 2,231 622.1% 63,299 136.1% Not financial assets and badge accounting in foreign currency 141,756 60,029 136.1% Not financial result 99,256 63,290 43.2% Income from investments in associates and other companies (1,953) 841 (132.2%) 0ther operating income 1,252,488 14.6% 268,75% Deter operating income 1,241 740 67.6% 104.6%	Interest expense	(824,396)	(147,060)	460.6%
Readjustment expense(78,527)(49,666)\$8.3%Not randjustment income604,116115,586418,4%Nat income from interest and readjustment957,551857,49811.7%Fee and commission income346,064268,75828.8%Fee and commission income191,969163,58917.3%Fea and commission income191,969163,58917.3%Financial assets not for trading(\$8,613)7,029(\$33,8%)Result from de recognition of financial assets and liabilities at amortized60,029136,1%Not financial assets at fair value with changes in other16,1132,231622,1%comprehensive income141,75660,029136,1%Not financial result99,25568,25063,22%Income from investments in associates and other companies4,393925375,0%Results from on-current assets and non-continued operations(19,13)841(332,2%)Other operating income1,24174067,6%Total operating income1,241,720(200,659)4,1%Administrative expenses(144,102)(135,686)6.2%Depreciation and amortization(64,083)(58,324)9.9%Impairment of ron-financial assets777,542655,50218.7%Operating expenses(57,534)(42,712)34.7%Operating expenses(57,534)(42,712)34.7%Operating results before credit losses777,542655,50218.7%Operating respenses	Net interest income	353,136	740,912	(52.3%)
Nat readjustment income604,416116,586418,4%Nat income from interest and readjustment957,551857,49811.7%Fee and commission income346,064268,75828,8%Fee and commission expense(154,095)(105,169)46,5%Nat fee and commission income191,969163,58917,3%Financial assets not for trading(58,613)7,029(933,8%)Result from de recognition of financial assets and liabilities at amortized16,1132,231622,1%cost and of financial assets and bedge accounting in foreign currency141,75660,029136,1%Net financial result99,25669,29043,22%10000000Income from investments in associates and other companies4,39392537,50%Results from non-current assets and non-continued operations(1,953)841(332,2%)Other operating income1,24174067,6%Total operating income1,24174067,6%Personnel Expenses(208,797)(200,659)41,8%Depresing income1,24174067,6%Total operating income1,24174067,6%Depresing income1,24174067,6%Other operating expenses(208,797)(200,659)41,6%Depresing income1,24174067,6%Depresing income1,24174067,6%Depresing income1,24174067,6%Depresing income1,24174067,6%	Readjustment income	682,943	166,192	310.9%
Not income from interest and readjustment957,551857,49811.7%Fee and commission income346,064268,75828.8%Fee and commission expense(154,095)(105,169)46.5%Net fee and commission income191,969163,58917.3%Financial assets not for trading(18,813)7,029(933.8%)Result from de recognition of financial assets and liabilities at amartized62.21%60.029136.1%Consprehensive income161,1132,23162.21%Congres, readjustments and hedge accounting in foreign currency141,75660,029136.1%Net financial result99,25669,29043.2%Income from investments in associates and other companies4,393925375.0%Results from non-current assets and non-continued operations(1,24174067.6%Other operating income1,24174067.6%Total oporating income1,252,4581,092,88314.6%Personnel expenses(144,102)(135,686)6.2%Depreciation and amortization(64,083)43.7%14.7%Total oporating expenses(77.7)42655,50218.7%Expense for provisiones established for credit risk of loans at amortized cost(202,695)(169,003)Inpairment of non-financial assets4.37345.7426.8%Depretiating expenses(57,514)(42,712)34.7%Expense for provisiones for credit risk of loans at amortized cost(202,695)(169,003)Inpairment of no	Readjustment expense	(78,527)	(49,606)	58.3%
Fee and commission income346,064288,75828.8%Fee and commission expense(154,095)(105,169)46.5%Not fee and commission income191,959183,58917.3%Financial assets not for trading(58,613)7,029(933.8%)Result from dre recognition of financial assets and liabilities at amortized16,1132,231622.1%comprehensive income16,1132,231622.1%60,029136.1%Changes, readjustments and hedge accounting in foreign currency141,75660,029136.1%Net financial result99,25669,29043.2%1000me from investments in associates and other companies4,393925375.0%Results from non-current assets and non-continued operations(1,953)841(332.2%)104.6%Other operating income1,24474067.6%144.5%Personnel expenses(208,797)(200,659)4.1%Administrative expenses(208,797)(200,559)4.1%Administrative expenses(57,534)(42,712)34.7%Other operating expenses(57,534)(42,712)34.7%Cotal operating expenses(57,534)(42,712)34.7%Cotal operating expenses(57,534)(42,712)34.7%Cotal operating expenses(57,534)(42,712)34.7%Operating expenses(57,534)(42,712)34.7%Cotal operating expenses(57,534)(42,712)34.7%Operating expenses(57,534)(42,712) <t< td=""><td>Net readjustment income</td><td>604,416</td><td>116,586</td><td>418.4%</td></t<>	Net readjustment income	604,416	116,586	418.4%
Fee and commission expense(154,95)(105,169)46.5%Nat fee and commission income191,969163,58917.3%Financial assets not for trading(58,613)7,029(933.8%)Result from de recognition of financial assets and liabilities at amortized16,1132,231622.1%comprehensive income16,1132,231622.1%660,029136.1%Changes, readjustments and hedge accounting in foreign currency141,75660,029136.1%Not financial assets at fair value with changes in other4,39392569,29043.2%Income from investments in associates and other companies4,393925375.0%Results from non-current assets and non-continued operations(1,951)841(332.2%)Other operating income1,24174067.6%Total oparating income1,24274067.6%Personnel expenses(208,797)(200,659)4.1%Administrative expenses(144,102)(135,686)6.2%Depreciation and amortization(64,083)(58,324)9.9%Impairment of non-financial assets%Other operating expenses(57,534)(42,712)34.7%Total oparating expenses(57,534)(42,712)34.7%Operating results before credit insk of loans at amortized cost(202,695)(169,003)19.9%Expense for special provisions for credit risk of loans at amortized cost(202,695)(169,003)19.9%Expense for orber financial assets at	Net income from interest and readjustment	957,551	857,498	11.7%
Not fee and commission income191,96163,58917.3%Financial assets not for trading(S8,613)7,029(933,8%)Result from de recognition of financial assets and liabilities at amortized16,1132,231622.1%comprehensive income16,1132,231622.1%Changes, readjustments and hedge accounting in foreign currency141,75660,029136.1%Not financial result99,25669,29043.2%Income from investments in associates and other companies4,393925375.0%Results from non-current assets and non-continued operations(1,953)841(322,2%)Other operating income1,24174067.6%Total operating income1,24174067.6%Total operating income(144,102)(135,686)6.2%Depreciation and amortization(64,083)(58,324)9.9%Impairment of non-financial assets%Other operating expenses(177,12)34.7%7.47%Total operating expenses(77,12)44.7%7.47%Chalo operating expenses(77,942655,50218.7%Expense for provisions established for credit risk of loans at amortized cost(202,655)(169,003)19.9%Expense for special provisions for credit risk of loans at amortized cost(202,655)(169,003)19.9%Expense for special provisions for credit risk of loans at amortized cost(202,655)(169,003)19.9%Expense for special provisions for credit risk of loans at	Fee and commission income	346,054	268,758	28.8%
Financial assets not for trading(BR,613)7,029(933.8%)Result from de recognition of financial assets and liabilities at amortized16,1132,231622.1%contraction assets at fair value with changes in other16,1132,231622.1%Changes, readjustments and hedge accounting in foreign currency141,75660,029136.1%Not financial assets and non-continued operations4,393925375.0%Income from investments in associates and other companies1,24174067.6%Total operating income1,24174067.6%Total operating income1,252,4581,092,88314.6%Personnel expenses(208,797)(200,659)4.1%Administrative expenses(208,797)(200,659)4.1%Depreciation and amotization(64,083)(58,324)9.9%Impairment of non-financial assets%Other operating expenses(57,534)(42,712)34.7%Total oparating expenses(57,534)(42,712)34.7%Depreciation and amotization(64,083)(58,324)9.9%Impairment of non-financial assets%Cher operating expenses(57,534)(42,712)34.7%Depreciating expenses(57,534)(42,712)34.7%Expense for provisions for credit risk of loans at amortized cost(77,942655,50218.7%Cher operating results before credit risk of loans at amortized cost and financial assets at foir value through other comprehensive income	Fee and commission expense	(154,095)	(105,169)	46.5%
Result from de recognition of financial assets and liabilities at amortized 16,113 2,231 622.1% comprehensive income 16,113 2,231 622.1% Changes, readjustments and hedge accounting in foreign currency 141,756 60,029 136.1% Not financial result 99,256 69,290 43.2% Income from investments in associates and other companies 4,393 925 375.0% Results from non-current assets and non-continued operations (1,953) 841 (332.2%) Other operating income 1,241 740 67.5% Total operating income 1,252,458 1,092,883 14.6% Personnel expenses (208,797) (200,659) 4.1% Administrative expenses (208,797) (200,659) 4.1% Depreciation and amortization (64,083) (58,324) 9.9% Impairment of non-financial assets - - -% Other operating expenses (57,534) (42,712) 34.7% Total operating expenses (57,534) (42,712) 34.7% Expense for provisions for credit risk of loans at amortized cost (777,742 655,502 </td <td>Net fee and commission income</td> <td>191,969</td> <td>163,589</td> <td>17.3%</td>	Net fee and commission income	191,969	163,589	17.3%
cost and of financial assets at fair value with changes in other comprehensive income16,1132,231622.1%Changes, readjustments and hedge accounting in foreign currency141,75660,029136.1%Not financial result99,25669,29043.2%Income from investments in associates and other companies4,393925375.0%Results from non-current assets and non-continued operations1,24174067.6%Other operating income1,24174067.6%Total operating income1,224,881,092,88314.5%Personnel expenses(208,797)(200,659)4.1%Administrative expenses(144,102)(135,686)6.2%Depreciation and amortization(64,083)(58,324)9.9%Impairment of non-financial assetsOperating expenses(57,534)(42,712)34.7%Total operating expenses(57,534)(42,712)34.7%Operating results before credit losses777,942655,50218.7%Depretion groupones(202,695)(169,003)19.9%Expense for provisions for credit risk of loans at amortized cost(202,695)(169,003)19.9%Expense for special provisions for credit risk of loans at amortized cost and financial assets at foir value through other comprehensive income(356)75(57.51%)Credit loss expanses(162,602)(178,068)(8.7%)Net income from ordinary activities before tax(86,146)(103,584)(16.3%)Not income fax <td>Financial assets not for trading</td> <td>(58,613)</td> <td>7,029</td> <td>(933.8%)</td>	Financial assets not for trading	(58,613)	7,029	(933.8%)
Comprehensive incomeChanges, readjustments and hedge accounting in foreign currency141,75660,029136.1%Net financial result99,25669,29043.2%Income from investments in associates and other companies4,393925375.0%Results from non-current assects and non-continued operations(1,953)841(322.2%)Other operating income1,24174067.6%Total operating income1,252,4581,092,88314.6%Personnel expenses(208,797)(200,655)4.1%Administrative expenses(144,102)(135,686)6.2%Depreciation and amortization(54,083)(58,324)9.9%Impairment of non-financial assets%Operating expenses(77,514)(42,712)34.7%Total operating expenses(57,534)(42,712)34.7%Coperating expenses(747,516)(137,381)8.5%Operating expenses(777,942655,50218.7%Expense for special provisions for credit risk of loans at amortized cost(20,655)(169,003)19.9%Expense for special provisions for credit risk of loans at amortized cost(202,655)(169,003)19.9%Expense for special provisions for credit risk of loans at amortized cost(202,655)(189,003)19.9%Expense for special provisions for credit risk of loans at amortized cost(202,655)(189,003)19.9%Expense for special provisions for credit risk of loans at amortized cost(202,655)(18	Result from de recognition of financial assets and liabilities at amortized			
Changes, readjustments and hedge accounting in foreign currency141,75660,029136.1%Not financial result99,25669,29043.2%Income from investments in associates and other companies4,393925375.0%Results from non-current assets and non-continued operations(1,953)841(332.2%)Other operating income1,24174067.6%Total operating income1,252,4581,092,88314.6%Personnel expenses(208,797)(200,659)4.1%Administrative expenses(144,102)(135,686)6.2%Depreciation and amortization(54,083)(58,324)9.9%Impairment of non-financial assets%Other operating expenses(57,534)(42,712)34.7%Total operating expenses(77,546)(437,381)8.5%Operating results before credit losses777,942655,50218.7%Expense for provisions established for credit risk of loans at amortized cost(202,695)(169,003)19.9%Impairment for credit risk norther financial assets at amortized cost and financial assets at fair value through other comprehensive income(356)75(575.1%)Credit loss expenses(162,602)(178,068)(8.7%)Not income from ordinary activities before tax(86,146)(103,584)(16.8%)Consolidated income for the period529,194373,85041.6%Income tax(86,146)(103,584)(16.8%)Income tax(86,146)(103,584)(16.8	cost and of financial assets at fair value with changes in other	16,113	2,231	622.1%
Net financial result99,25669,29043.2%Income from investments in associates and other companies4,393925375.0%Results from non-current assets and non-continued operations(1,953)841(332.2%)Other operating income1,24174067.6%Total oporating income1,242,4581,092,88314.6%Personnel expenses(208,797)(200,659)4.1%Administrative expenses(144,102)(135,686)6.2%Depreciation and amortization(64,083)(58,324)9.9%Inspairment of non-financial assets%Other operating expenses(57,534)(42,712)34.7%Cher operating expenses(57,534)(42,712)34.7%Depreciation and amortization(54,083)19.9%19.9%Inspairment of non-financial assets%Other operating expenses(174,516)(437,381)8.5%Operating results before credit losses777,942655,50218.7%Expense for provisions established for credit risk of loans at amortized cost(202,695)(169,003)19.9%Expense for special provisions for credit risk of loans at amortized cost and financial assets at fair value through other comprehensive income(356)75(575.1%)Not income from ordinary activities before tax615,340477,43428.9%Income tax(86,146)(103,584)(16.8%)Consolidated income for the period529,194373,85041.6% <td< td=""><td>comprehensive income</td><td></td><td></td><td></td></td<>	comprehensive income			
Income from investments in associates and other companies 4,393 925 375.0% Results from non-current assets and non-continued operations (1,953) 841 (332.2%) Other operating income 1,252,458 1,092,883 14.6% Personnel expenses (208,797) (200,659) 4.1% Administrative expenses (144,102) (135,686) 6.2% Depreciation and amortization (64,083) (58,324) 9.9% Impairment of non-financial assets% Other operating expenses (57,534) (42,712) 34.7% Total oparating expenses (57,534) (42,712) 34.7% Total oparating expenses (57,534) (42,712) 34.7% Depreting expenses (57,534) (42,712) 34.7% Depreting expenses (777,942 655,502 18.7% Depreting results before credit losses 777,942 655,502 18.7% Expense for provisions for credit risk of loans at amortized cost (202,695) (169,003) 19.9% Expense for special provisions for credit risk of loans at amortized cost (202,695) (169,003) 19.9% Expense for special provisions for credit risk of loans at amortized cost (202,695) (169,003) 19.9% Expense for special provisions for credit risk of loans at amortized cost (202,695) (169,003) 19.9% Expense for special provisions for credit risk of loans at amortized cost (202,695) (169,003) 19.9% Expense for special provisions for credit risk of loans at amortized cost (202,695) (169,003) 19.9% Expense for special provisions for credit risk of loans at amortized cost and financial assets at foir value through other comprehensive income Credit loss expenses (162,602) (178,068) (8.7%) Nat income from ordinary activities before tax (86,146) (103,584) (16,8%) Consolidated income for the period 529,194 373,850 41.6% Income attributable to shareholders 521,257 370,069 40.9%	Changes, readjustments and hedge accounting in foreign currency	141,756	60,029	136.1%
Results from non-current assets and non-continued operations (1,953) 841 (332.2%) Other operating income 1,241 740 67.5% Total operating income 1,252,458 1,092,883 14.6% Personnel expenses (208,797) (200,659) 4.1% Administrative expenses (144,102) (135,686) 6.2% Depreciation and amortization (64,083) (58,324) 9.9% Impairment of non-financial assets - - -% Other operating expenses (57,534) (42,712) 34.7% Total oparating expenses (57,534) (42,712) 34.7% Operating results before credit losses 777,942 655,502 18.7% Expense for provisions established for credit risk of loans at amortized cost (202,695) (169,003) 19.9% Expense for special provisions for credit risk of loans at amortized cost and (35,574 26.8% 100 Impairment for credit risk for other financial assets at amortized cost and (356) 75 (57.51%) Insarcial assets at foir value through other comprehensive income (356) 75 (57.51%) Innancial asse	Net financial result	99,256	69,290	43.2%
Other operating income1,24174067.5%Total operating income1,252,4581,092,88314.6%Personnel expenses(208,777)(200,659)4.1%Administrative expenses(144,102)(135,686)6.2%Depreciation and amortization(64,083)(58,324)9.9%Impairment of non-financial assets%Other operating expenses(57,534)(42,712)34.7%Total operating expenses(57,534)(42,712)34.7%Operating results before credit losses777,942655,50218.7%Expense for provisions established for credit risk of loans at amortized cost(202,695)(169,003)19.9%Expense for special provisions for credit risk(4,797)(44,814)(89.3%)Recovery of written-off loans45,24635,67426.8%Impairment for credit risk for other financial assets at amortized cost and financial assets at fair value through other comprehensive income75(575.1%)Credit loss expenses(162,602)(178,068)(8.7%)Net income from ordinary activities before tax615,340477,43428.9%Income tax(96,146)(103,584)(16.8%)Consolidated income for the period529,194373,85041.5%Income attributable to shareholders521,257370,06940.9%	Income from investments in associates and other companies	4,393	925	375.0%
Total operating income 1,252,458 1,092,883 14.6% Personnel expenses (208,797) (200,559) 4.1% Administrative expenses (144,102) (135,686) 6.2% Depreciation and amortization (64,083) (58,324) 9.9% Impairment of non-financial assets - - -% Other operating expenses (57,534) (42,712) 34.7% Total oparating oxpenses (674,516) (437,381) 8.5% Operating results before credit losses 777,942 655,502 18.7% Expense for provisions established for credit risk of loans at amortized cost (202,695) (169,003) 19.9% Expense for special provisions for credit risk of loans at amortized cost (202,695) (169,003) 19.9% Expense for special provisions for credit risk of loans at amortized cost and financial assets at fair value through other comprehensive income (356) 75 (575.1%) Innarcial assets at fair value through other comprehensive income (162,602) (178,068) (8.7%) Not income from ordinary activities before tax 615,340 477,434 28.9% <td>Results from non-current assets and non-continued operations</td> <td>(1,953)</td> <td>841</td> <td>(332.2%)</td>	Results from non-current assets and non-continued operations	(1,953)	841	(332.2%)
Personnel expenses (208,797) (200,659) 4.1% Administrative expenses (144,102) (135,686) 6.2% Depreciation and amortization (64,083) (58,324) 9.9% Impairment of non-financial assets - - -% Other operating expenses (57,534) (42,712) 34.7% Total operating expenses (57,534) (42,712) 34.7% Operating results before credit losses 777,942 655,502 18.7% Expense for provisions established for credit risk of loans at amortized cost (202,695) (169,003) 19.9% Expense for special provisions for credit risk of loans at amortized cost (202,695) (169,003) 19.9% Expense for special provisions for credit risk of loans at amortized cost (202,695) (169,003) 19.9% Expense for special provisions for credit risk of loans at amortized cost and financial assets at amortized cost and financial assets at foir value through other comprehensive income (356) 75 (575.1%) Incancial assets at foir value through other comprehensive income (162,602) (178,068) (8.7%) Net income from ordinary activities before tax 615,340 477,434 28.9%	Other operating income	1,241	740	67.6%
Administrative expenses(144,102)(135,686)6.2%Depreciation and amortization(64,083)(58,324)9.9%Impairment of non-financial assets%Other operating expenses(57,534)(42,712)34.7%Total operating expenses(57,534)(42,712)34.7%Operating results before credit losses777,942655,50218.7%Expense for provisions established for credit risk of loans at amortized cost(202,695)(169,003)19.9%Expense for special provisions for credit risk(4,797)(44,814)(89.3%)Recovery of written-off loans45,24635,67426.8%Impairment for credit risk for other financial assets at amortized cost and financial assets at fair value through other comprehensive income75(575.1%)Net income from ordinary activities before tax615,340477,43428.9%Income tax(86,146)(103,584)(16.8%)Consolidated income for the period529,194373,85041.6%Income attributable to shareholders521,257370,06940.9%	Total operating income	1,252,458	1,092,883	14.6%
Depreciation and amortization(64,083)(58,324)9.9%Impairment of non-financial assets%Other operating expenses(57,534)(42,712)34.7%Total operating expenses(474,516)(437,381)8.5%Operating results before credit losses777,942655,50218.7%Expense for provisions established for credit risk of loans at amortized cost(202,695)(169,003)19.9%Expense for special provisions for credit risk(4,797)(44,814)(89.3%)Recovery of written-off loans45,24635,67426.8%Impairment for credit risk for other financial assets at amortized cost and financial assets at fair value through other comprehensive income(356)75(575.1%)Net income from ordinary activities before tax615,340477,43428.9%Income tax(86,146)(103,584)(16.8%)Consolidated income for the period529,194373,85041.6%Income attributable to shareholders521,257370,06940.9%	Personnel expenses	(208,797)	(200,659)	4.1%
Impairment of non-financial assetsOther operating expenses(57,534)(42,712)34.7%Total operating expenses(474,516)(437,381)8.5%Operating results before credit losses777,942655,50218.7%Expense for provisions established for credit risk of loans at amortized cost(202,695)(169,003)19.9%Expense for special provisions for credit risk(4,797)(44,814)(89.3%)Recovery of written-off loans45,24635,67426.8%Impairment for credit risk for other financial assets at amortized cost and financial assets at fair value through other comprehensive income(356)75(575.1%)Credit loss expenses(162,602)(178,068)(8.7%)Net income from ordinary activities before tax615,340477,43428.9%Income tax(86,146)(103,584)(16.8%)Consolidated income for the period529,194373,85041.6%Income attributable to shareholders521,257370,06940.9%	Administrative expenses	(144,102)	(135,686)	6.2%
Other operating expenses(57,534)(42,712)34.7%Other operating expenses(474,516)(437,381)8.5%Operating results before credit losses777,942655,50218.7%Expense for provisions established for credit risk of loans at amortized cost(202,695)(169,003)19.9%Expense for special provisions for credit risk(4,797)(44,814)(89.3%)Recovery of written-off loans45,24635,67426.8%Impairment for credit risk for other financial assets at amortized cost and financial assets at fair value through other comprehensive income(356)75(575.1%)Credit loss expenses(162,602)(178,068)(8.7%)Net income from ordinary activities before tax615,340477,43428.9%Income tax(86,146)(103,584)(16.8%)Consolidated income for the period529,194373,85041.6%Income attributable to shareholders521,257370,06940.9%	Depreciation and amortization	(64,083)	(58,324)	9.9%
Total operating expenses(474,516)(437,381)8.5%Operating results before credit losses777,942655,50218.7%Expense for provisions established for credit risk of loans at amortized cost(202,695)(169,003)19.9%Expense for special provisions for credit risk(4,797)(44,814)(89.3%)Recovery of written-off loans45,24635,67426.8%Impairment for credit risk for other financial assets at amortized cost and financial assets at fair value through other comprehensive income(356)75(575.1%)Credit loss expenses(162,602)(178,068)(8.7%)Net income from ordinary activities before tax615,340477,43428.9%Income tax(86,146)(103,584)(16.8%)Consolidated income for the period529,194373,85041.6%Income attributable to shareholders521,257370,06940.9%	Impairment of non-financial assets	-	-	%
Operating results before credit losses777,942655,50218.7%Expense for provisions established for credit risk of loans at amortized cost(202,695)(169,003)19.9%Expense for special provisions for credit risk(4,797)(44,814)(89.3%)Recovery of written-off loans45,24635,67426.8%Impairment for credit risk for other financial assets at amortized cost and financial assets at fair value through other comprehensive income(356)75(575.1%)Credit loss expenses(162,602)(178,068)(8.7%)Net income from ordinary activities before tax615,340477,43428.9%Income tax(86,146)(103,584)(16.8%)Consolidated income for the period529,194373,85041.6%Income attributable to shareholders521,257370,06940.9%	Other operating expenses	(57,534)	(42,712)	34.7%
Expense for provisions established for credit risk of loans at amortized cost(202,695)(169,003)19.9%Expense for special provisions for credit risk(4,797)(44,814)(89.3%)Recovery of written-off loans45,24635,67426.8%Impairment for credit risk for other financial assets at amortized cost and financial assets at fair value through other comprehensive income(356)75(575.1%)Credit loss expenses(162,602)(178,068)(8.7%)Net income from ordinary activities before tax615,340477,43428.9%Income tax(86,146)(103,584)(16.8%)Consolidated income for the period529,194373,85041.6%Income attributable to shareholders521,257370,06940.9%	Total operating expenses	(474,516)	(437,381)	8.5%
Expense for special provisions for credit risk(4,797)(44,814)(89.3%)Recovery of written-off loans45,24635,67426.8%Impairment for credit risk for other financial assets at amortized cost and financial assets at fair value through other comprehensive income(356)75(575.1%)Credit loss expenses(162,602)(178,068)(8.7%)Net income from ordinary activities before tax615,340477,43428.9%Income tax(86,146)(103,584)(16.8%)Consolidated income for the period529,194373,85041.6%Income attributable to shareholders521,257370,06940.9%	Operating results before credit losses	777,942	655,502	18.7%
Recovery of written-off loans 45,246 35,674 26.8% Impairment for credit risk for other financial assets at amortized cost and financial assets at fair value through other comprehensive income (356) 75 (575.1%) Credit loss expenses (162,602) (178,068) (8.7%) Net income from ordinary activities before tax 615,340 477,434 28.9% Income tax (86,146) (103,584) (16.8%) Consolidated income for the period 529,194 373,850 41.6% Income attributable to shareholders 521,257 370,069 40.9%	Expense for provisions established for credit risk of loans at amortized cost	(202,695)	(169,003)	19.9%
Impairment for credit risk for other financial assets at amortized cost and financial assets at fair value through other comprehensive income(356)75(575.1%)Credit loss expenses(162,602)(178,068)(8.7%)Net income from ordinary activities before tax615,340477,43428.9%Income tax(86,146)(103,584)(16.8%)Consolidated income for the period529,194373,85041.6%Income attributable to shareholders521,257370,06940.9%	Expense for special provisions for credit risk	(4,797)	(44,814)	(89.3%)
Innancial assets at fair value through other comprehensive income(356)75(575.1%)Credit loss expenses(162,602)(178,068)(8.7%)Net income from ordinary activities before tax615,340477,43428.9%Income tax(86,146)(103,584)(16.8%)Consolidated income for the period529,194373,85041.6%Income attributable to shareholders521,257370,06940.9%	Recovery of written-off loans	45,246	35,674	26.8%
financial assets at fair value through other comprehensive income (162,602) (178,068) (8.7%) Credit loss expenses (162,602) (178,068) (8.7%) Net income from ordinary activities before tax 615,340 477,434 28.9% Income tax (86,146) (103,584) (16.8%) Consolidated income for the period 529,194 373,850 41.6% Income attributable to shareholders 521,257 370,069 40.9%	Impairment for credit risk for other financial assets at amortized cost and	0.00		27.77 3.971
Net income from ordinary activities before tax 615,340 477,434 28.9% Income tax (86,146) (103,584) (16.8%) Consolidated income for the period 529,194 373,850 41.6% Income attributable to shareholders 521,257 370,069 40.9%	financial assets at fair value through other comprehensive income	(326)	15	(575.1%)
Income tax (86,146) (103,584) (16.8%) Consolidated income for the period 529,194 373,850 41.6% Income attributable to shareholders 521,257 370,069 40.9%	Credit loss expenses	(162,602)	(178,068)	(8.7%)
Consolidated income for the period 529,194 373,850 41.6% Income attributable to shareholders 521,257 370,069 40.9%	Net income from ordinary activities before tax	615,340	477,434	28.9%
Income attributable to shareholders 521,257 370,069 40.9%	Income tax	(86,146)	(103,584)	(16.8%)
	Consolidated income for the period	529,194	373,850	41.6%
Income attributable to non-controlling interest 7,937 3,781 109.9%	Income attributable to shareholders	521,257	370,069	40.9%
	Income attributable to non-controlling interest	7,937	3,781	109.9%



Annexes Quarterly income statement

Santander

	2022	1Q22	2Q21	2022/2021	2022/1022	
	\$ Million			%(% Chg.	
Interest income	662,085	515,447	445,010	48.8%	28.4%	
Interest expense	(530,757)	(293,639)	(69,932)	659.0%	80.8%	
Net interest income	131,328	221,808	375,077	(65.0%)	(40.8%)	
Readjustment income	447,648	235,295	84,109	432.2%	90.3%	
Readjustment expense	(48,891)	(29,636)	(25,386)	92.6%	65.0%	
Net readjustment income	398,757	205,658	58,723	579.0%	93.9%	
Net income from interest and readjustment	530,085	427,466	433,800	22.2%	24.0%	
Fee and commission income	173,935	172,129	135,709	28.2%	1.0%	
Fee and commission expense	(79,112)	(74,983)	(54,736)	44.5%	5.5%	
Net fee and commission income	94,823	97,147	80,973	17.1%	(2.4%)	
Financial assets not for trading	(76,319)	17,706	(18,455)	313.5%	(531.0%)	
Result from de-recognition of financial assets and liabilities at	111		(,)		()	
amortized cost and of financial assets at fair value with changes in other comprehensive income	2,021	14,092	3,005	(32.7%)	(85.7%)	
Changes, readjustments and hedge accounting in foreign currency	116,696	25,060	55,529	110.2%	365.7%	
Net financial result	42,398	56,858	40,079	5.8%	(25.4%)	
Income from investments in associates and other companies	3,033	1,360	622	387.8%	123.0%	
Results from non-current assets and non-continued operations	(1,053)	(900)	594	(277.4%)	17.0%	
Other operating income	1,020	221	313	226.3%	361.1%	
Total operating income	670,307	582,152	556,380	20.5%	15.1%	
Personnel expenses	(111,251)	(97,546)	-103,789	7.2%	14.1%	
Administrative expenses	(73,059)	(71,043)	-66,264	10.3%	2.8%	
Depreciation and amortization	(32,469)	(31,614)	-30,595	6.1%	2.7%	
Impairment of non-financial assets	-	-	-	%	%	
Other operating expenses	(37,848)	(19,686)	-21,486	76.2%	92.3%	
Total operating expenses	(254,628)	(219,889)	(222,134)	14.6%	15.8%	
Operating results before credit losses	415,679	362,263	334,246	24.4%	14.7%	
Expense for provisions established for credit risk of loans at amortized cost	(116,081)	(86,614)	-88,768	30.8%	34.0%	
Expense for special provisions for credit risk	(1,879)	(2,918)	-20,599	(90.9%)	(35.6%)	
Recovery of written-off loans	27,146	18,100	18,738	44.9%	50.0%	
Impairment for credit risk for other financial assets at						
amortized cost and financial assets at fair value through other comprehensive income	(341)	(15)	105	(424.9%)	2156.6%	
Credit loss expenses	(91,155)	(71,447)	(90,524)	0.7%	27.6%	
Net income from ordinary activities before tax	324,525	290,816	243539	33.3%	11.6%	
Income tax	(35,036)	(51,110)	-53970	(35.1%)	(31.5%)	
Consolidated income for the period	289,488	239,706	189569	52.7%	20.8%	
Income attributable to shareholders	285,514	235,743	188045	51.8%	21.1%	
Income attributable to non-controlling interest	3,974	3,963	1524	160.7%	0.3%	

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Annexes: Key Indicators

Profitability and efficiency	Jun-22	Jun-21	Variation bp
Net interest margin (NIM) ⁵	4.1%	4.1%	(5)
Efficiency ratio ⁶	37.9%	40.0%	(213)
Return on avg. equity ⁷	28.7%	21.1%	757
Return on avg. assets ⁸	1.6%	1.3%	31
Return on RWA ⁹	2.8%	2.2%	61
Asset quality ratios (%)	Jun-22	Jun-21	Variation bp
NPL ratio ¹⁰	1.5%	1.3%	18
Coverage of NPLs ratio ¹¹	227.8%	252.2%	(2,444)
Cost of credit ¹²	0.9%	1.0%	(16)
Clients and service channels	Jun-22	Jun-21	Variation %
Total clients	4,028,551	3,893,309	3.5%
Current account holders (including Superdigital)	2,395,718	1,848,457	29.6%
Loyal clients ¹³	1,964,191	1,867,167	5.2%
Digital clients ¹⁴	815,627	777,664	4.9%
Branches	310	344	(9.9%)
Employees	9,541	10,240	(6.8%)
Market capitalization (YTD)	Jun-22	Jun-21	Variation %
Net Income per share (Ch\$)	2.77	1.96	40.9%
Net Income per ADR (US\$)	1.20	1.07	11.8%
Stock price (Ch\$/per share)	37.05	36.31	2.0%
ADR price (US\$ per share)	16.29	19.87	(18.0%)
Market capitalization (US\$mn)	7,750	9,361	(17.2%)
Shares outstanding (millions)	188,446.1	188,446.1	%
ADRs (1 ADR = 400 shares) (millions)	471.1	471.1	%

1. NIM = Annualized net income from interest and readjustments divided by interest generating assets.

2. Efficiency ratio: Operating expenses including impairment and other operating expenses divided by Operating income.

3. Accumulated Shareholders' net income annualized, divided by annual average shareholders' equity.

4. Accumulated Shareholders' net income annualized, divided by annual average assets.

5. Accumulated Shareholders' net income annualized, divided by risk-weighted assets.

6. Capital + future interest of all loans 90 days or more overdue divided by total loans.

7. Loan loss allowance divided by Capital + future interest of all loans with one installment 90 days or more overdue. Includes additional provisions. Adjusted to include the Ch\$16,000 million additional provisions from 4Q19, the Ch\$30,000 million established in 2Q20, the Ch\$30,000 million established in 3Q20, the Ch\$50,000 million established in 4Q20, the Ch\$24,000 million established in 3Q21, Ch\$60,000 million established in 4Q21.

8. Provision expense annualized divided by average loans.

9. Individual clients that have 4 products or more with a minimum level of profitability and minimum usage. Companies with a minimum profitability and usage.

10. Clients that use our digital clients at least once a month.

